J2 Troubleshooting

Index

Code	Name (Main Controller)	Page	Name (eps Controller)	Page
6			SERIAL ERR#1	56
11	STALL ROTOR	9		
13	PARAM RESTORE	10	EEPROM KO	57
16			LOGIC FAILURE #4	58
17			LOGIC FAILURE #3	59
18			LOGIC FAILURE #2	60
19			LOGIC FAILURE #1	61

Code	Name (Main Controller)	Page	Name (eps Controller)	Page
32			VMN NOT OK	62
48	EVP DRIVER OPEN	15	MAIN CONT.OPEN	63
49	MANY PUMP REQS	16		
51	TILLER OPEN	17		
52	PUMP I=0 EVER	18		
53			STBY I HIGH	64
56	PUMP I NO ZERO	19		
61	THERMIC SENSOR KO	20	HIGH TEMPERATURE	65
62	TH. PROTECTION	21		
65	MOTOR TEMPERATURE	22	MOTOR TEMPERAT	66
66	BATTERY LOW	23		
67	SENS. MOT. TEMP. KO	24		
68	WAITING FOR NODE	25		

Code	Name (Main Controller)	Page	Name (eps Controller)	Page
70			HIGH CURRENT	67
71	EEPROM KO	26	POWER FAILURE #3	68
72			POWER FAILURE #2	69
73			POWER FAILURE #1	70
74	EV1 DRIVER SHORTED EV2 DRIVER SHORTED EV3 DRIVER SHORTED	27 28 29		
75	CONTACT. DRV. EV1 CONTACT. DRV. EV2 CONTACT. DRV. EV3	30 31 32		
76	VALVE COIL SHORTED	33		
78	VACC NOT OK	34		
79	PUMP INC START INCORRECT START	35 40		
80	FORW + BACK	45		

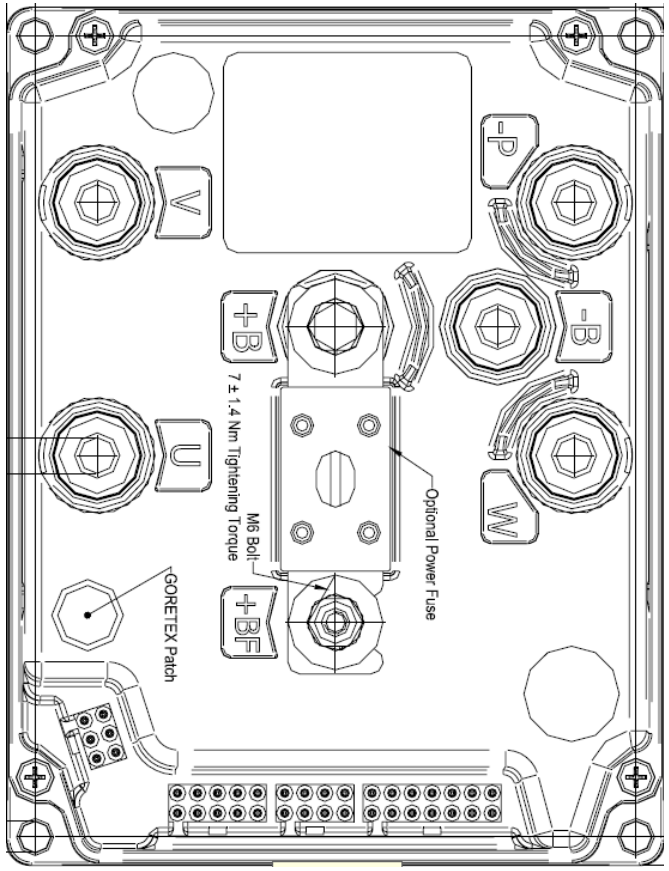
Code	Name (Main Controller)	Page	Name (eps Controller)	Page
83			BAD ENCODER SIGN	71
84			STEER SENSOR KO	72
85	VACC OUT RANGE	50		
89	PUMP VACC NOT OK	51		
90	PUMP VACC RANGE	52		
92	CURRENT GAIN	53		
99	SLIP PROFILE	54	INPUT ERROR#1	73
212			MICRO SLAVE #8	74
218			CLOCK PAL NOT KO	75
219			STEPPER MOTOR MISM	76
220			MOTOR LOCKED	77
221			MICRO SLAVE #4	78
222			FB POT LOCKED	79
223			JERKING FB POT	80
225			CURRENT GAIN	81
226			NO SYNC	82
227			SLAVE COM. ERROR	83

Code	Name (Main Controller)	Name (eps Controller)	Page
228		POSITION ERROR	84
237		WAITING DATA	85
238		EPS NOT ALIGNED	86
239		WAITING FOR TRACTION	87
241		ENCODER ERROR	88
242		Q LINE SENSOR KO	89
243		D LINE SENSOR KO	90
244		GAIN EEPROM KO	91

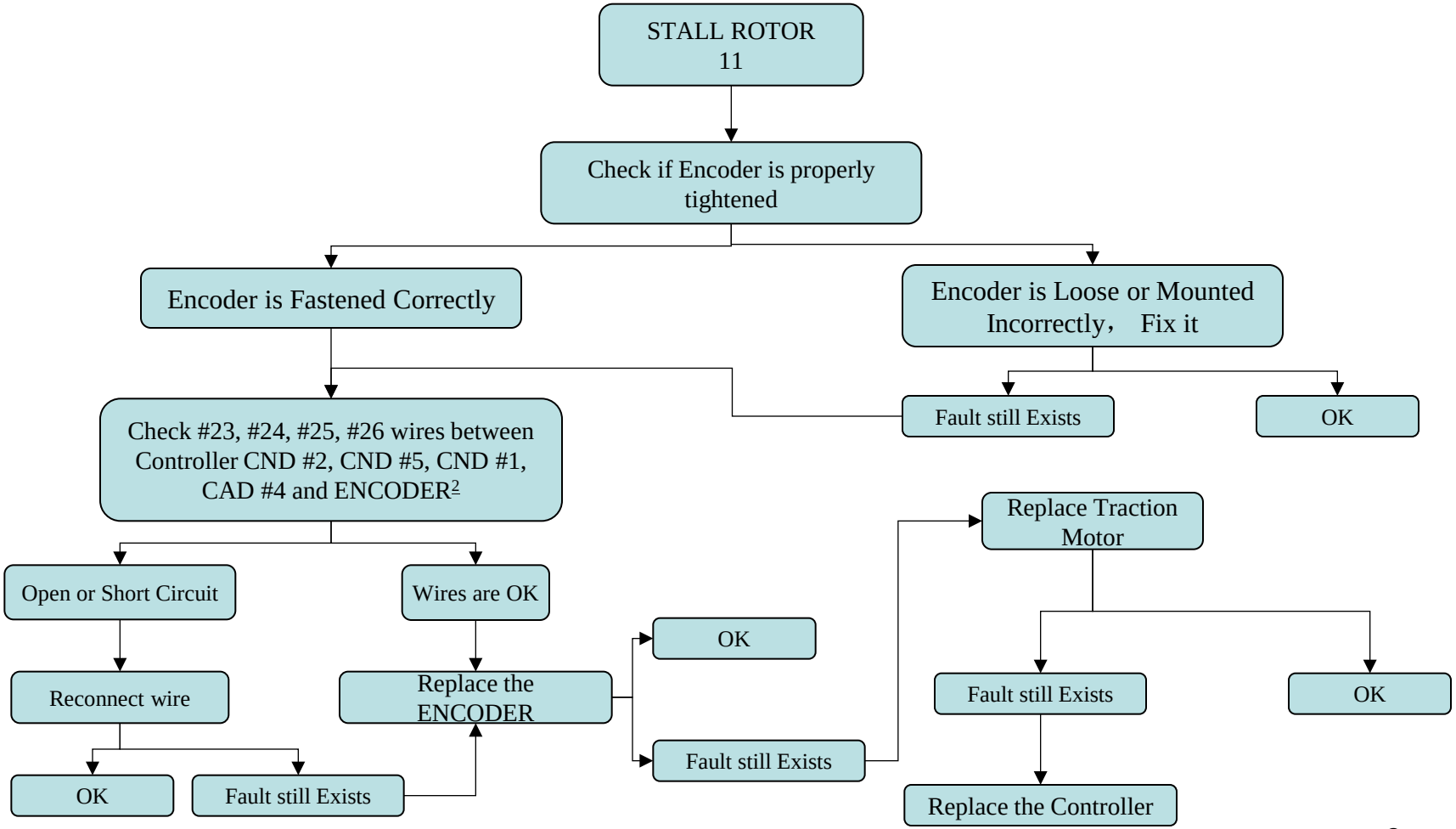
Code	Name (Main Controller)	Name (eps Controller)	Page
246		MICRO SLAVE KO	92
247		CAN BUS KO	93
248		S.P OUT OF RANGE	94
249		F.B OUT OF RANGE	95
250		MICRO SLAVE	96
251		KM OPEN	97
252		KS OPEN	98
253		KM CLOSED	99
254		KS CLOSED	100

Appendix A: Check Wires and Cables detail---------- Page101

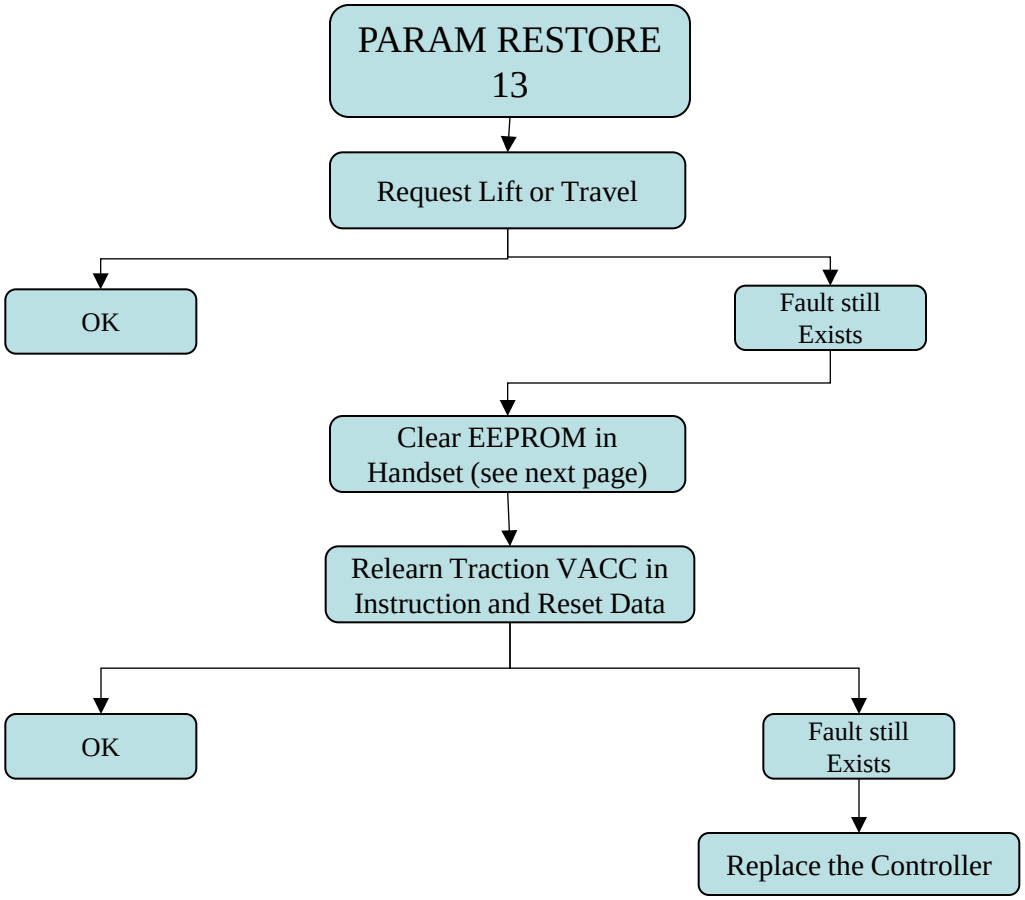
Main Controller



ALARM #11 on NODE #2 STALL ROTOR



ALARM #13 on NODE #2 PARAM RESTORE



Clear Eeprom in Handset

Turn on ZAPI Handset

Push and hold the power button for 3s

Cons AFG ZP021*

The Display will show:

Press ^ or v button until CAN CONSOLE shows on the display

Cons AFG ZP021*
CAN CONSOLE

The Display will show :

Press OK to go into the CANCONSOLE Menu

The Display will show:

Push 》, or 《
To select Node 2

CANCONSOLE
SELECT NODE

The Display will show:

SELECT NODE
NODE 2

Press OK to go into the
Traction controller

The Display will show:

ACOT2BESK EP0.45
24V 150A 0H

Press OK to go into the
Main Menu

The Display will show:

Main Menu

Press ^ or v button until CLEAR EEPROM on the display

The Display will show:

MAIN MENU
CLEAR EEPROM

Press OK to go into the CLEAR EEPROM function

The Display will ask:
ARE YOU SURE?

ARE YOU SURE?
YES= OK NO=ESC

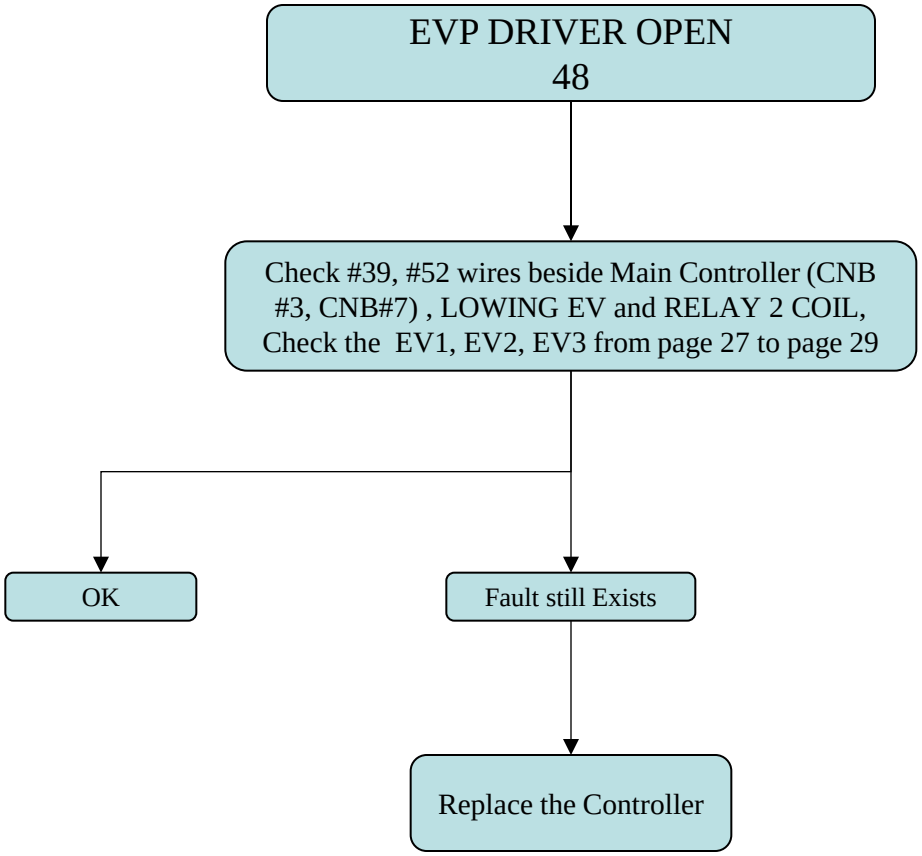
Press OK to CLEAR EEPROM

The display will show:

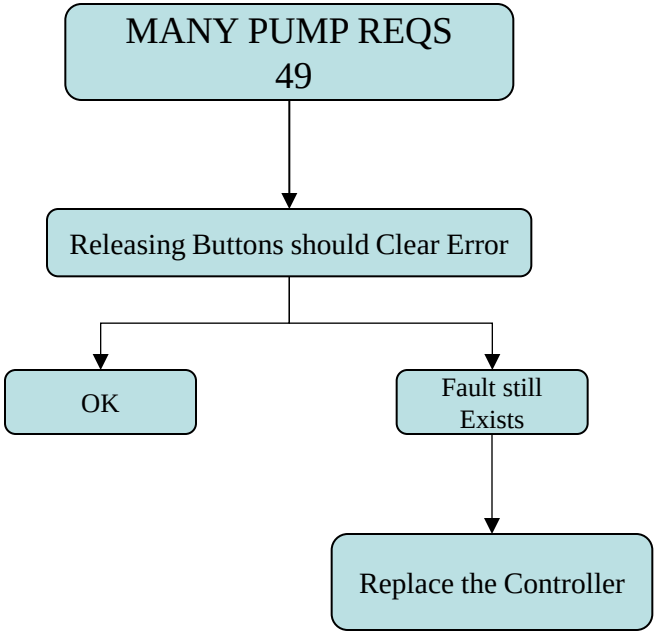
EEPROM CLEARED!
KEY OFF, PLEASE

Rekey truck, and restart handset

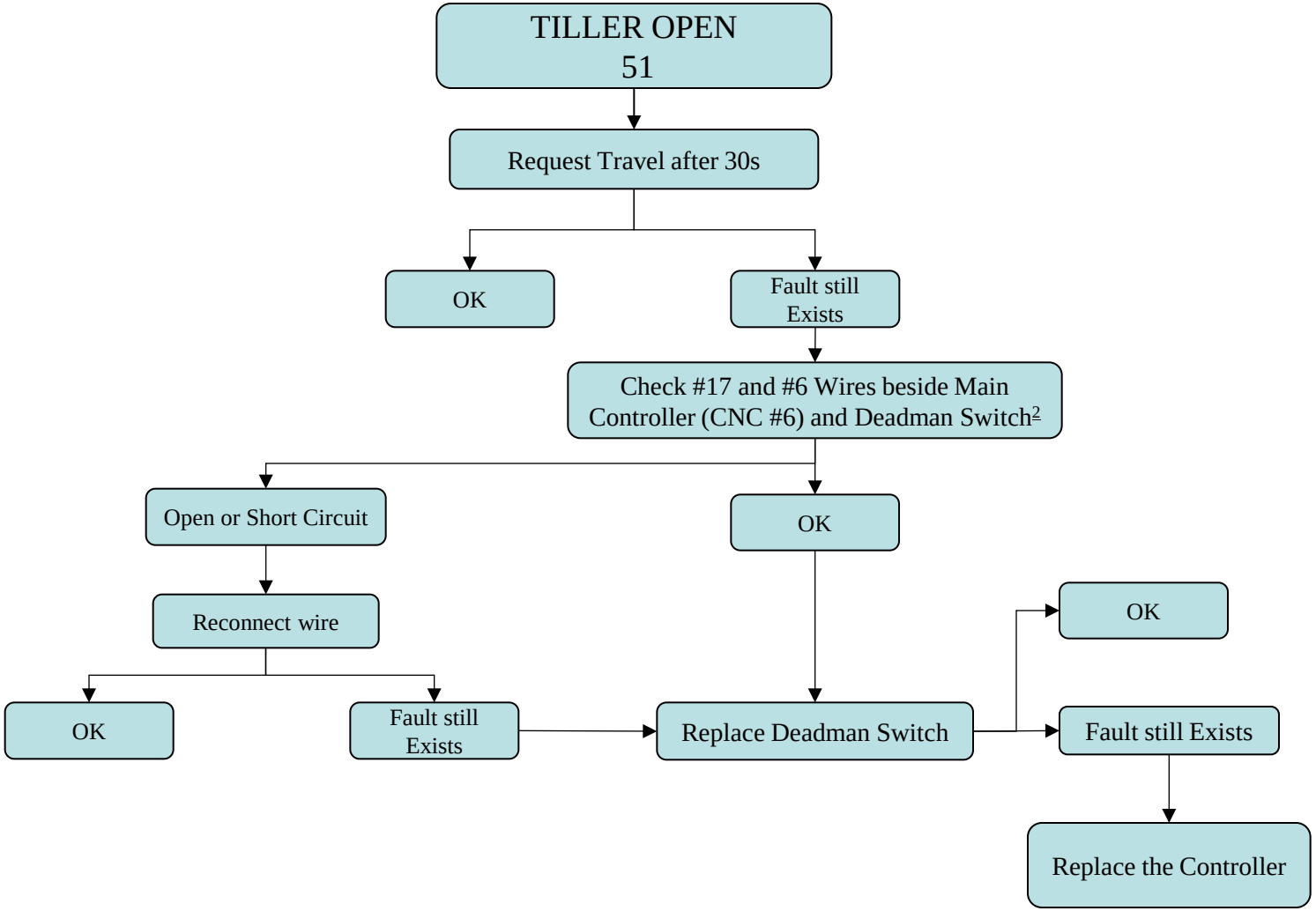
ALARM #48 on NODE #2 EVP DRIVER OPEN



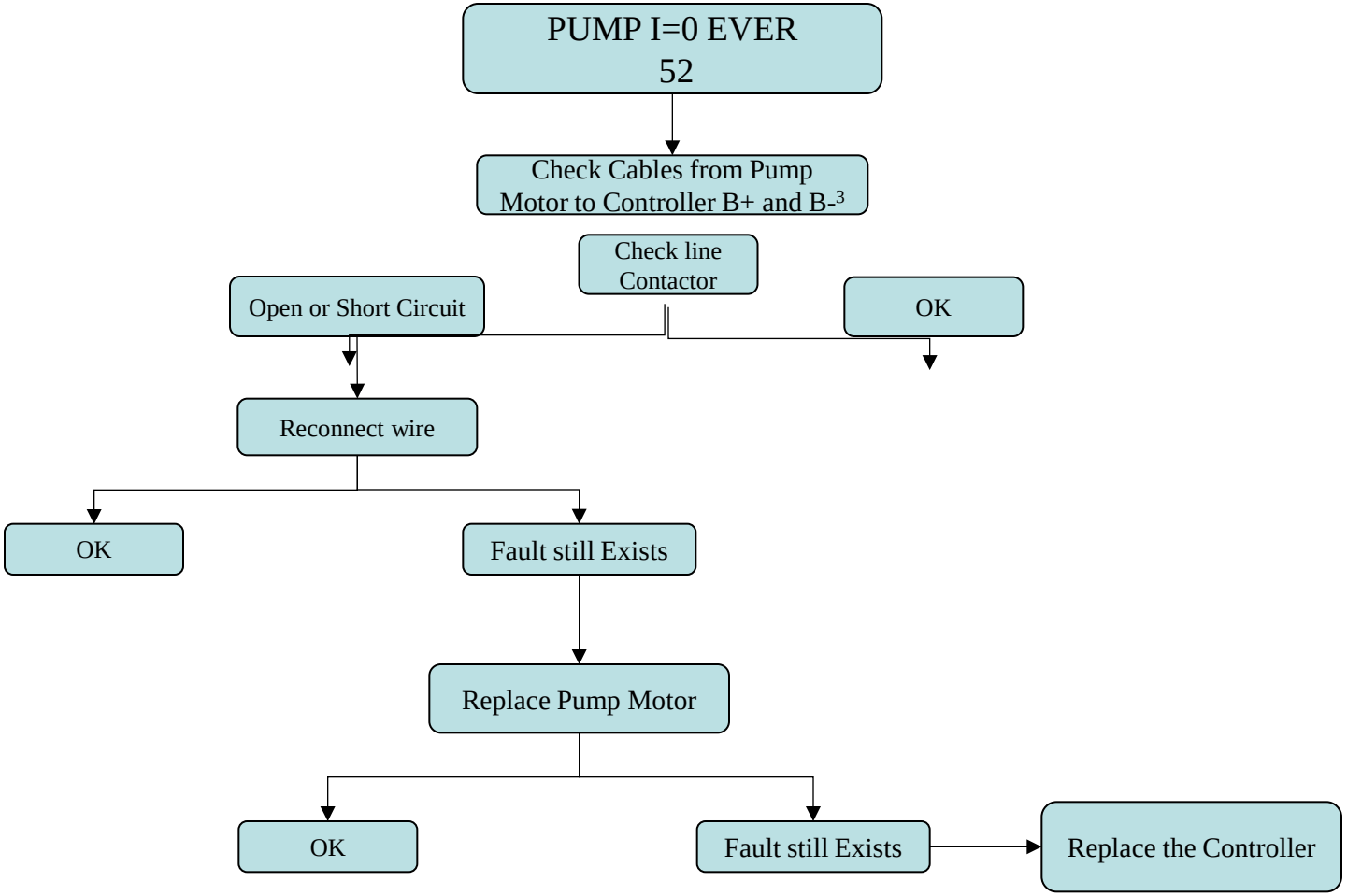
ALARM #49 on NODE #2 MANY PUMP REQS



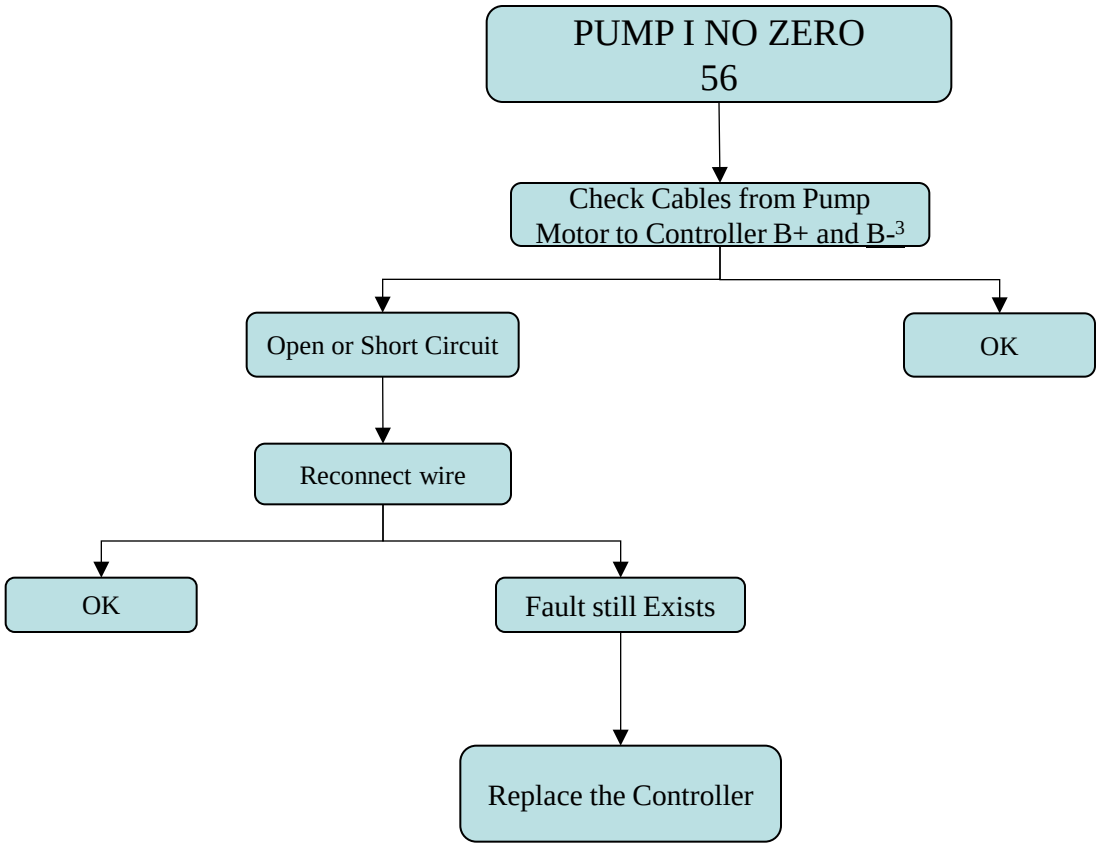
ALARM #51 on NODE #2 TILLER OPEN



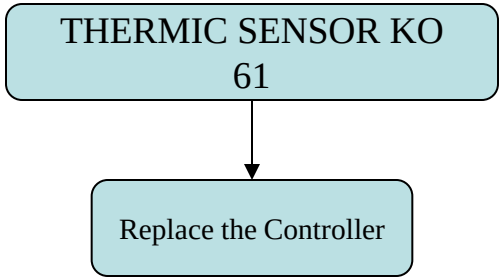
ALARM #52 on NODE #2 PUMP I=0 EVER



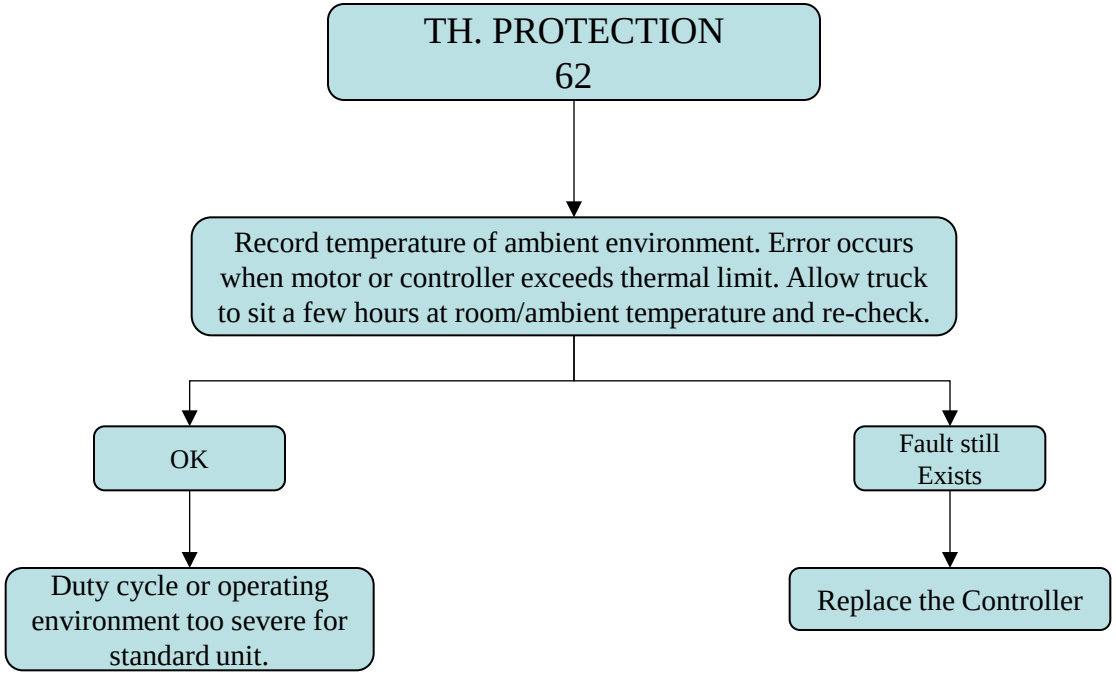
ALARM #56 on NODE #2 PUMP I NO ZERO



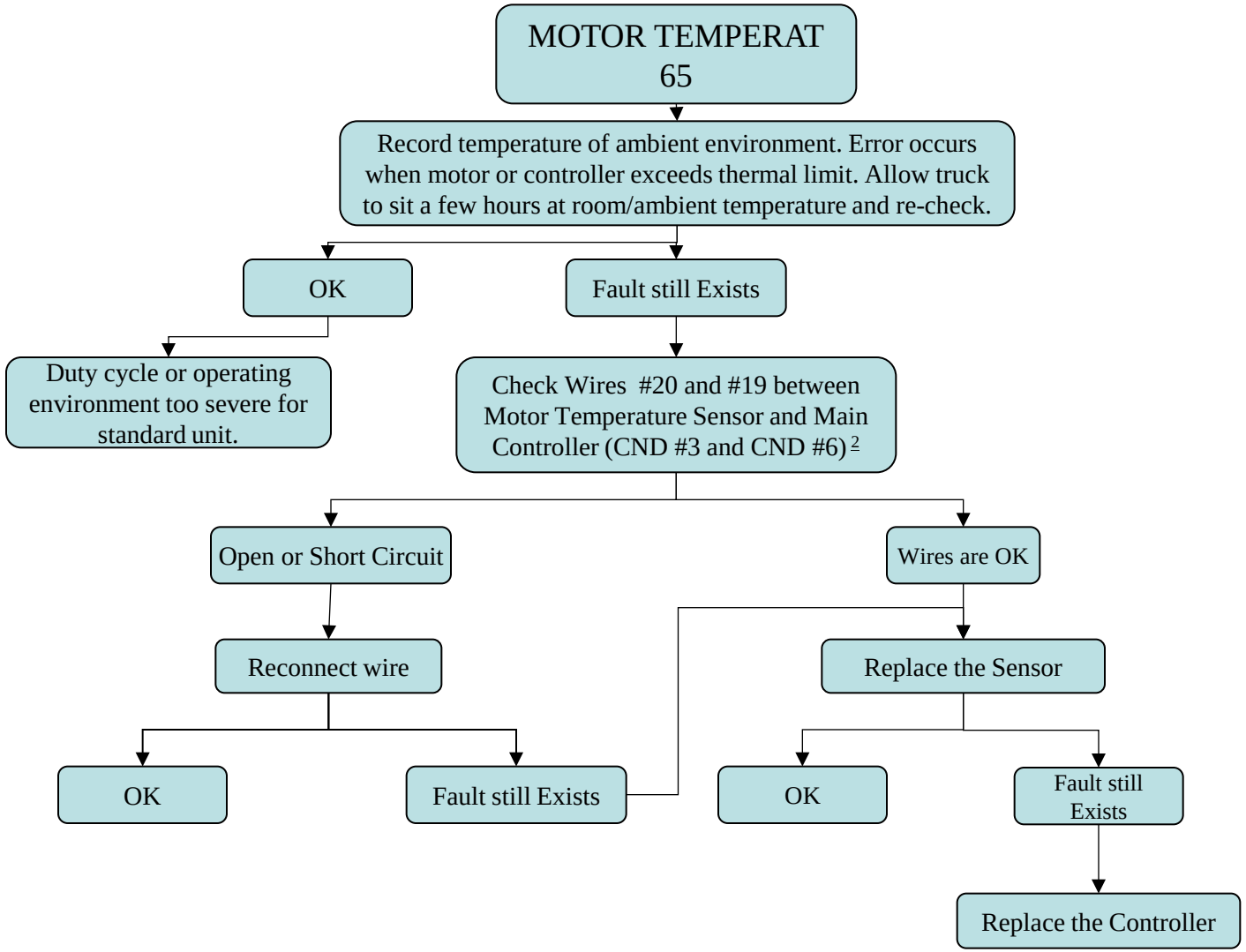
ALARM #61 on NODE #2 THERMIC SENSOR KO



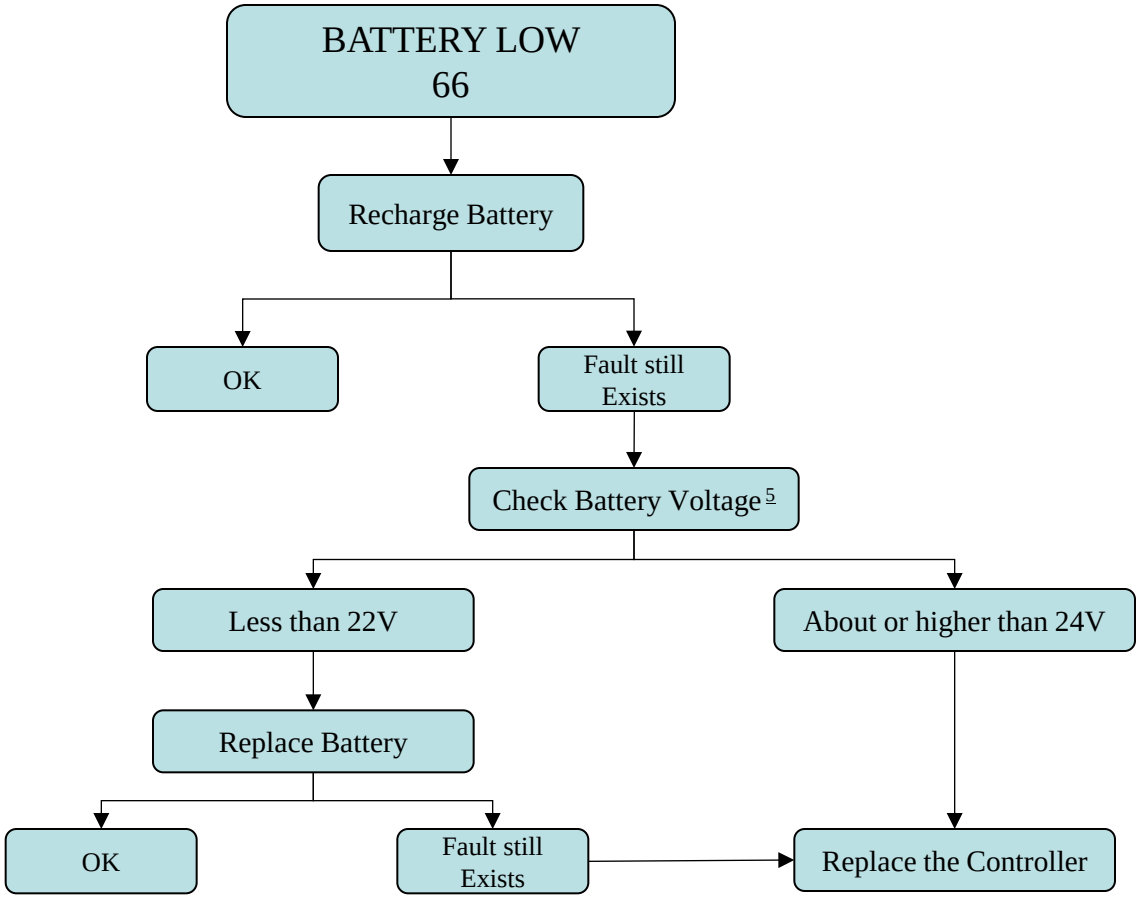
ALARM #62 on NODE #2 TH. PROTECTION



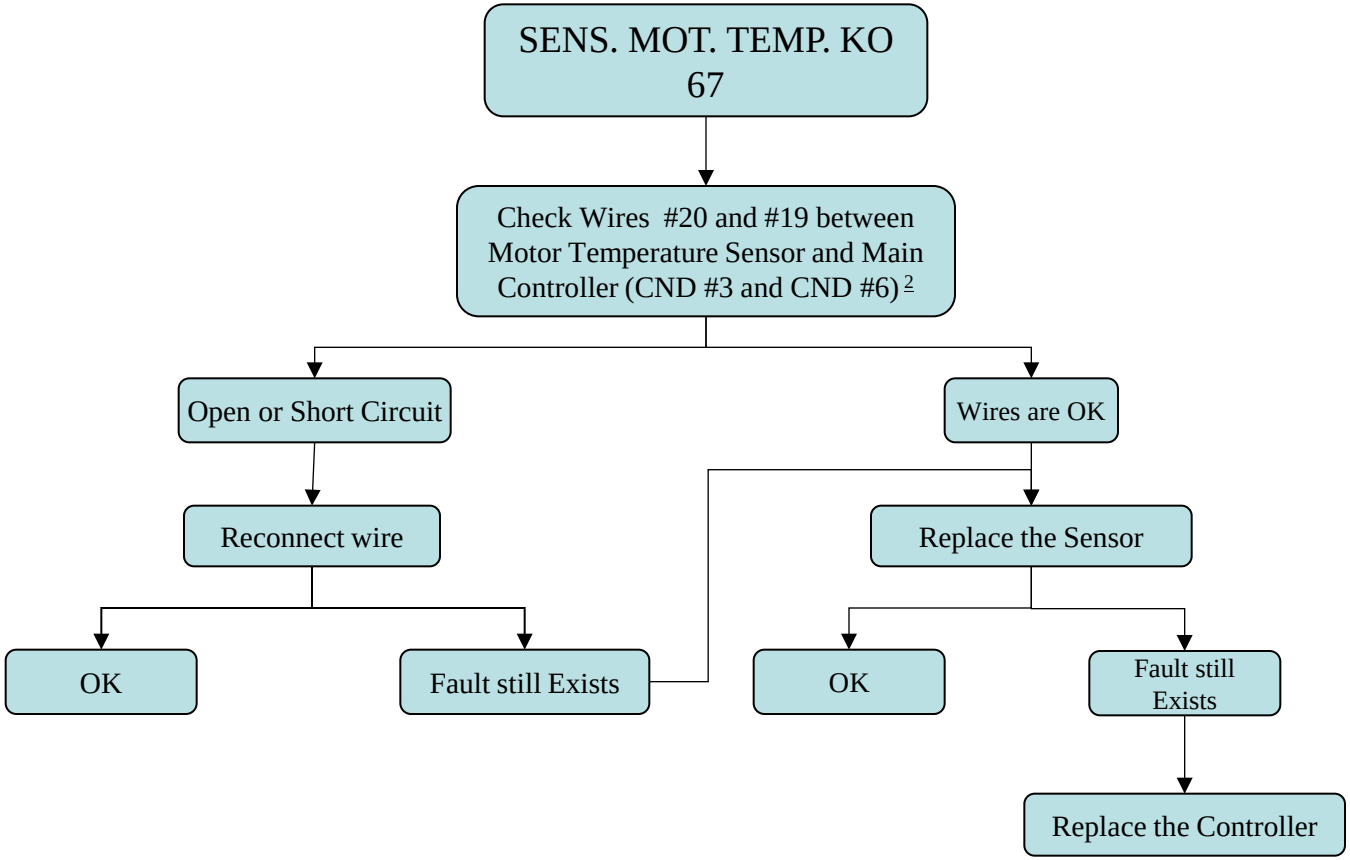
ALARM #65 on NODE #2 MOTOR TEMPERAT



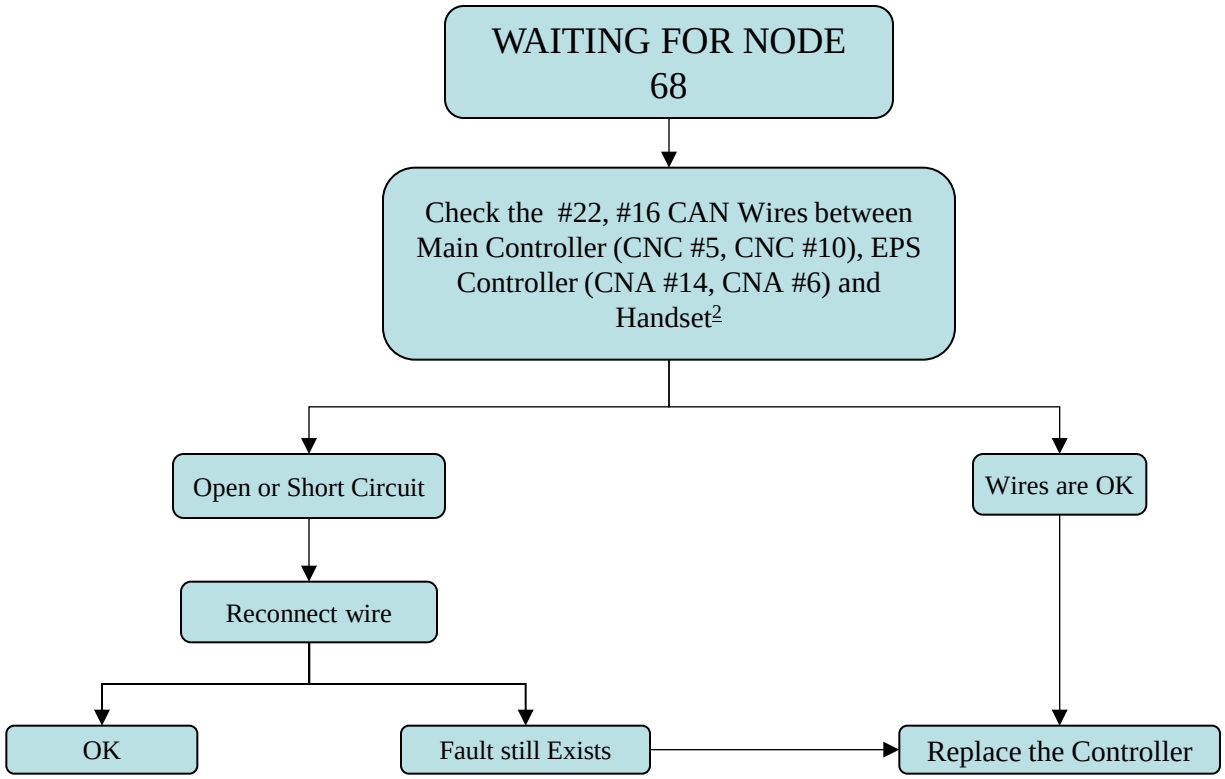
ALARM #66 on NODE #2 BATTERY LOW



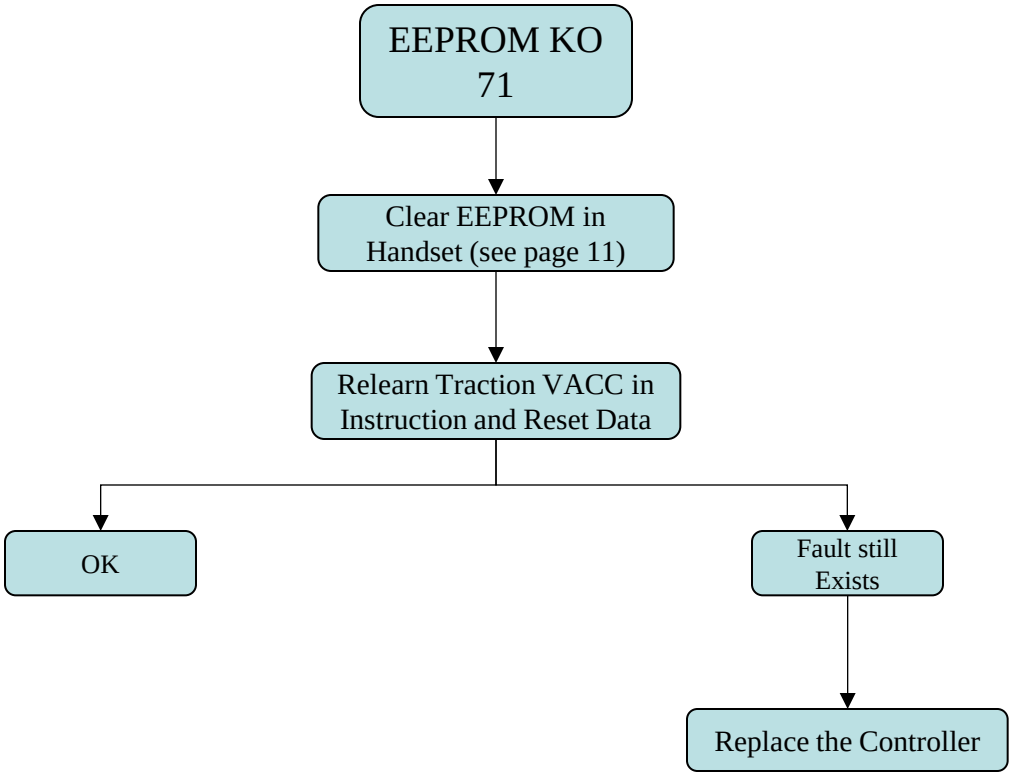
ALARM #67 on NODE #2 SENS. MOT. TEMP. KO



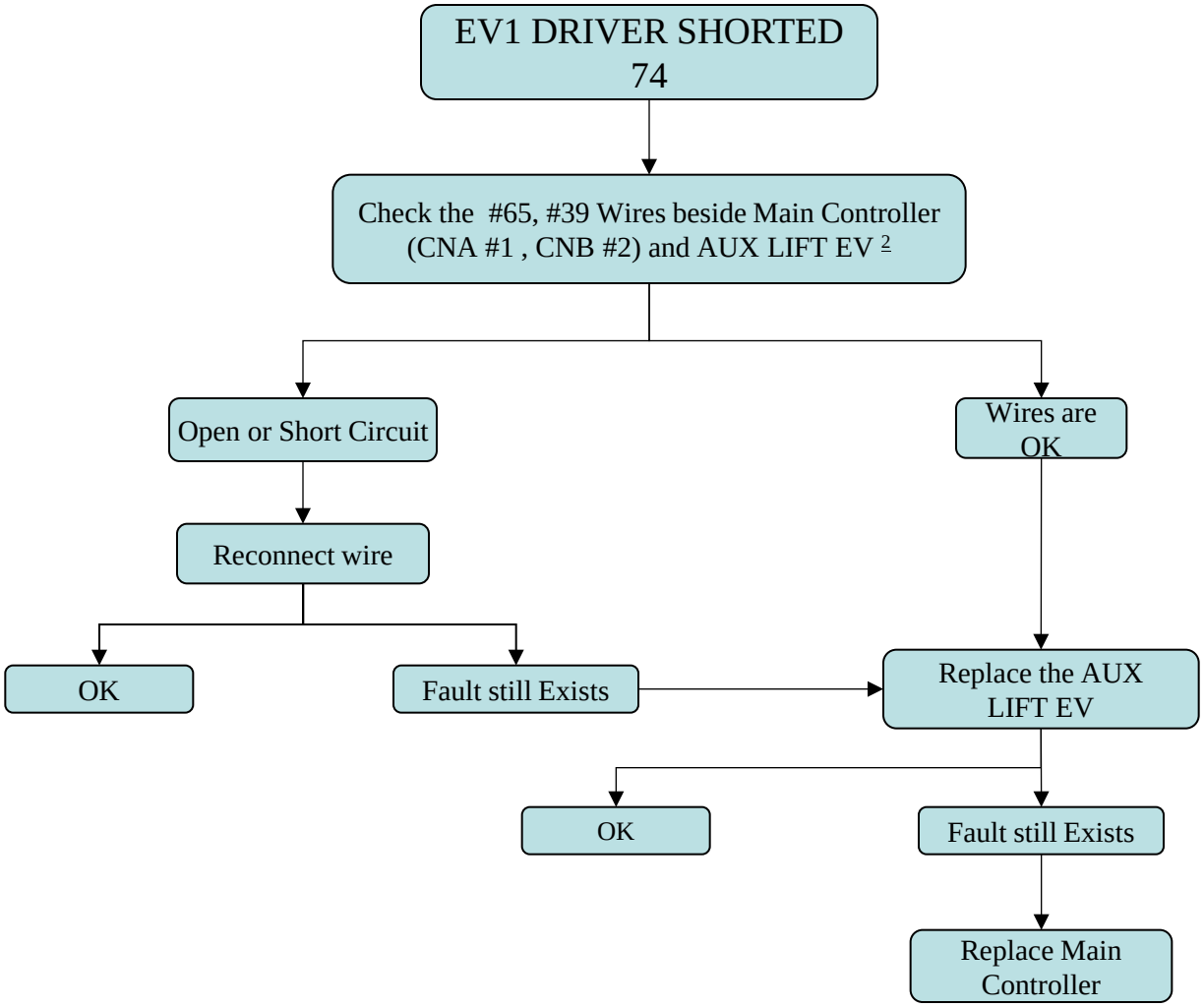
ALARM #68 on NODE #2 WAITING FOR NODE



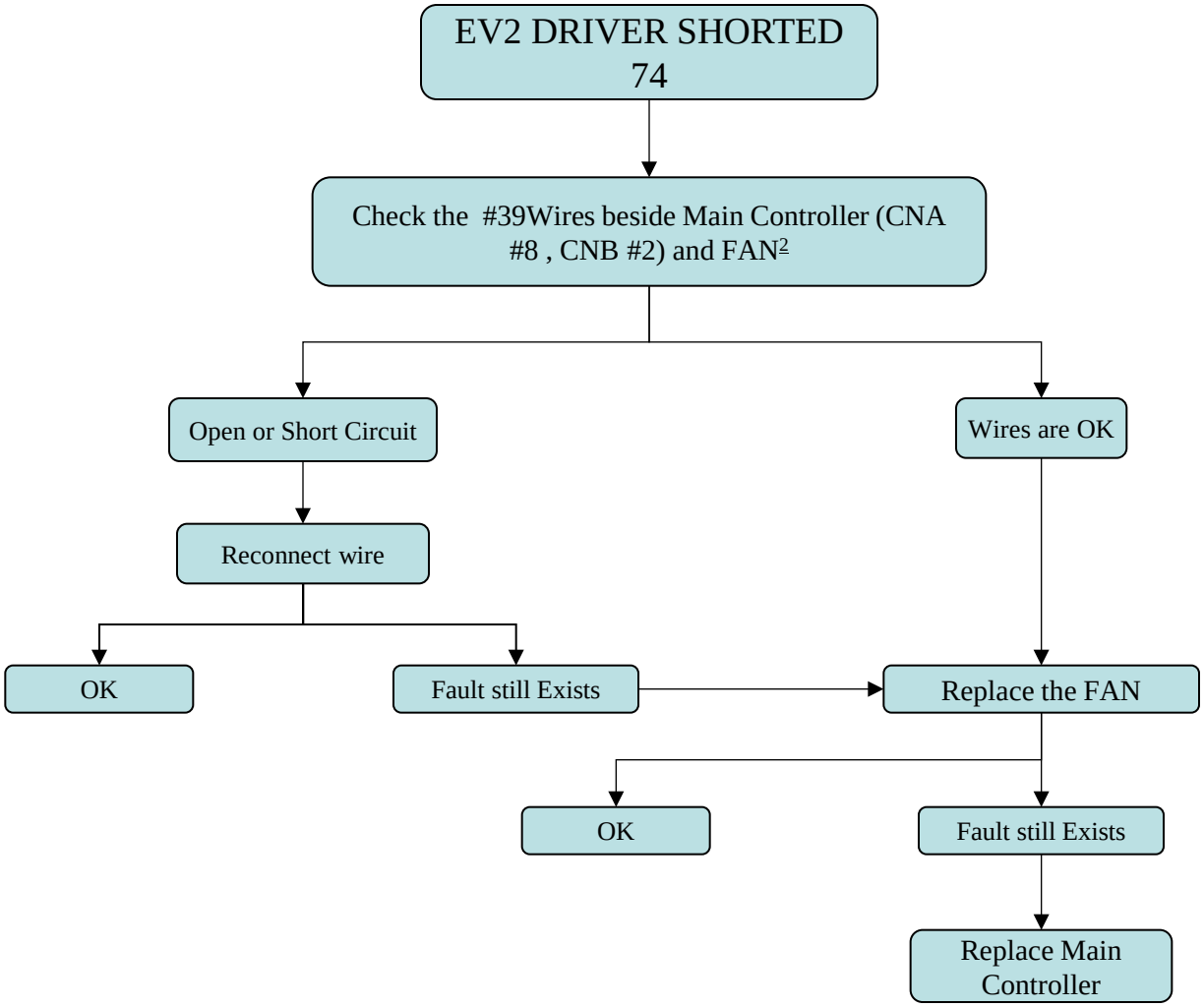
ALARM #71 on NODE #2 EEPROM KO



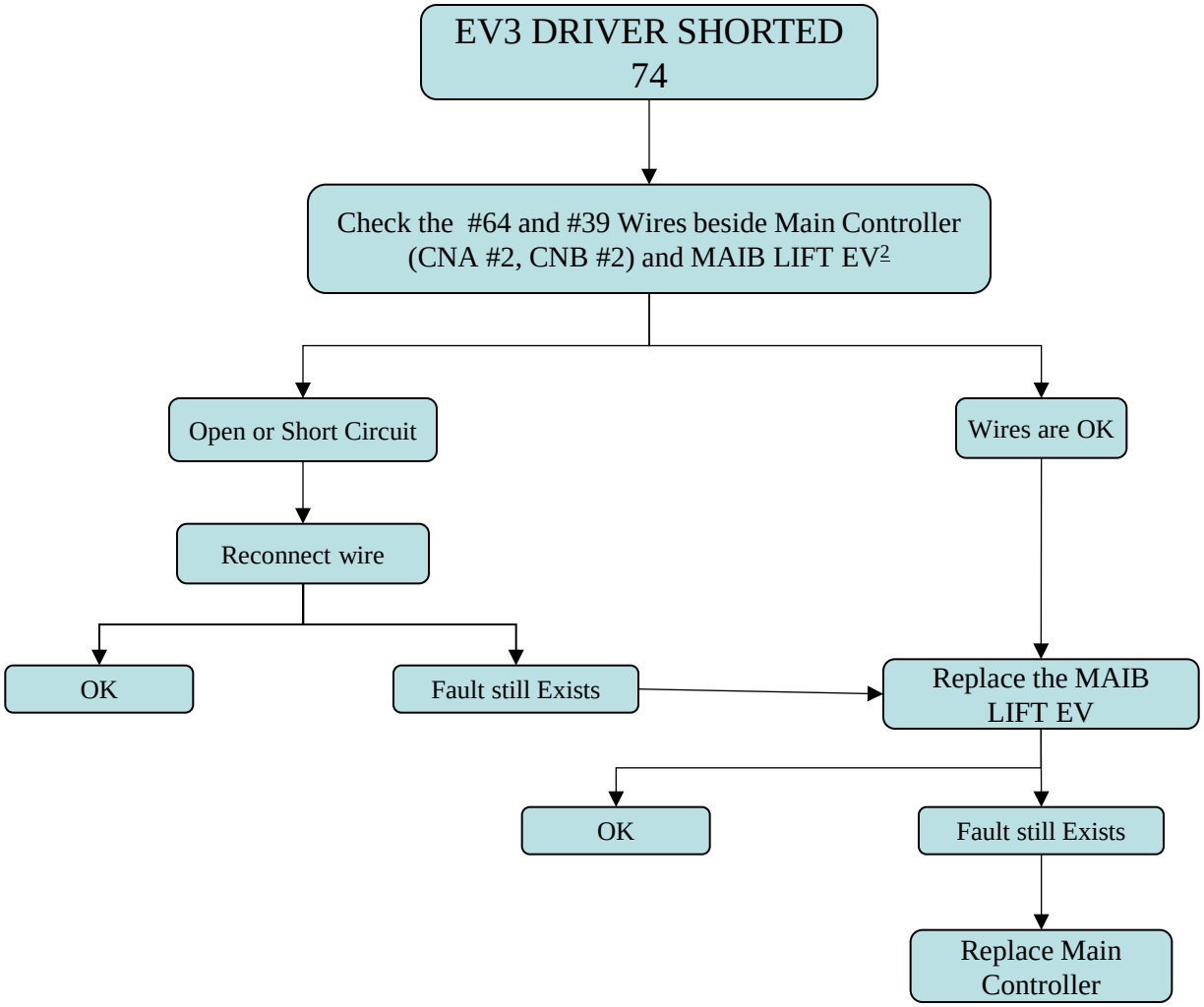
ALARM #74 on NODE #2 EV1 DRIVER SHORTED



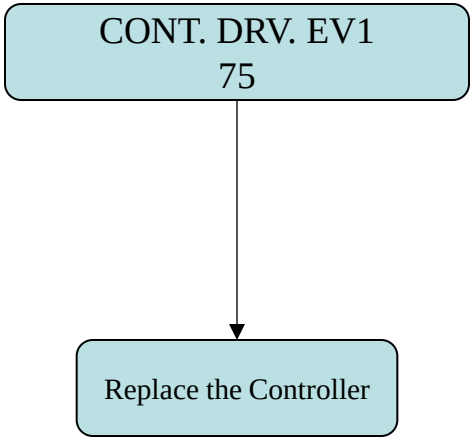
ALARM #74 on NODE #2 EV2 DRIVER SHORTED



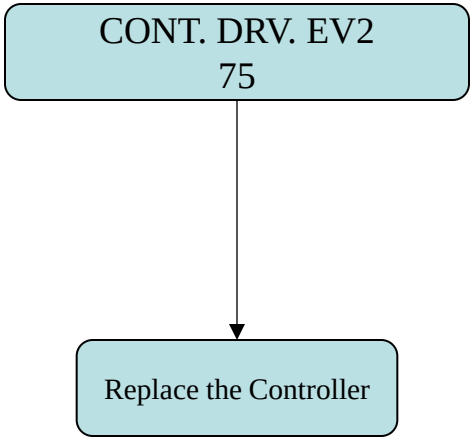
ALARM #74 on NODE #2 EV3 DRIVER SHORTED



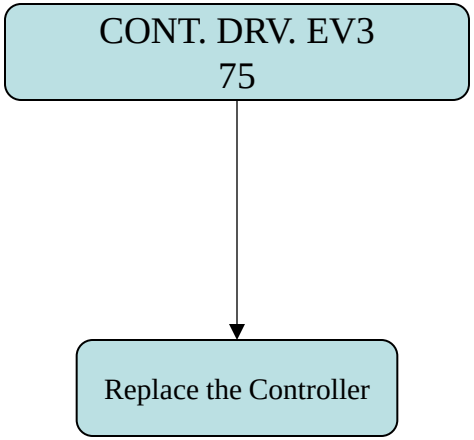
ALARM #75 on NODE #2 CONT. DRV. EV1



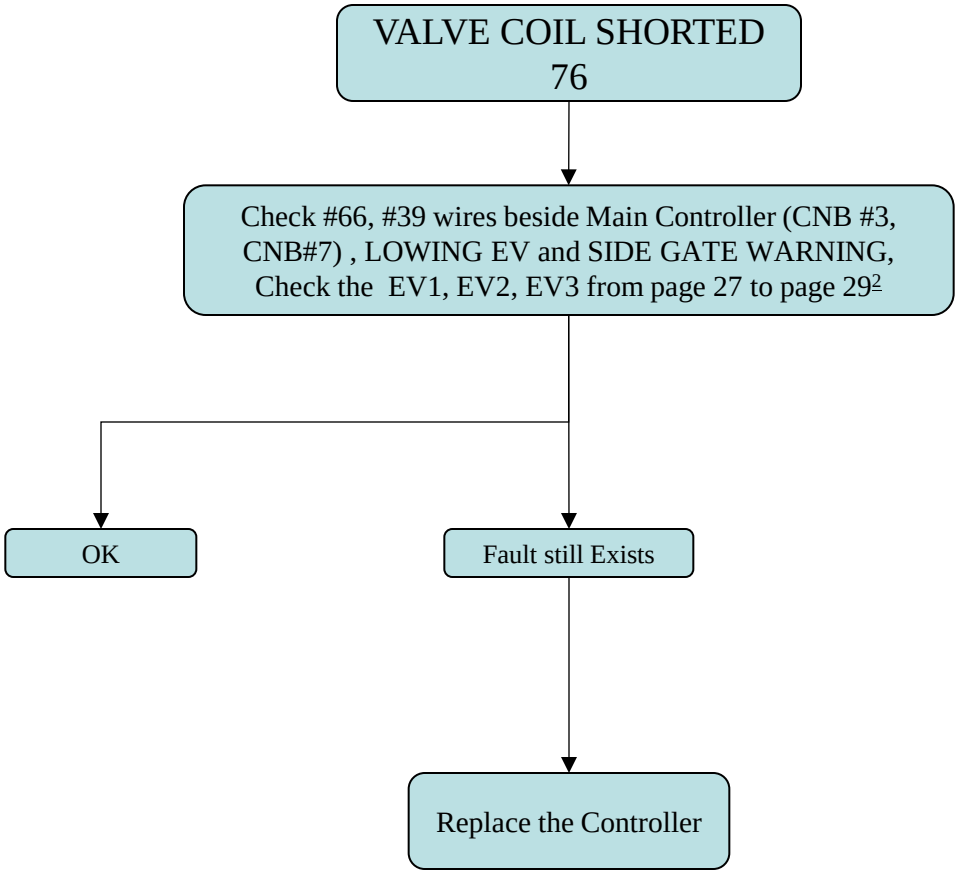
ALARM #75 on NODE #2 CONT. DRV. EV2



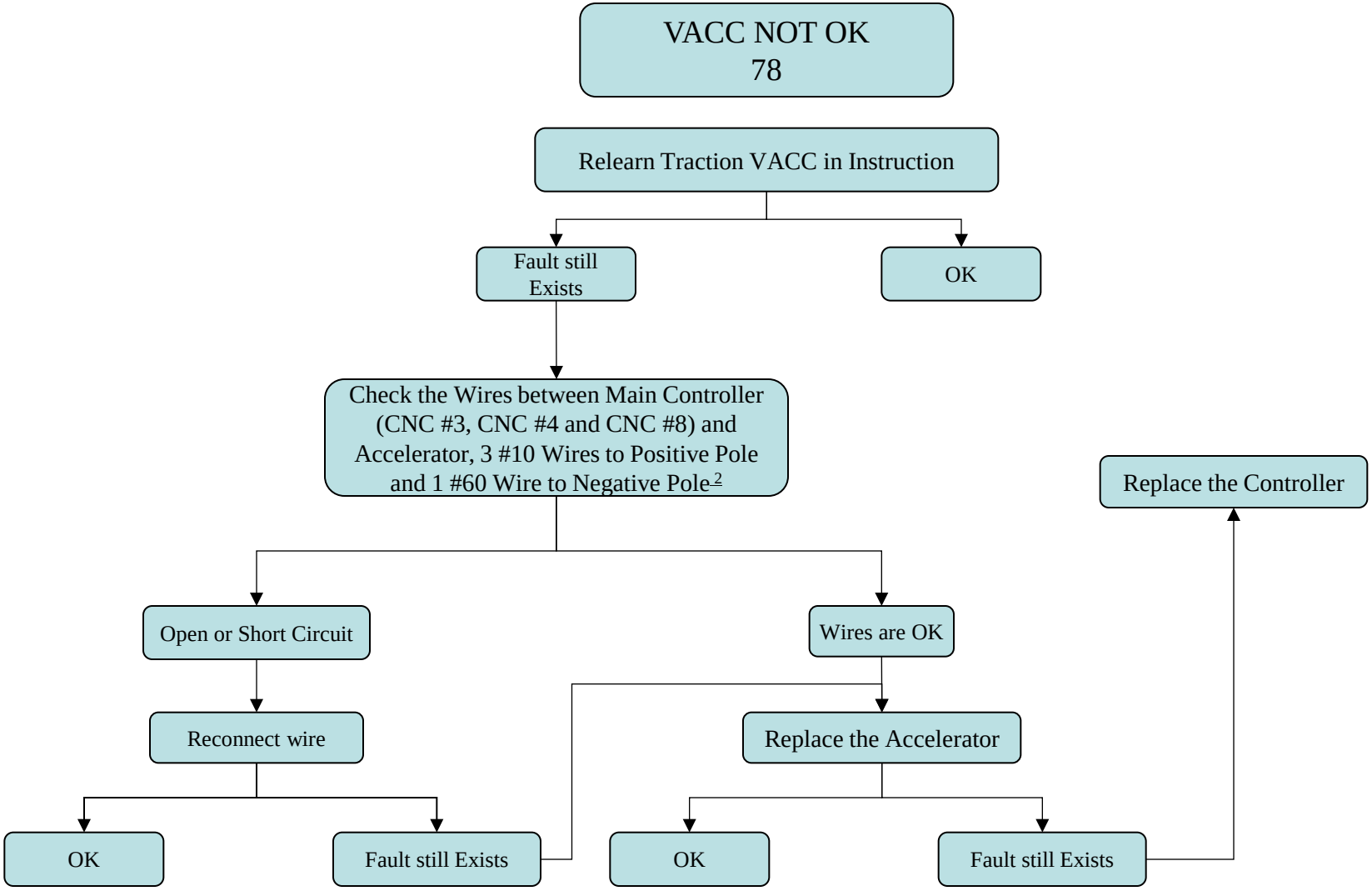
ALARM #75 on NODE #2 CONT. DRV. EV3



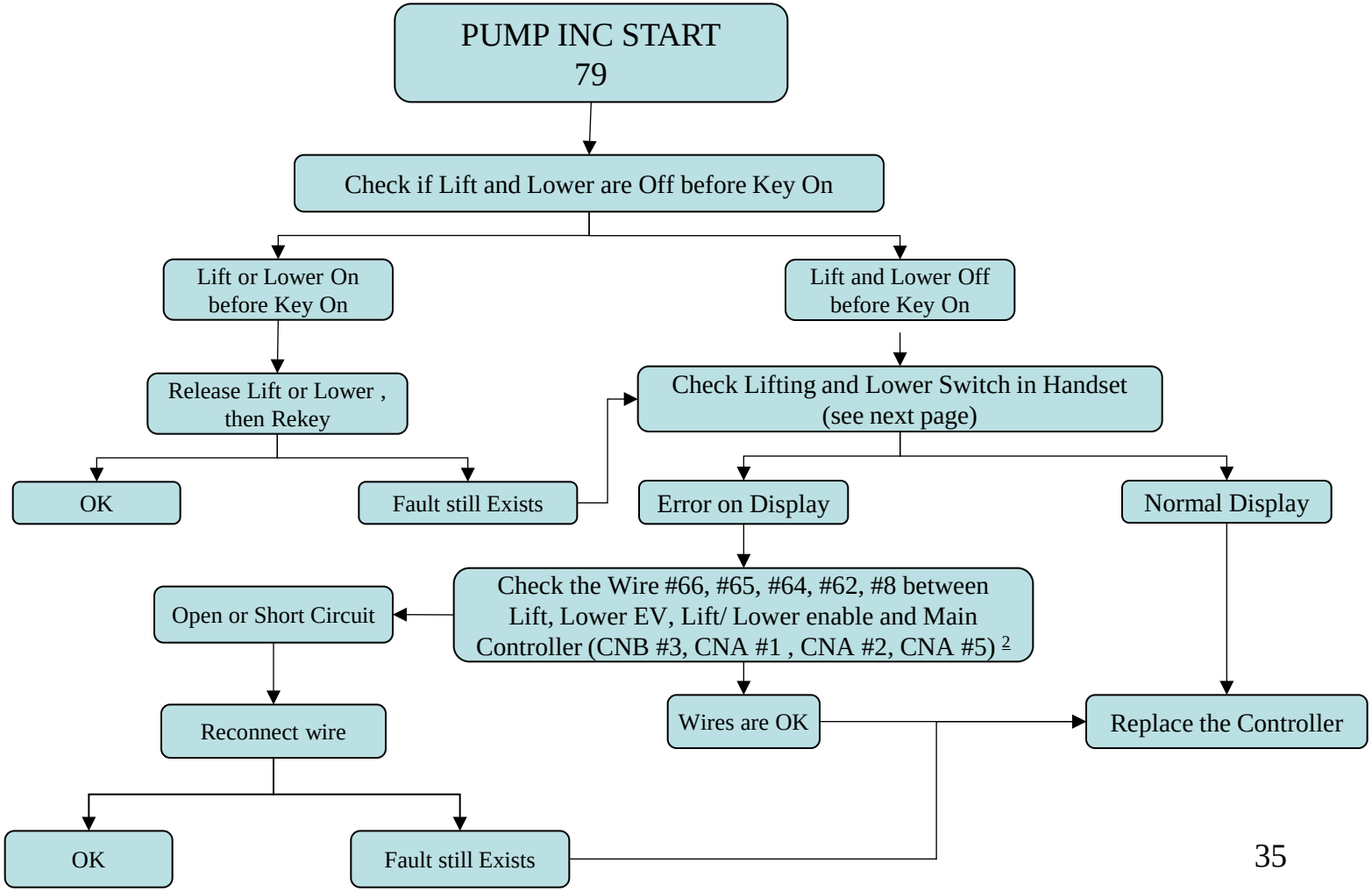
ALARM #76 on NODE #2 VALVE COIL SHORTED



ALARM #78 on NODE #2 VACC NOT OK



ALARM #79 on NODE #2 PUMP INC START



Check Lift and Lower Switch in Handset

Turn on ZAPI Handset

Push and hold the power button for 3s

Cons AFG ZP021*

The Display will show:

Press ^ or v button until CAN CONSOLE shows on the display

Cons AFG ZP021*
CAN CONSOLE

The Display will show :

Press OK to go into the CANCONSOLE Menu

The Display will show:

Push 》, or 《
To select Node 2

The Display will show:

Press OK to go into the
Traction controller

The Display will show:

Press OK to go into the
Main Menu

CANCONSOLE
SELECT NODE

SELECT NODE
NODE 2

ADXT2B 5 EP0.07
24V 240A 0H

The Display will show:

Main Menu

Press ^ or v button until TEST shows on the display

The Display will show:

MAIN MENU
TEST

Press OK to go into the TEST function

The Display will show:

TEST

Press ^ or v button until LIFT SW shows on the display

The display will show:

LIFT EV SW OFF

Press the Lift Switch and hold on

The display will show:

LIFT EV SW ON

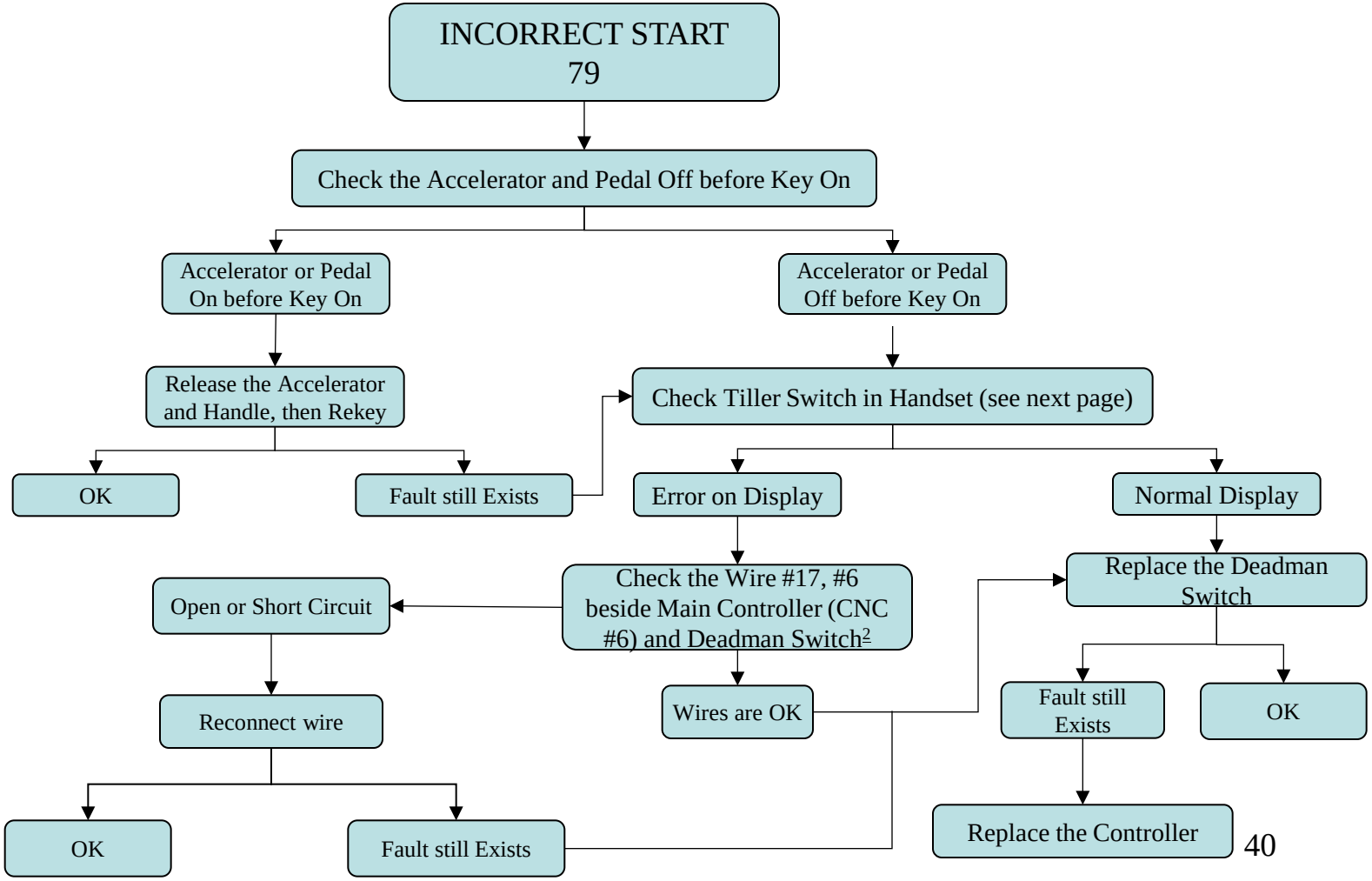
Repeat Step for Lower Switch:

LOWER EV SW OFF

LOWER EV SW ON

When finished , press and hold power button for 3s to turn off the Console

ALARM #79 on NODE #2 INCORRECT START



Check Tiller Switch in Handset

Turn on ZAPI Handset

Push and hold the power button for 3s

Cons AFG ZP021*

The Display will show:

Press ^ or v button until CAN CONSOLE shows on the display

Cons AFG ZP021*
CAN CONSOLE

The Display will show :

Press OK to go into the CANCONSOLE Menu

The Display will show:

CANCONSOLE
SELECT NODE

Push 〉, or 〈
To select Node 2

The Display will show:

SELECT NODE
NODE 2

Press OK to go into the
Traction controller

The Display will show:

ADXT2B 5 EP0.07
24V 240A 0H

Press OK to go into the
Main Menu

The Display will show:

Main Menu

Press ^ or v button until TEST shows on the display

The Display will show:

MAIN MENU
TEST

Press OK to go into the TEST function

The Display will show:

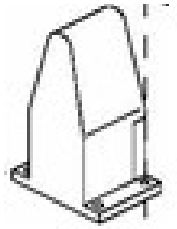
TEST

Press ^ or v button until HANDLE/ SEAT SW shows on the display

The display will show:

HANDLE/ SEAT SW OFF

Push the accelerator forward and hold on

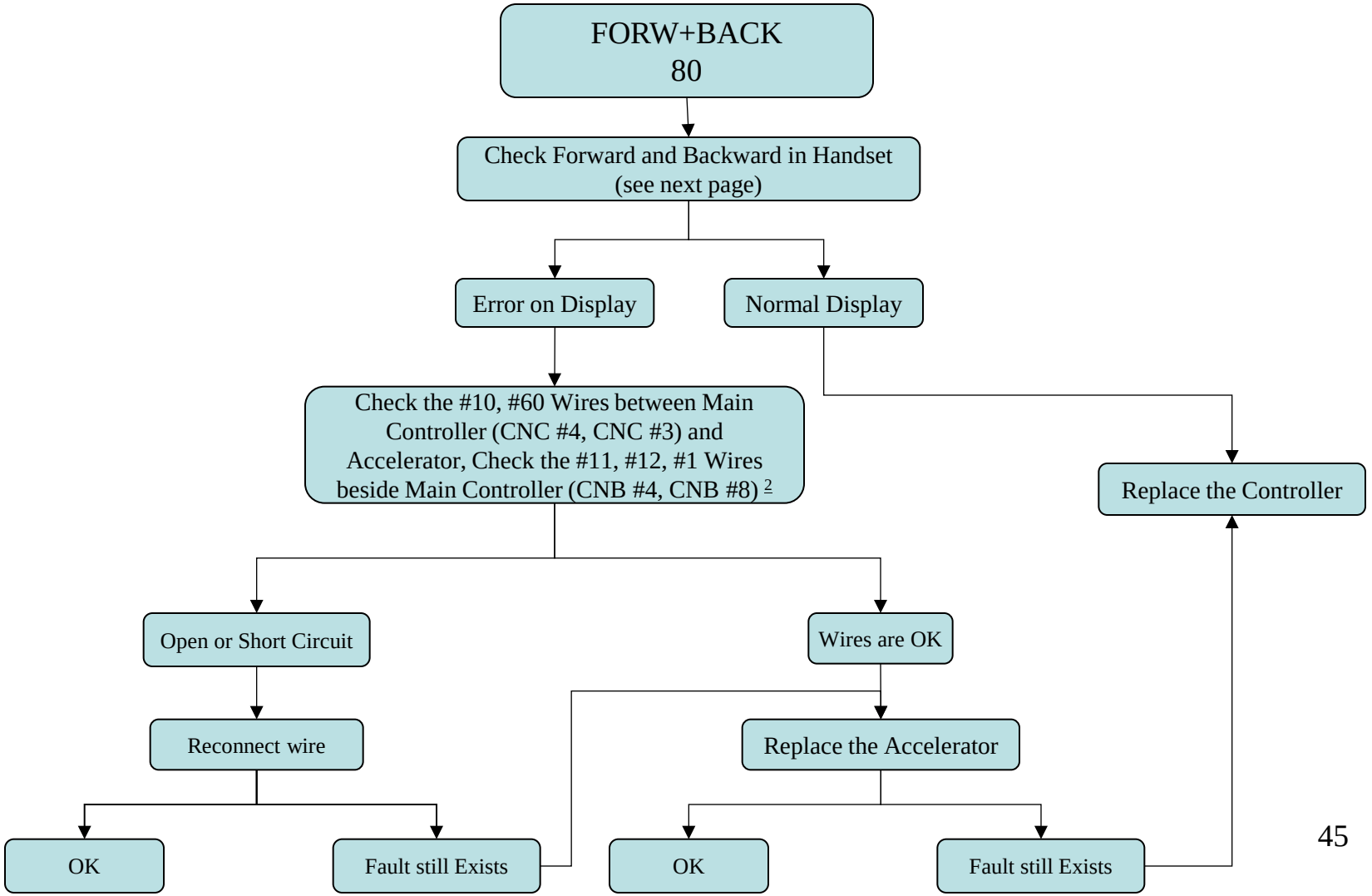


The display will show:

HANDLE/ SEAT SW ON

When finished , press and hold power button for 3s to turn off the Console

ALARM #80 on NODE #2 FORW+BACK



Check Forward and Backward in Handset

Turn on ZAPI Handset

Push and hold the power button for 3s

Cons AFG ZP021*

The Display will show:

Press ^ or v button until CAN CONSOLE shows on the display

Cons AFG ZP021*
CAN CONSOLE

The Display will show :

Press OK to go into the CANCONSOLE Menu

The Display will show:

Push 》, or 《
To select Node 2

The Display will show:

Press OK to go into the
Traction controller

The Display will show:

Press OK to go into the
Main Menu

CANCONSOLE
SELECT NODE

SELECT NODE
NODE 2

ADXT2B 5 EP0.07
24V 240A 0H

The Display will show:

Main Menu

Press ^ or v button until TEST shows on the display

The Display will show:

MAIN MENU
TEST

Press OK to go into the TEST function

The Display will show:

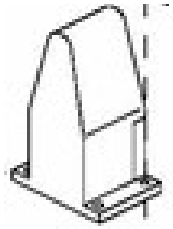
TEST

Press ^ or v button until FORWARD shows on the display

The display will show:

FORWARD OFF

Push the accelerator forward and hold on



The display will show:

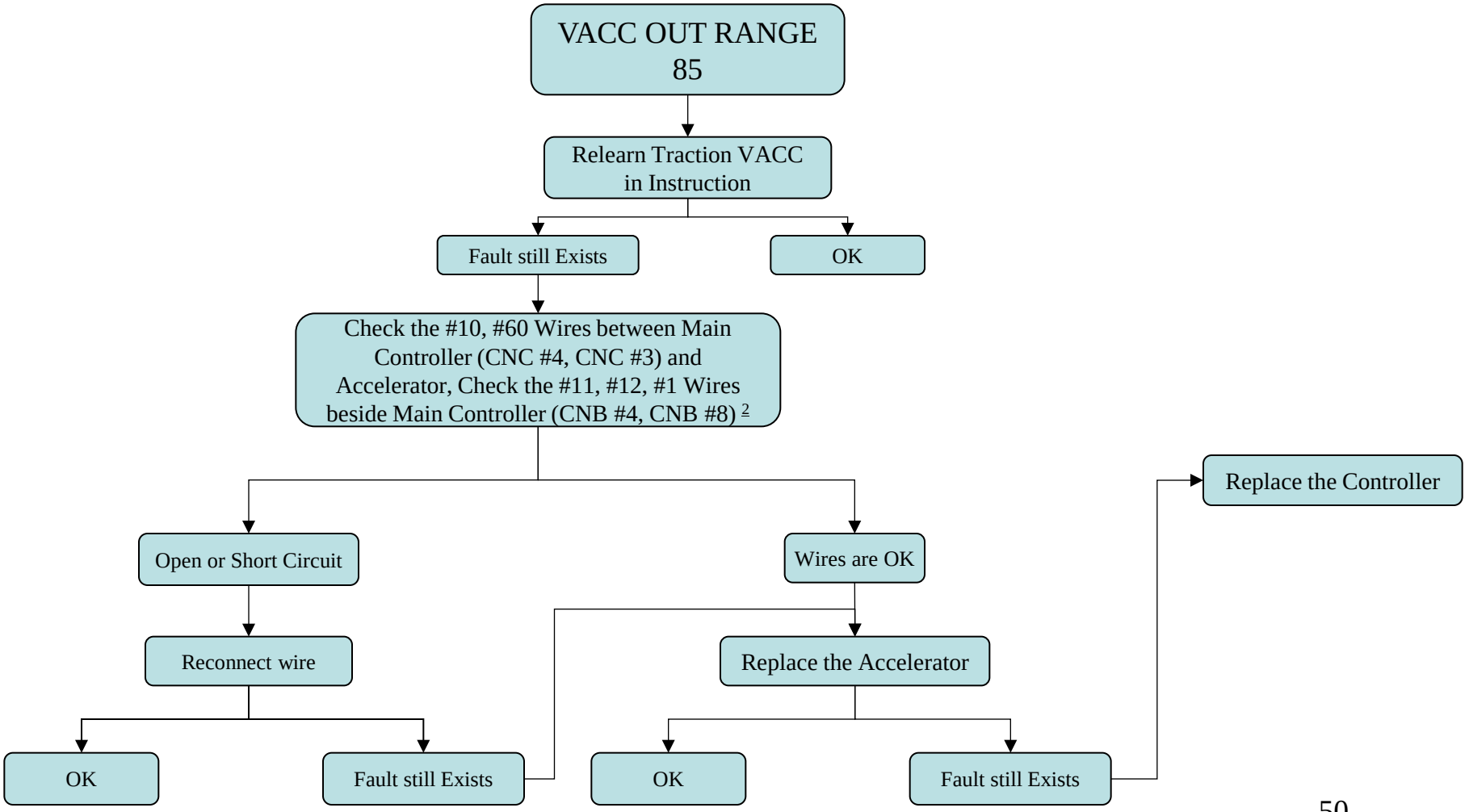
FORWARD ON

Repeat step for reverse direction

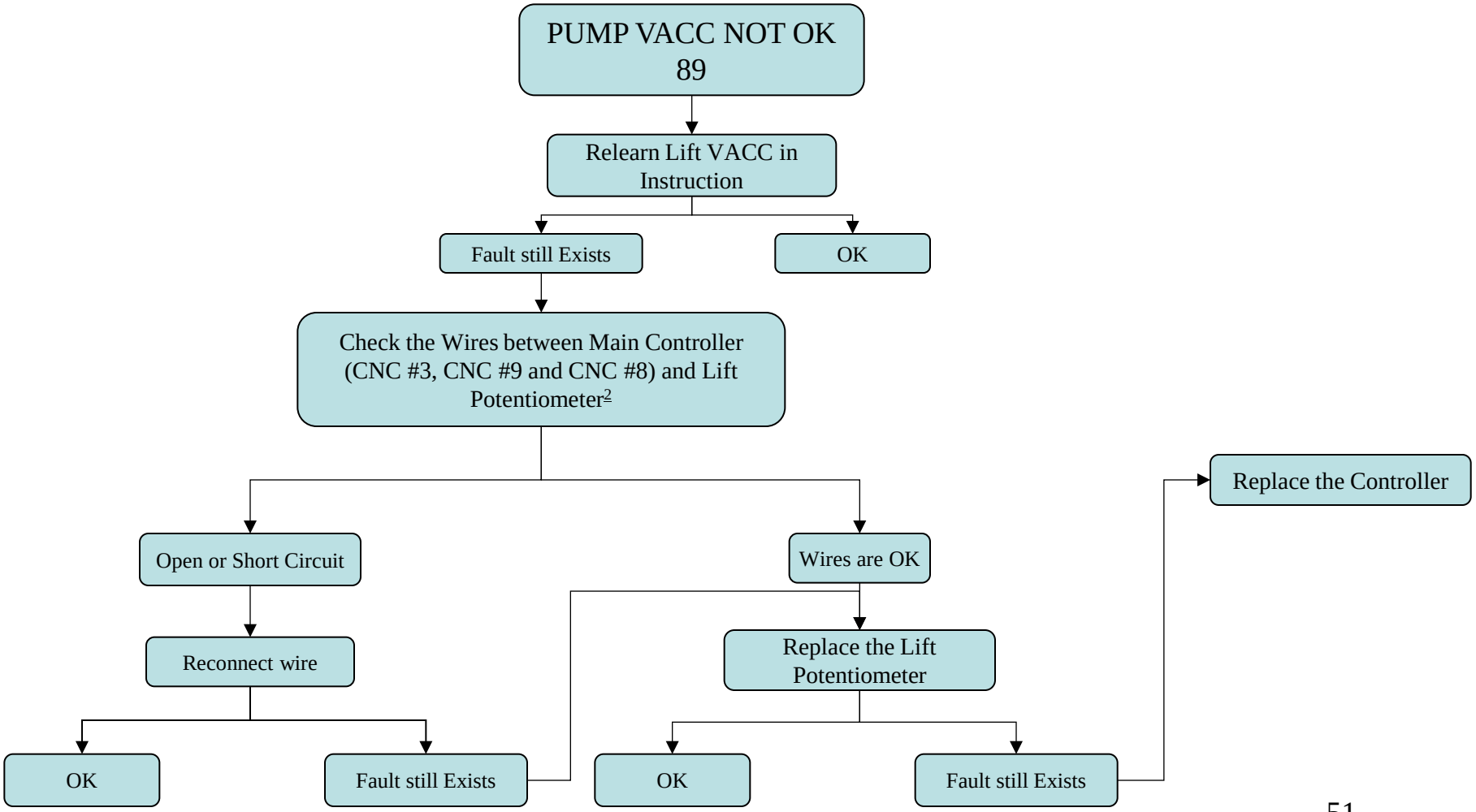
BACKWARD OFF
BACKWARD ON

When finished , press and hold power button for 3s to turn off the Console

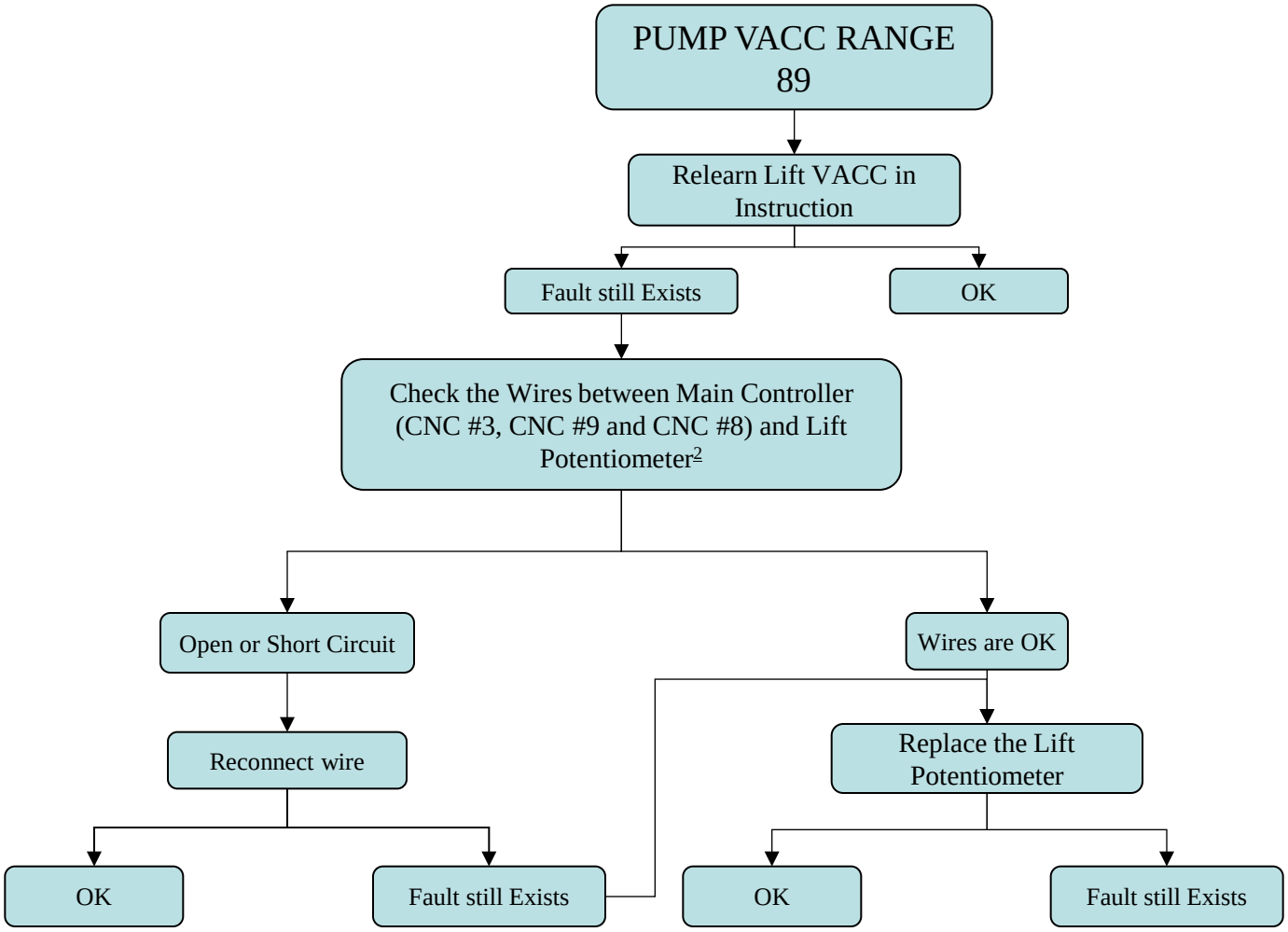
ALARM #85 on NODE #2 VACC OUT RANGE



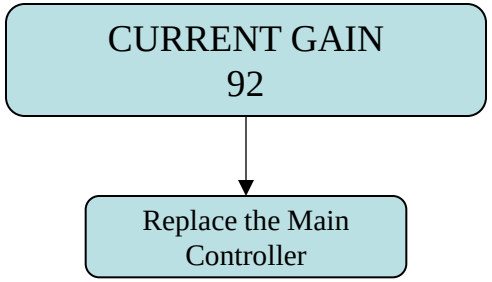
ALARM #89 on NODE #2 PUMP VACC NOT OK



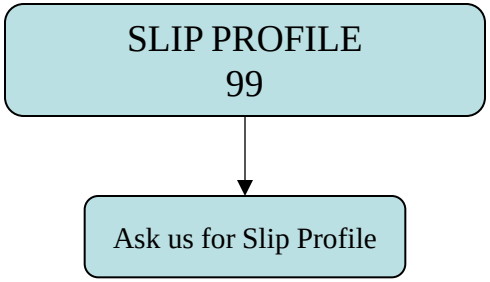
ALARM #90 on NODE #2 PUMP VACC RANGE



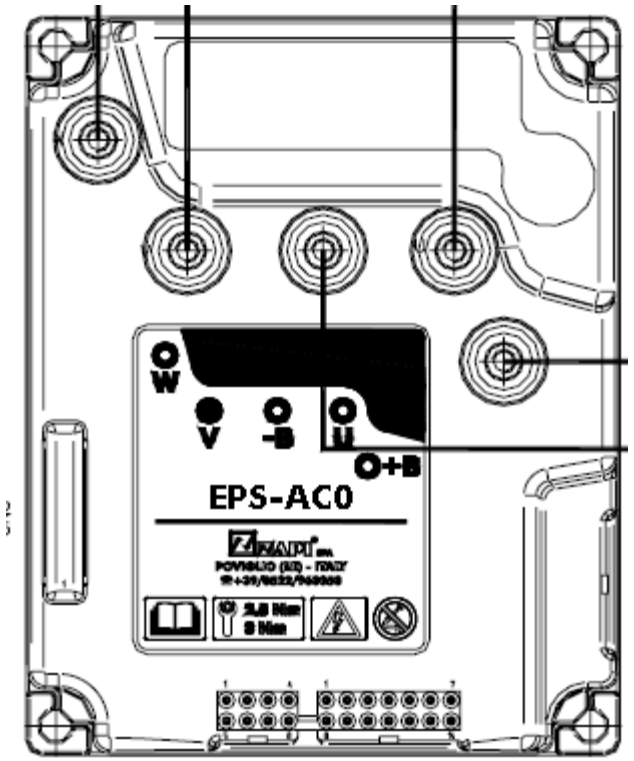
ALARM #92 on NODE #2 CURRENT GAIN



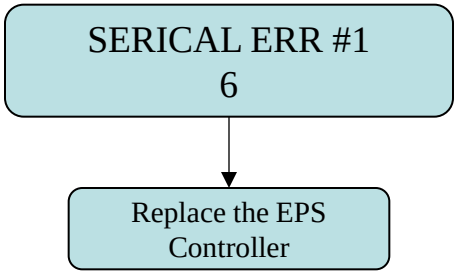
ALARM #99 on NODE #2 SLIP PROFILE



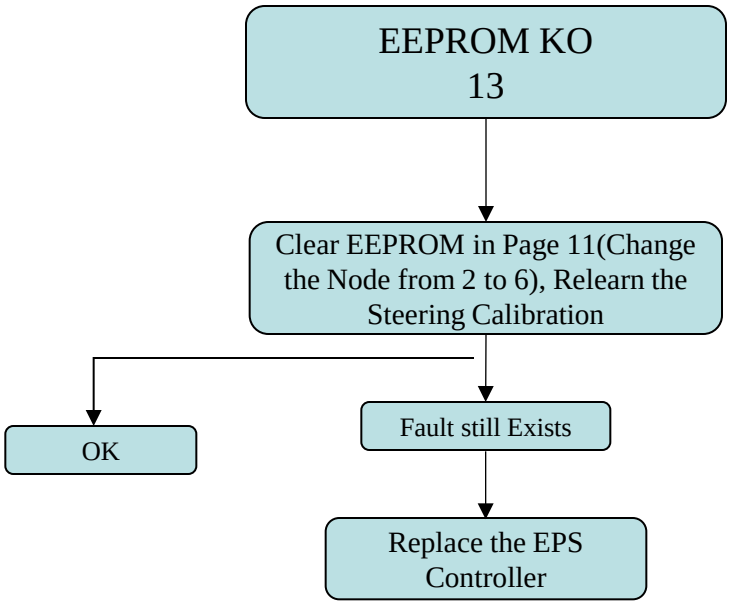
EPS Controller



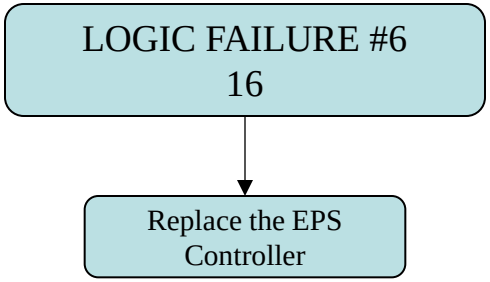
ALARM #6 on NODE #6 SERIAL ERR #1



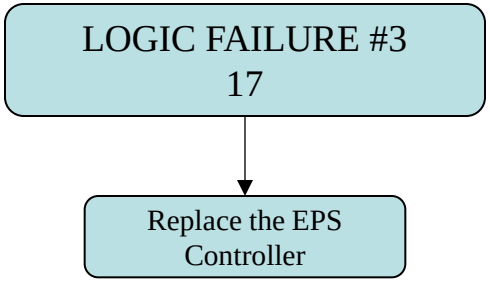
ALARM #13 on NODE #6 EEPROM KO



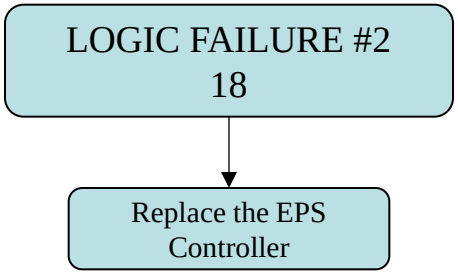
ALARM #16 on NODE #6 LOGIC FAILURE #4



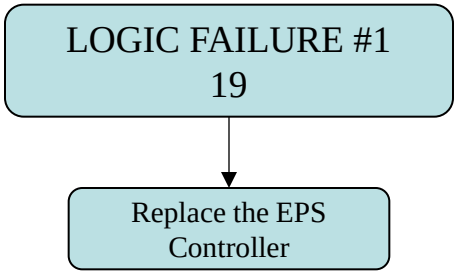
ALARM #17 on NODE #6 LOGIC FAILURE #3



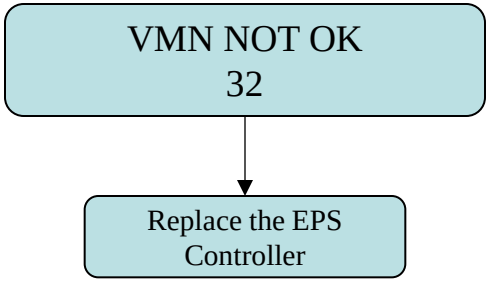
ALARM #18 on NODE #6 LOGIC FAILURE #2



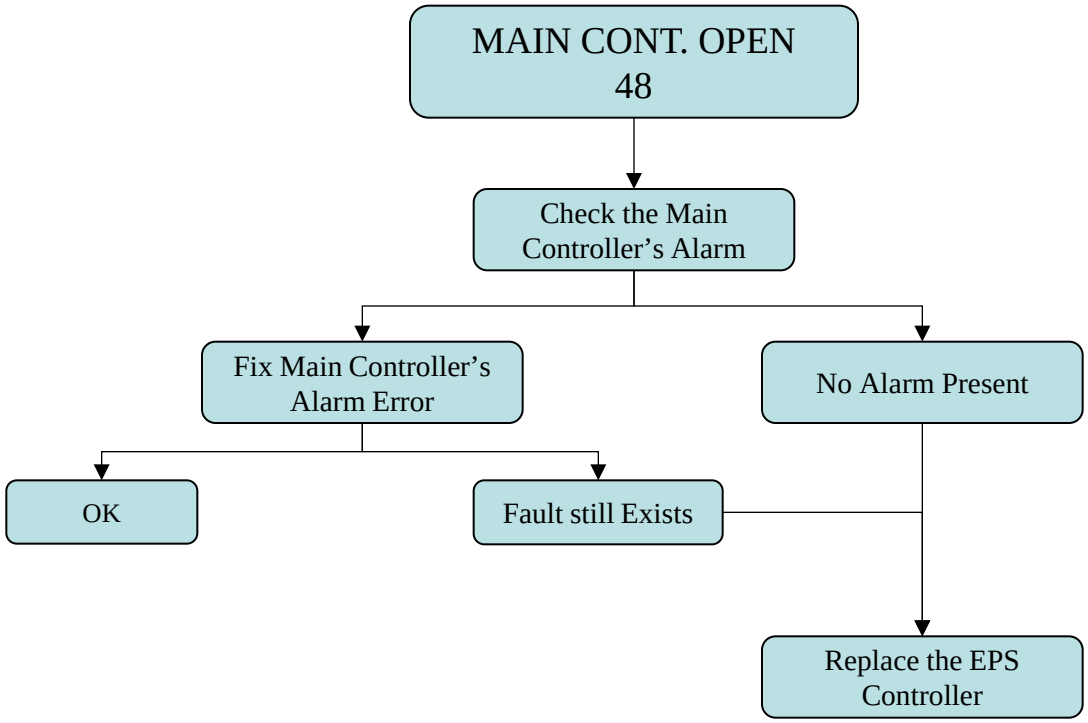
ALARM #19 on NODE #6 LOGIC FAILURE #1



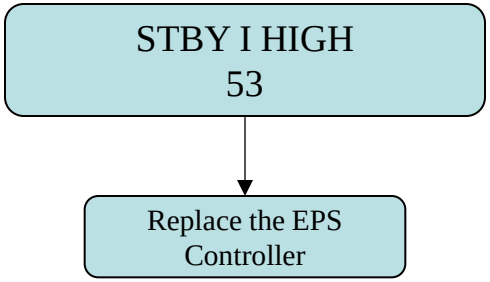
ALARM #32 on NODE #6 VMN NOT OK



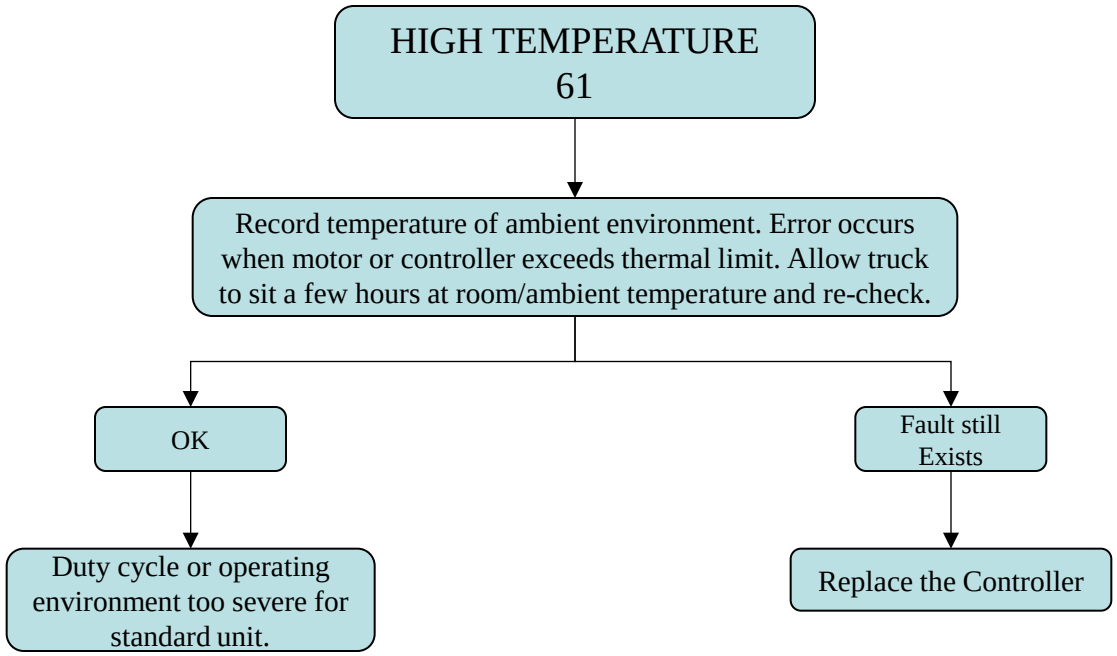
ALARM #48 on NODE #6 MAIN CONT. OPEN



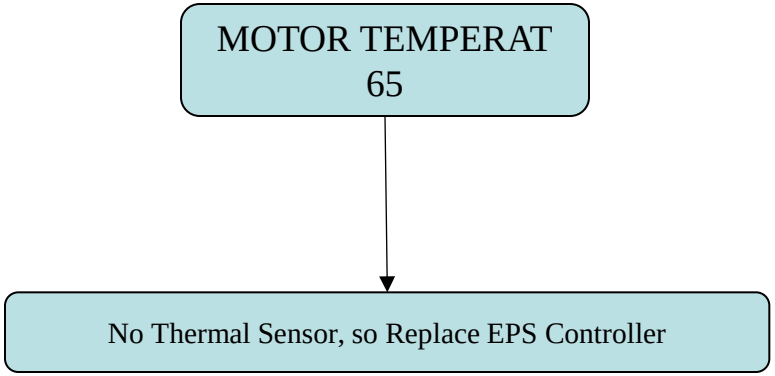
ALARM #53 on NODE #6 STBY I HIGH



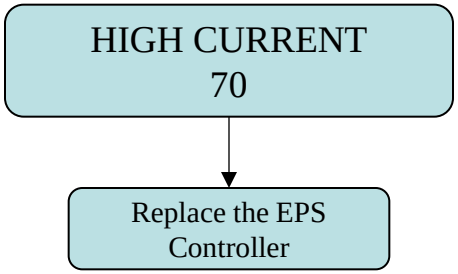
ALARM #61 on NODE #6 HIGH TEMPERATURE



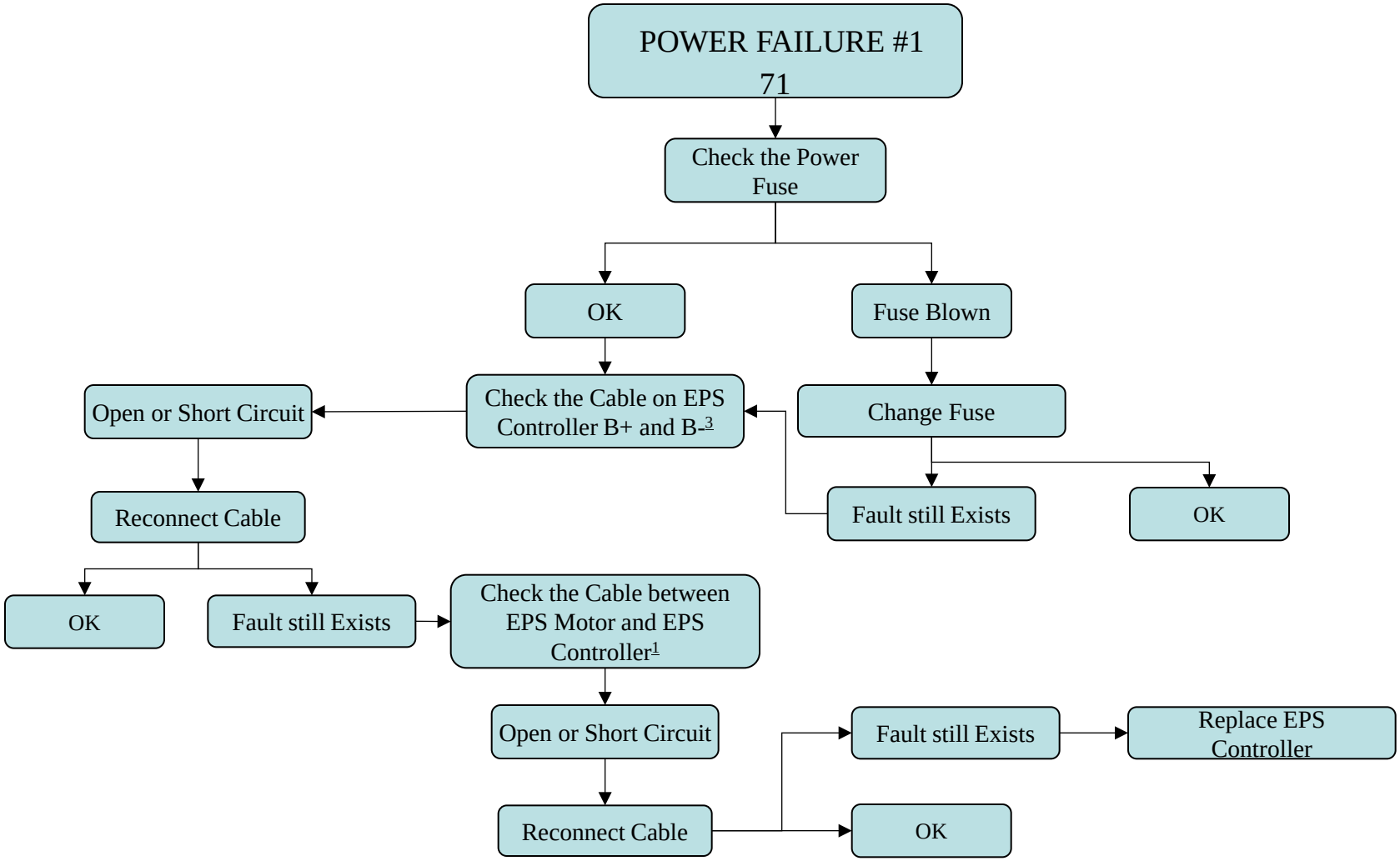
ALARM #65 on NODE #6 MOTOR TEMPERAT



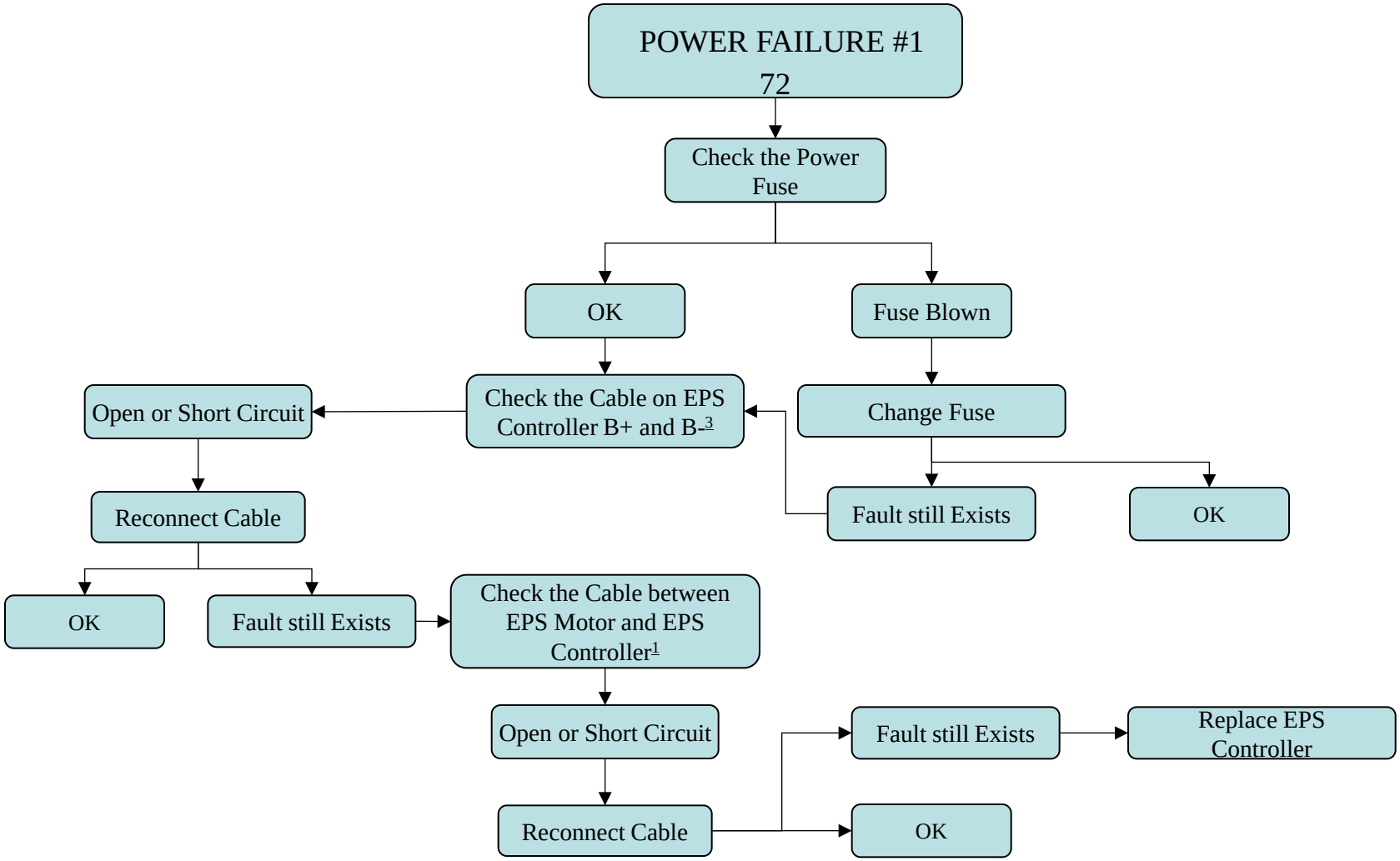
ALARM #70 on NODE #6 HIGH CURRENT



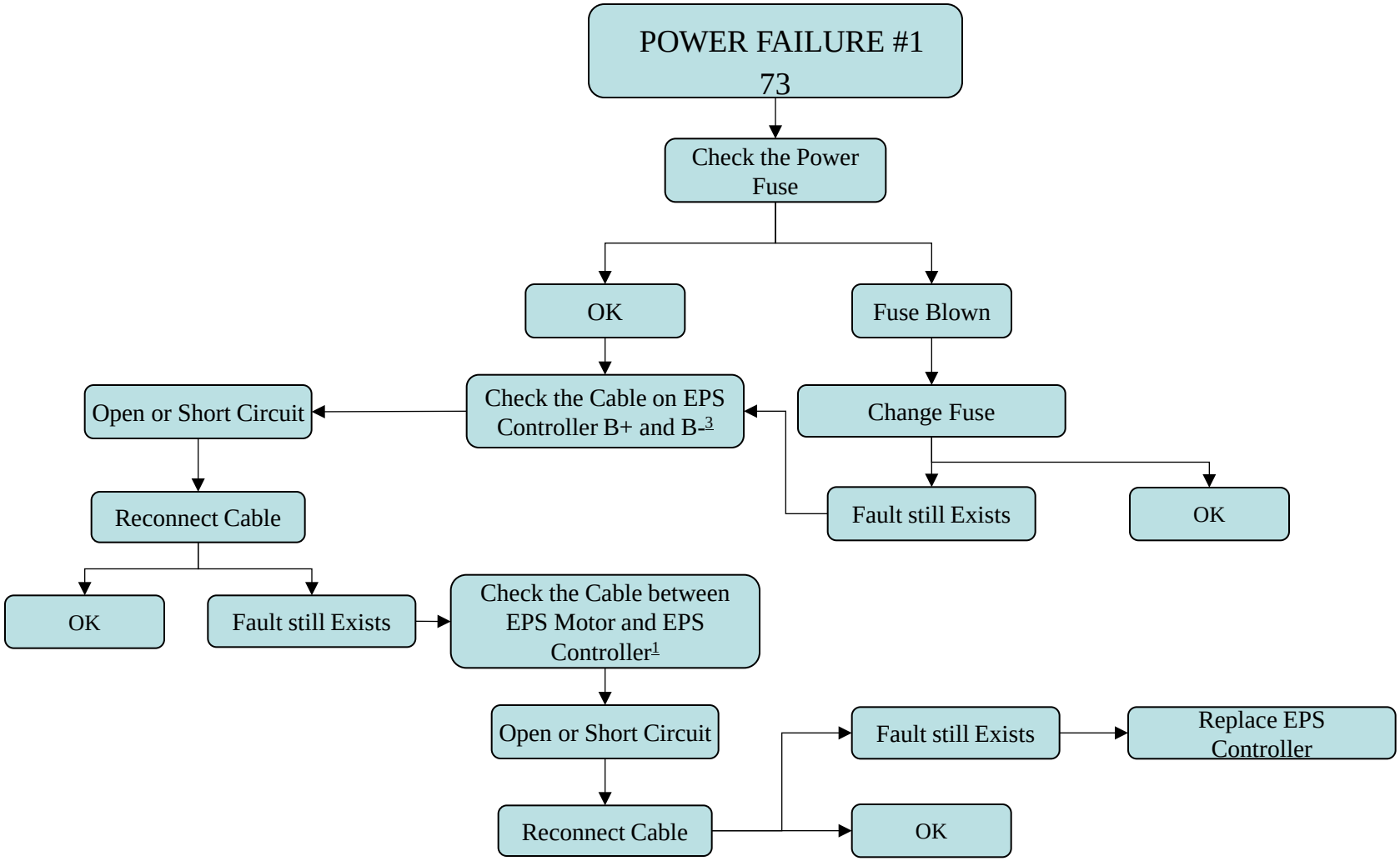
ALARM #71 on NODE #6 POWER FAILURE #3



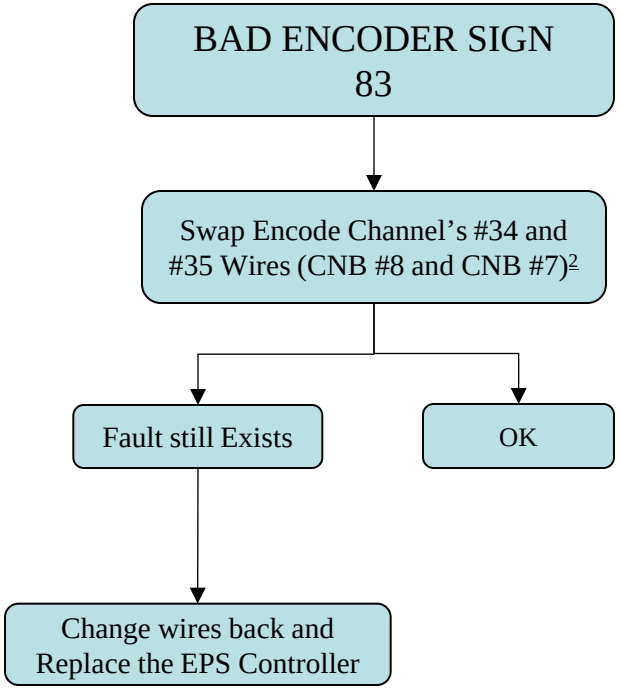
ALARM #72 on NODE #6 POWER FAILURE #2



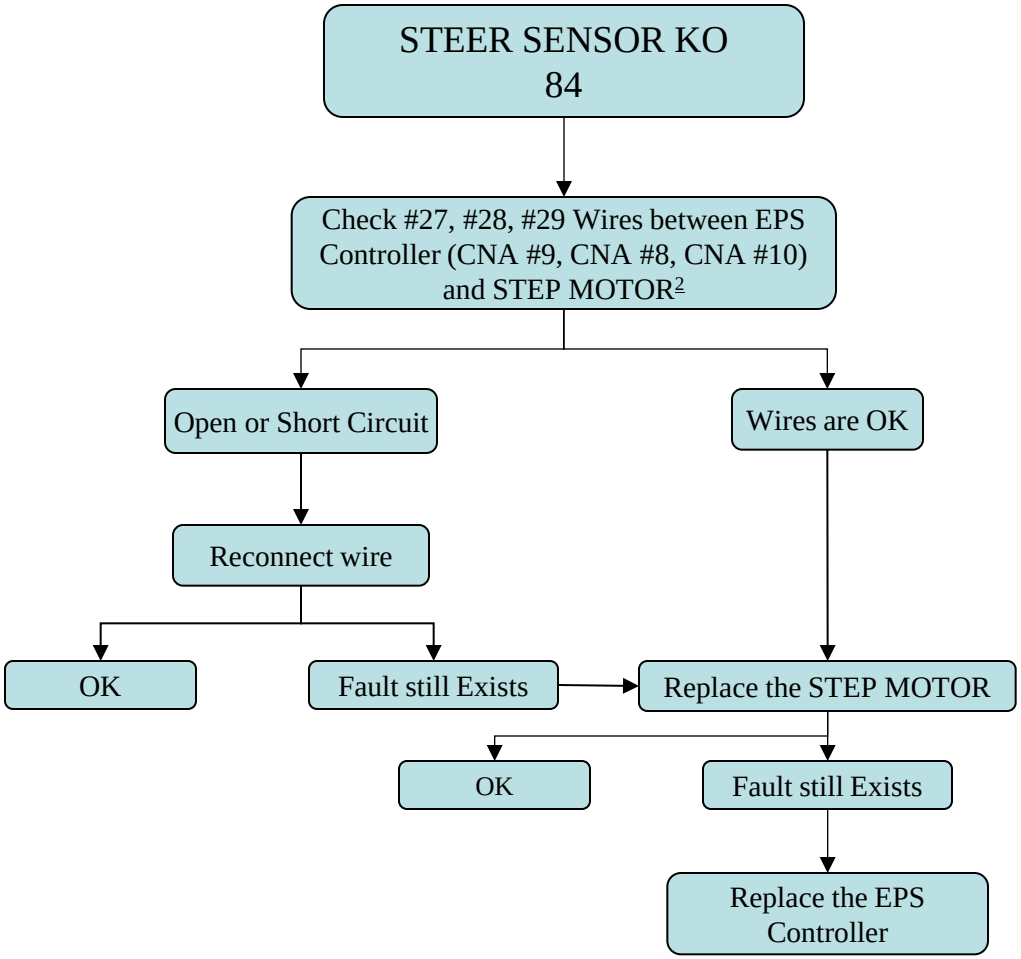
ALARM #73 on NODE #6 POWER FAILURE #1



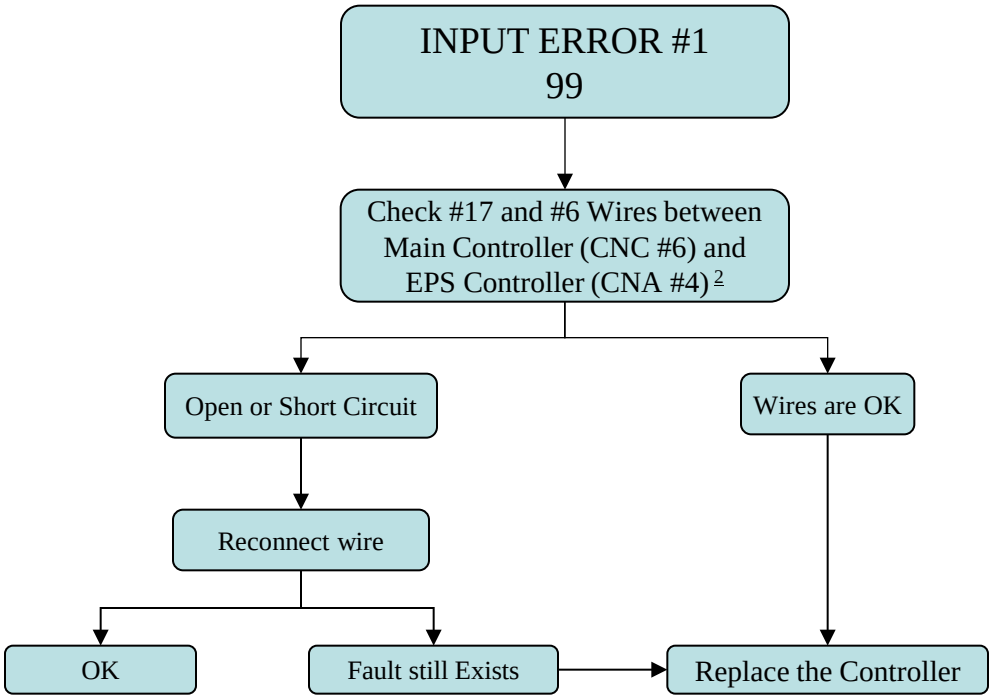
ALARM #83 on NODE #6 BAD ENCODER SIGN



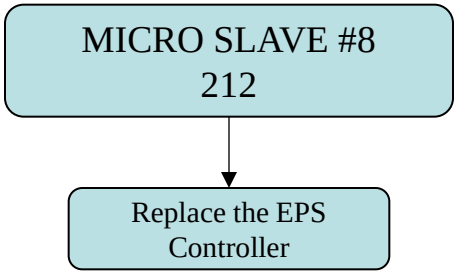
ALARM #84 on NODE #6 STEER SENSOR KO



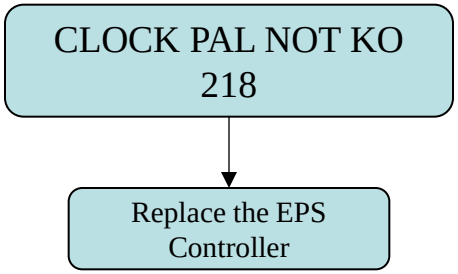
ALARM #99 on NODE #6 INPUT ERROR #1



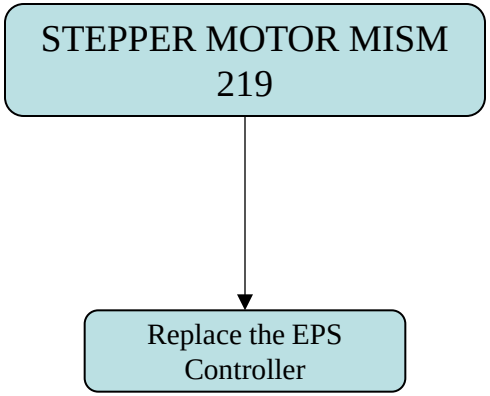
ALARM #212 on NODE #6 MICRO SLAVE #8



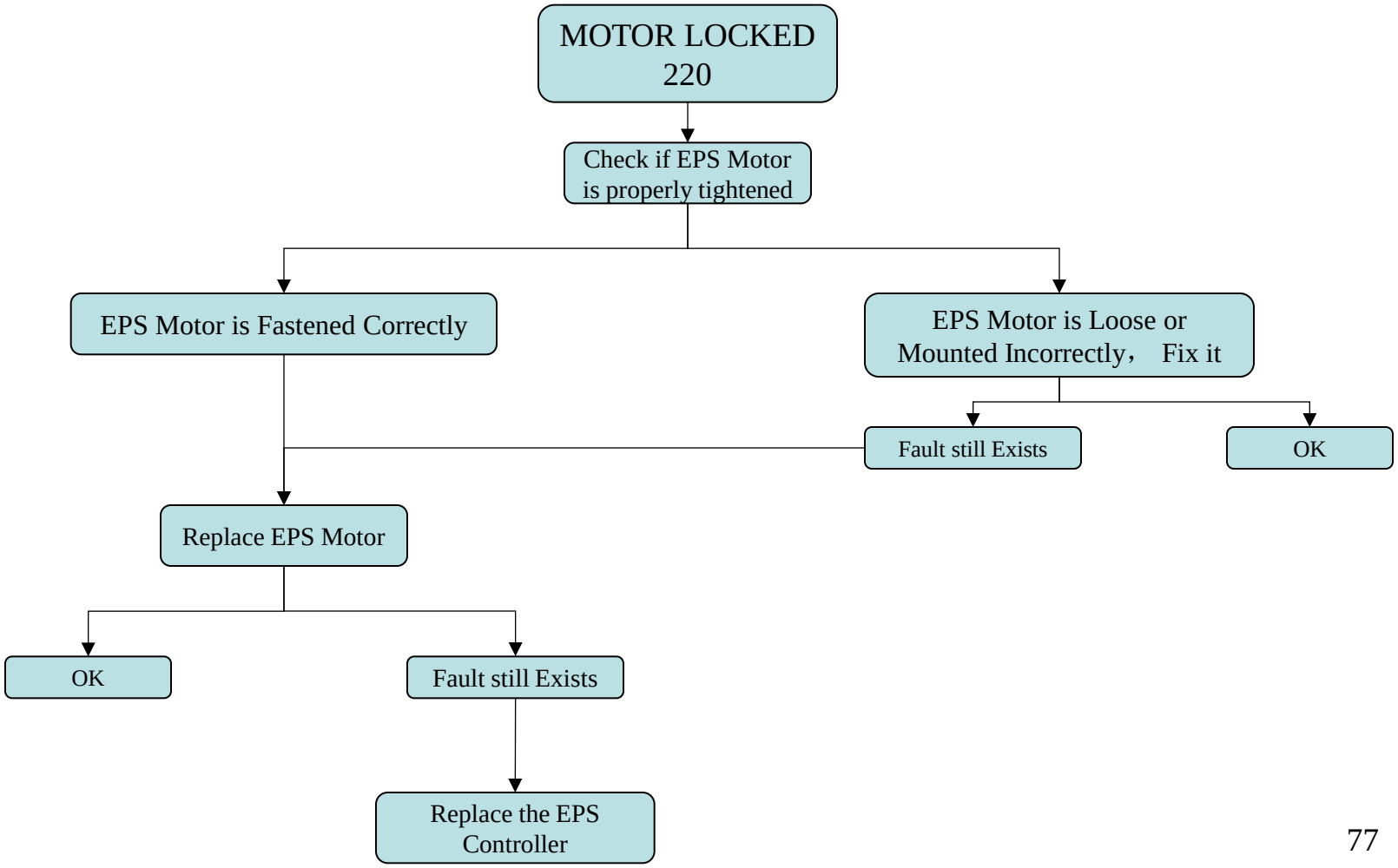
ALARM #218 on NODE #6 CLOCK PAL NOT KO



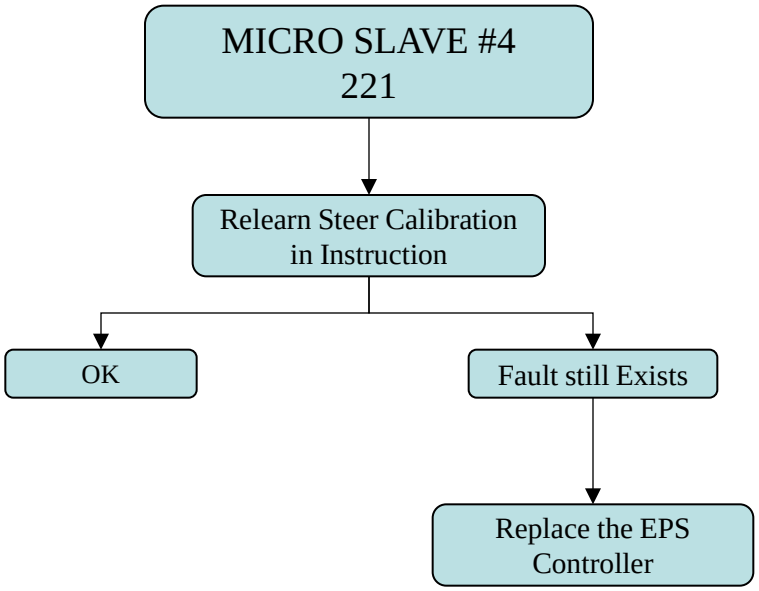
ALARM #219 on NODE #6 STEPPER MOTOR MISM



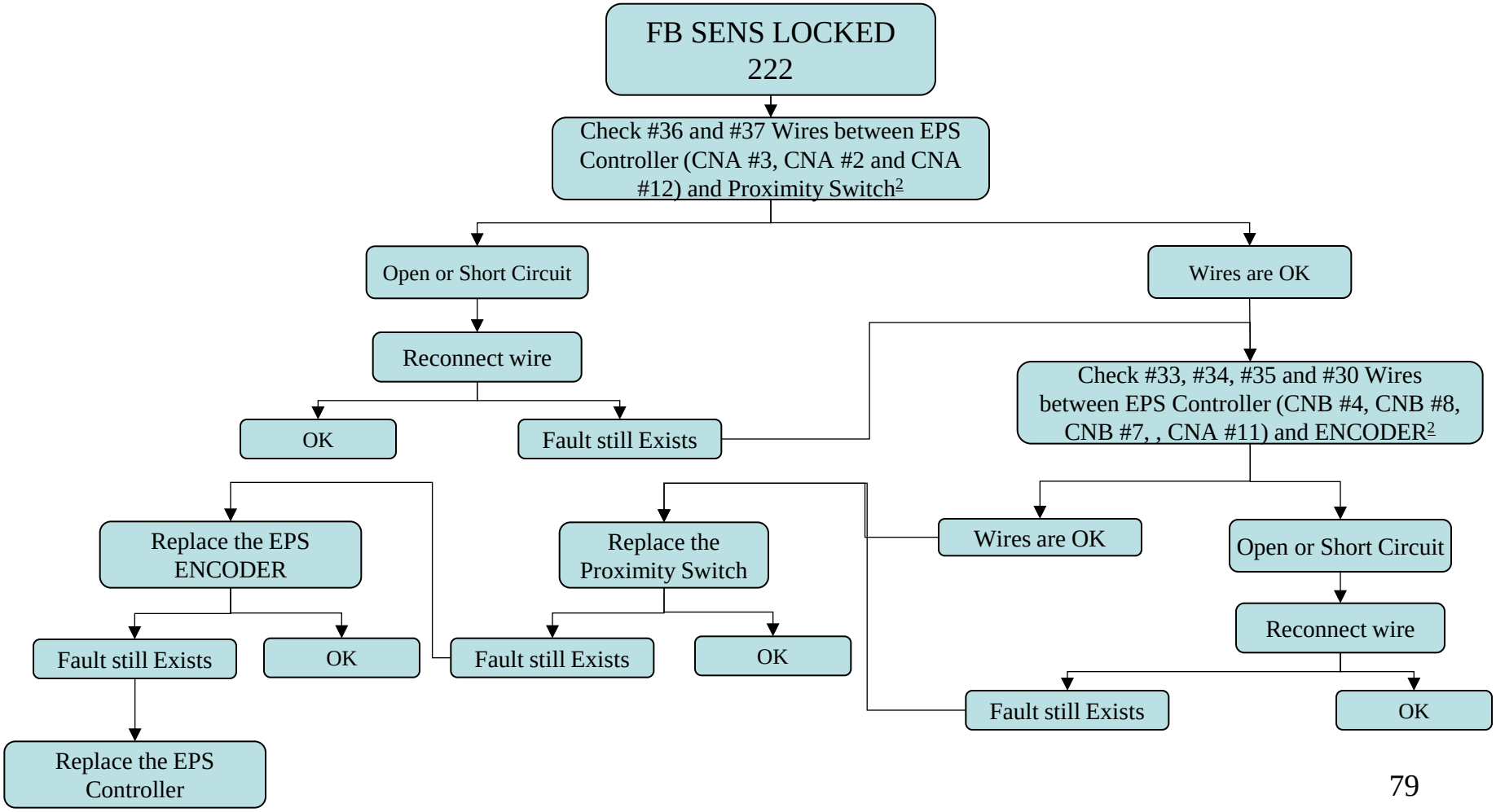
ALARM #220 on NODE #6 MOTOR LOCKED



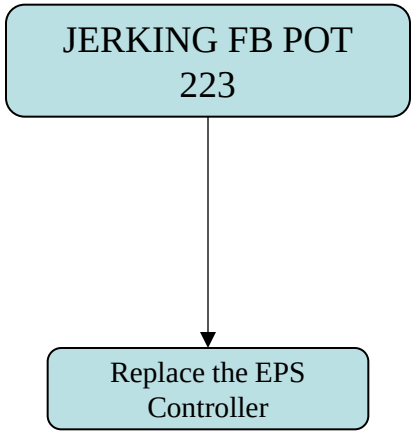
ALARM #221 on NODE #6 MICRO SLAVE #4



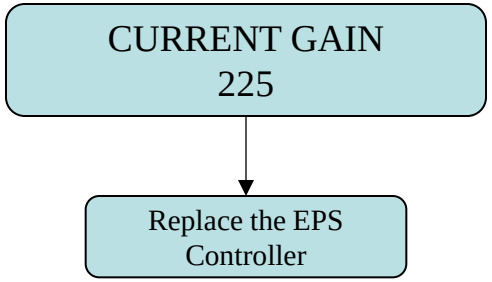
ALARM #222 on NODE #6 FB SENS LOCKED



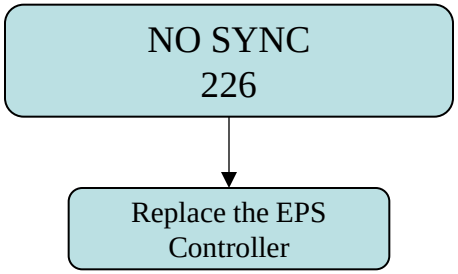
ALARM #223 on NODE #6 JERKING FB POT



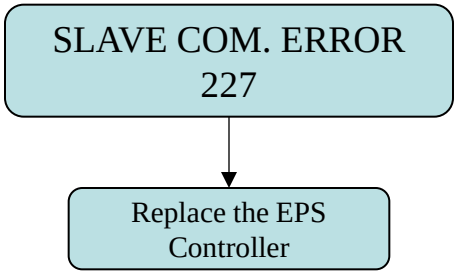
ALARM #225 on NODE #6 CURRENT GAIN



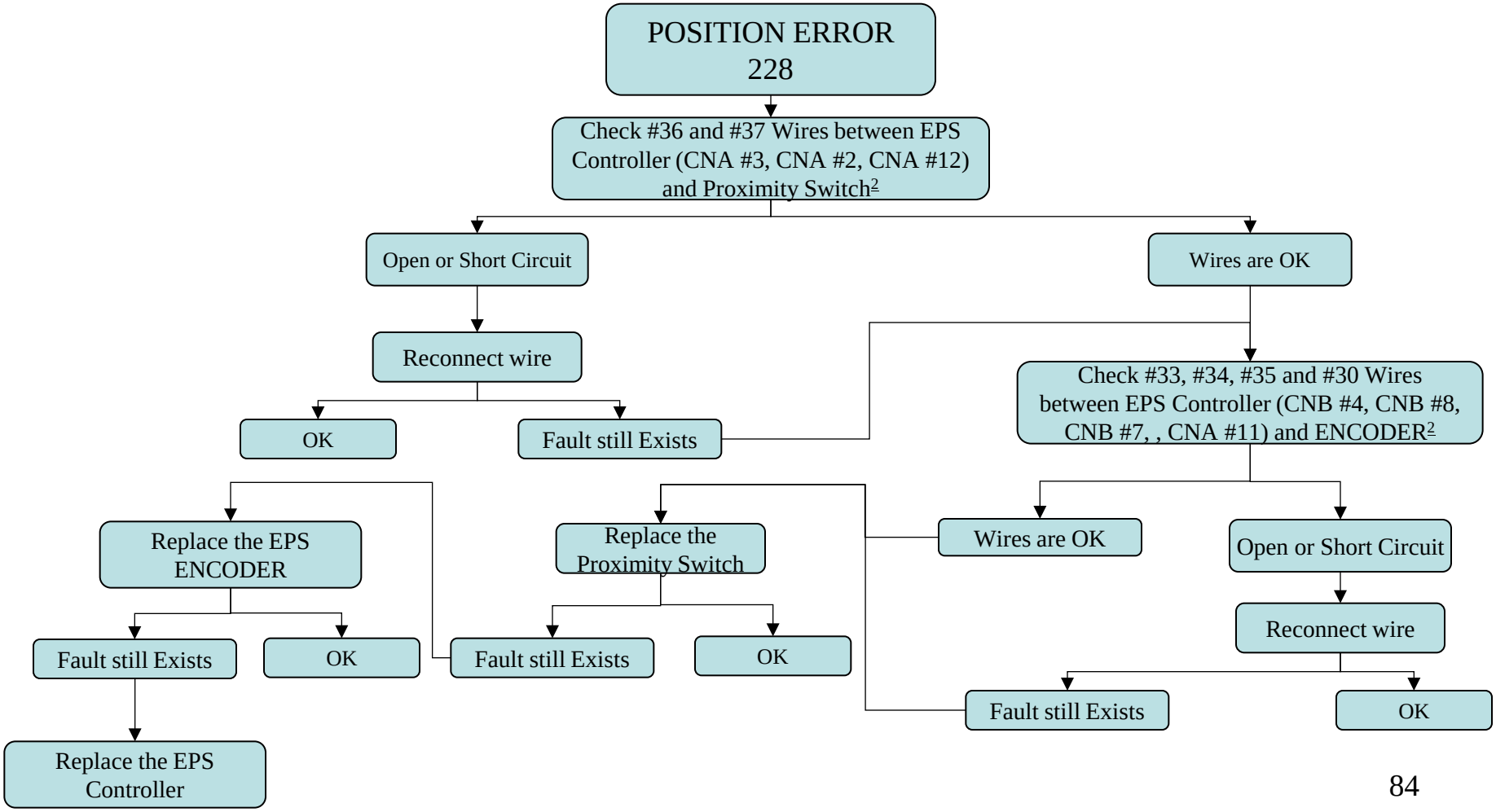
ALARM #226 on NODE #6 NO SYNC



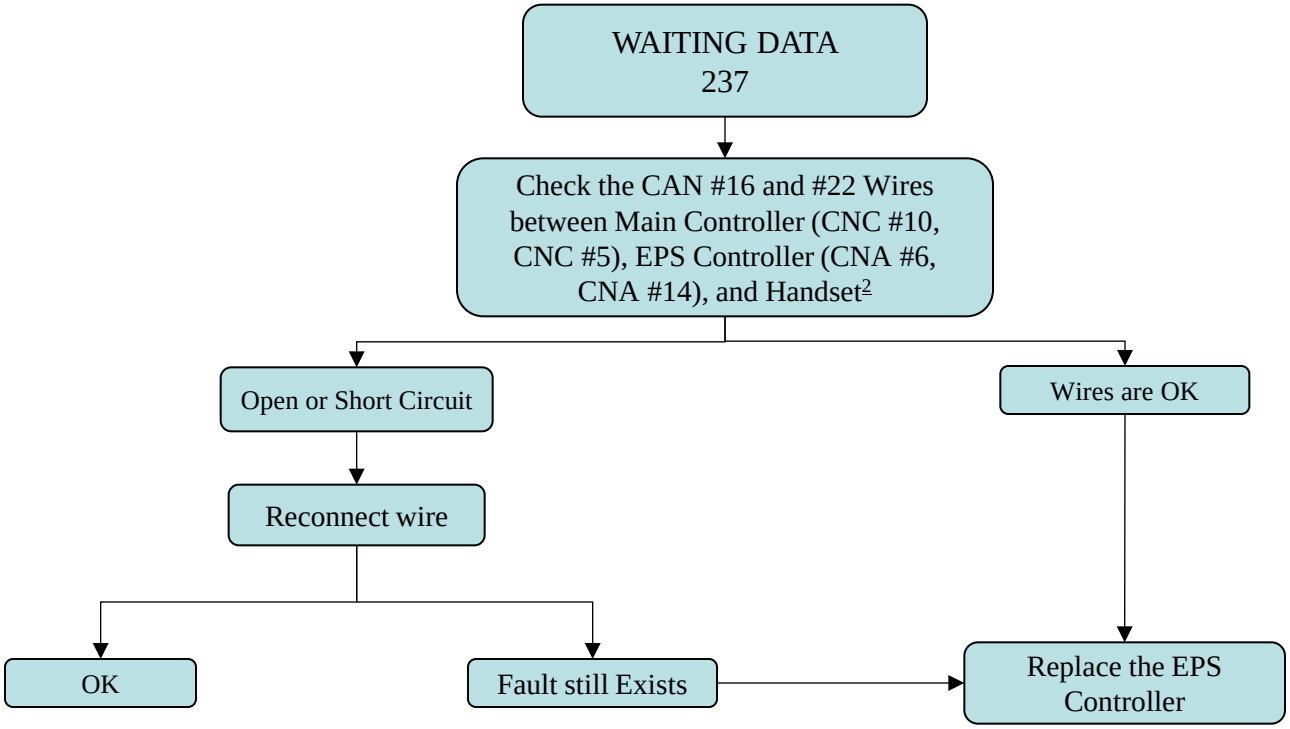
ALARM #227 on NODE #6 SLAVE COM. ERROR



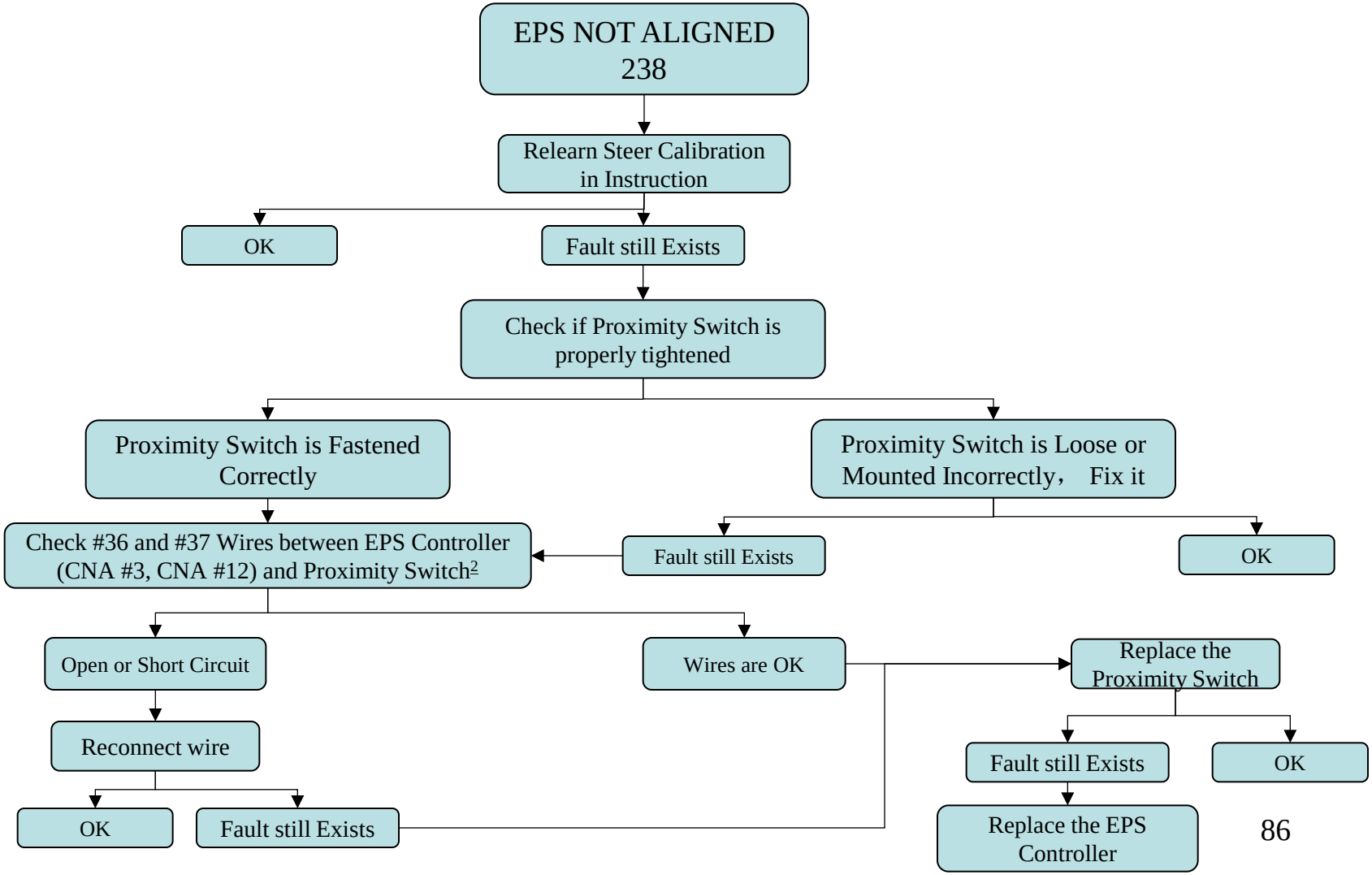
ALARM #228 on NODE #6 POSITION ERROR



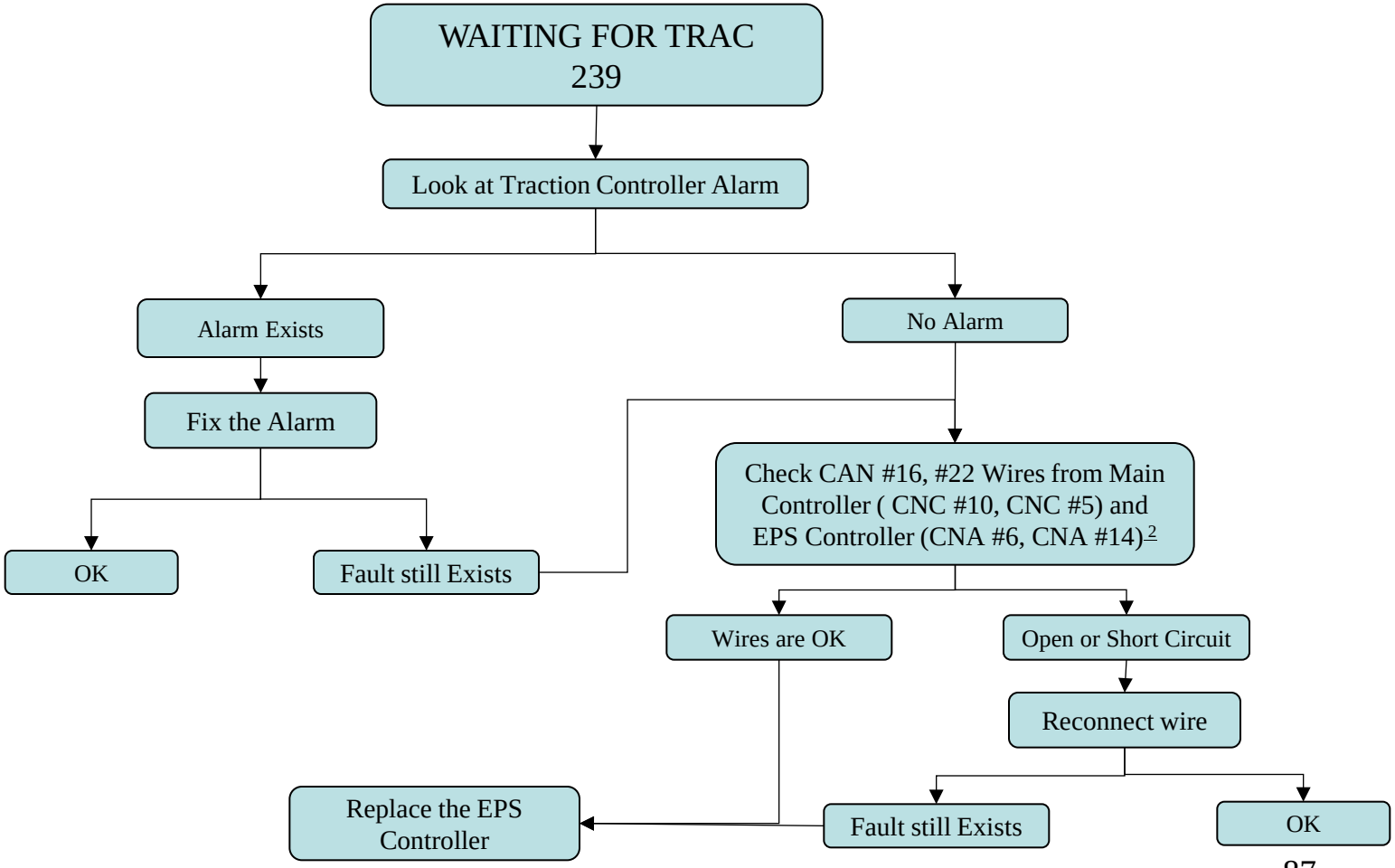
ALARM #237 on NODE #6 WAITING DATA



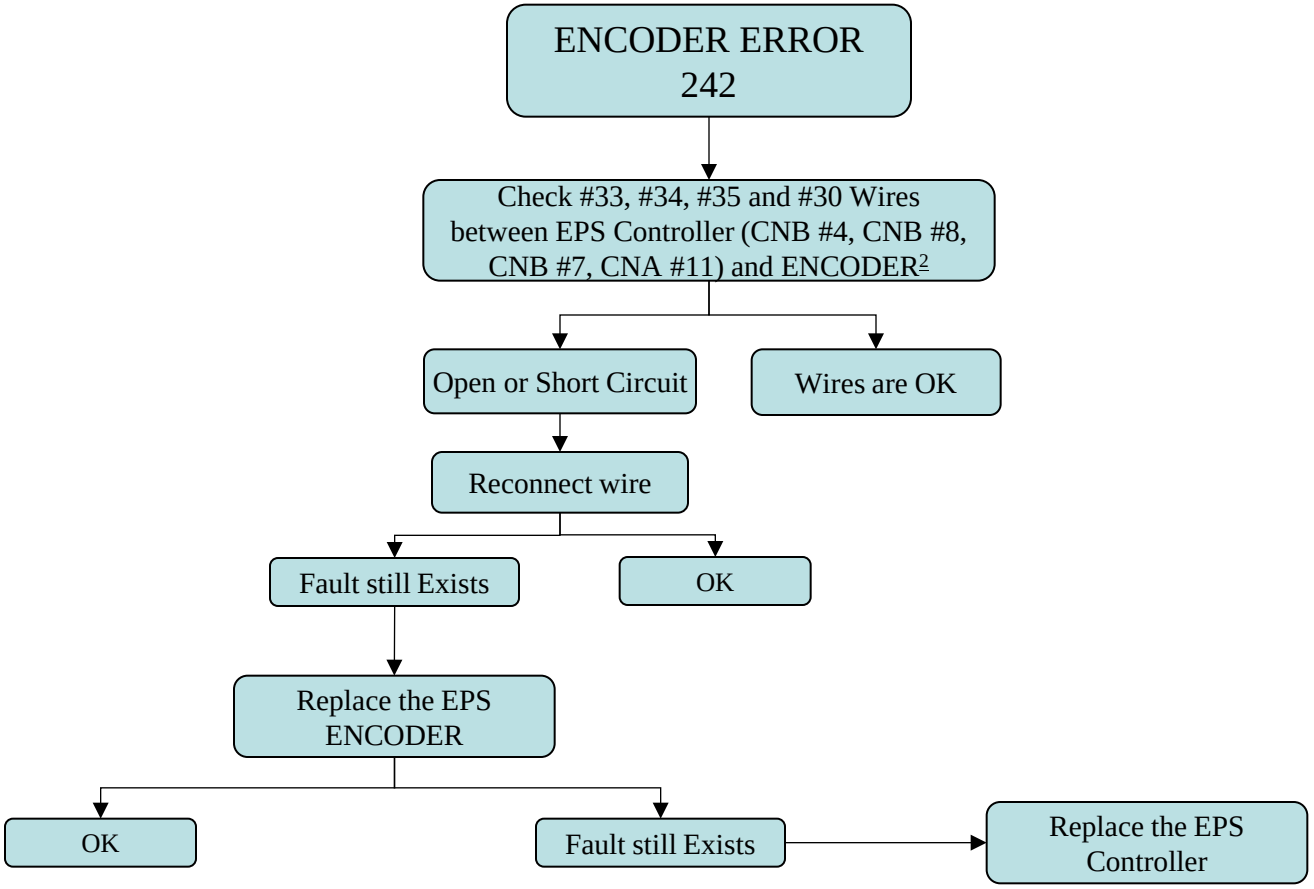
ALARM #238 on NODE #6 EPS NOT ALIGNED



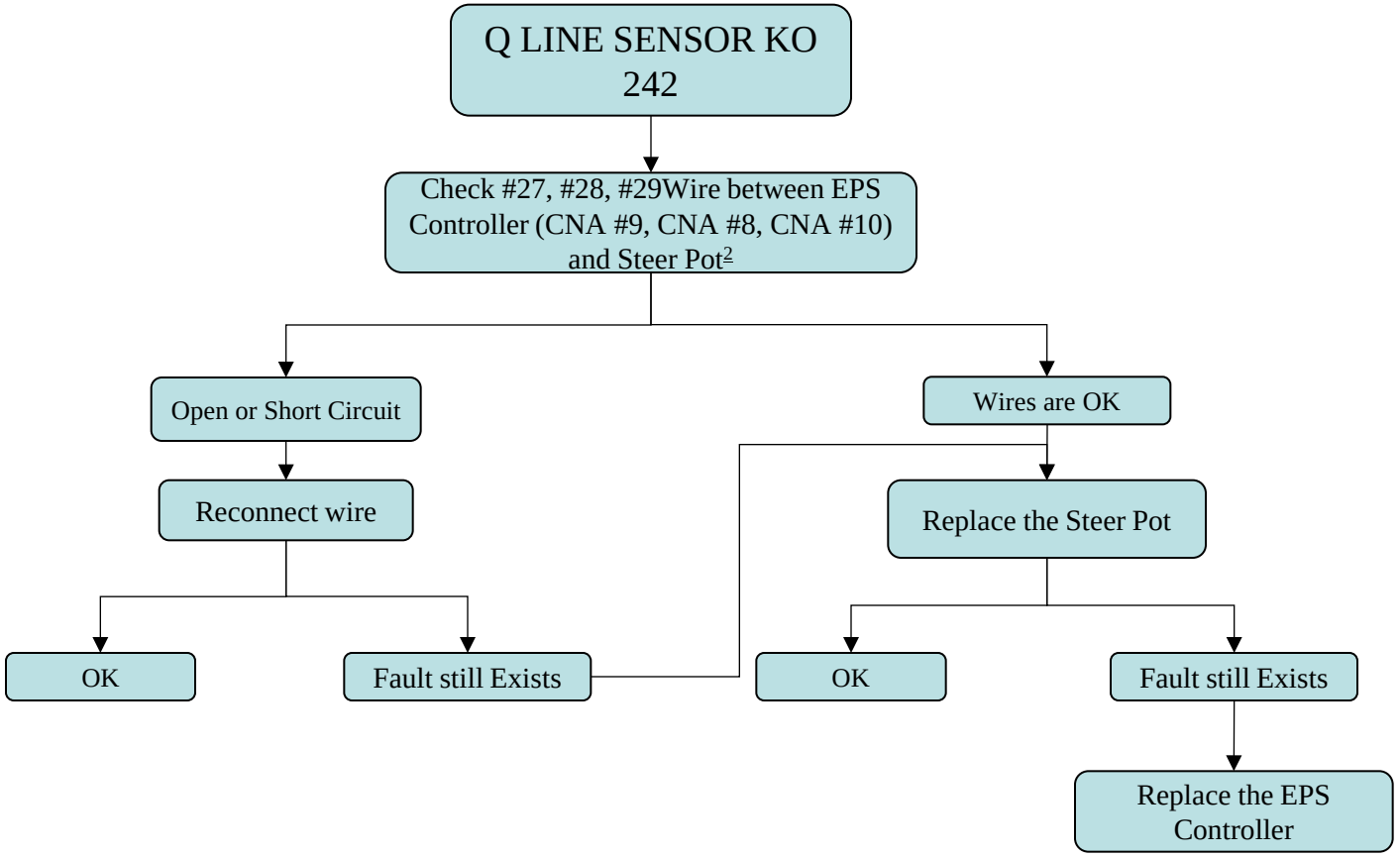
ALARM #239 on NODE #6 WAITING FOR TRAC



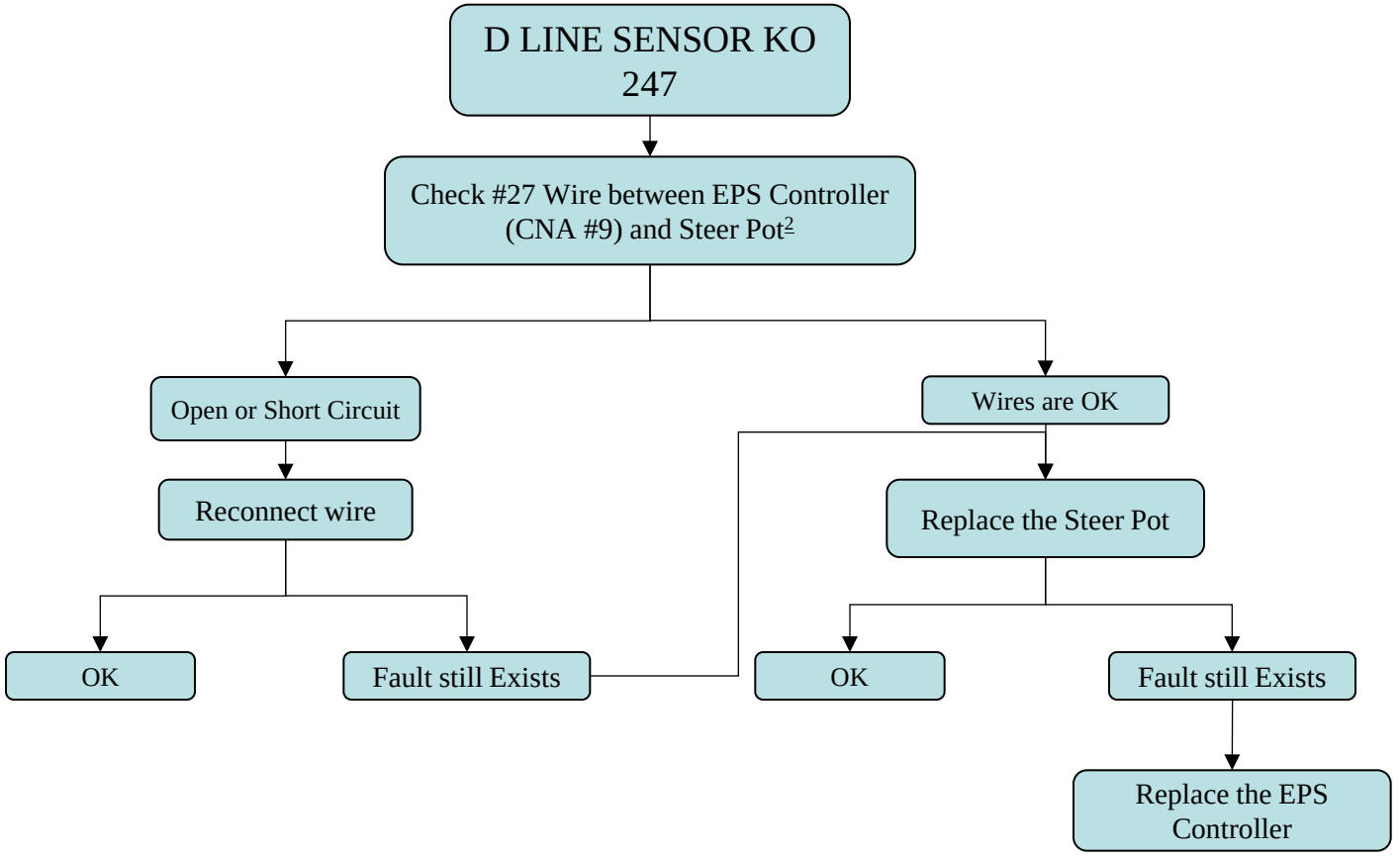
ALARM #241 on NODE #6 ENCODER ERROR



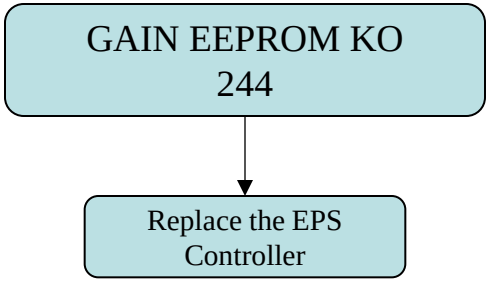
ALARM #242 on NODE #6 Q LINE SENSOR KO



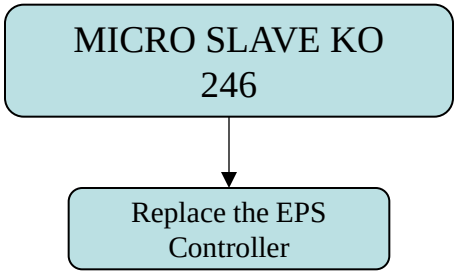
ALARM #243 on NODE #6 D LINE SENSOR KO



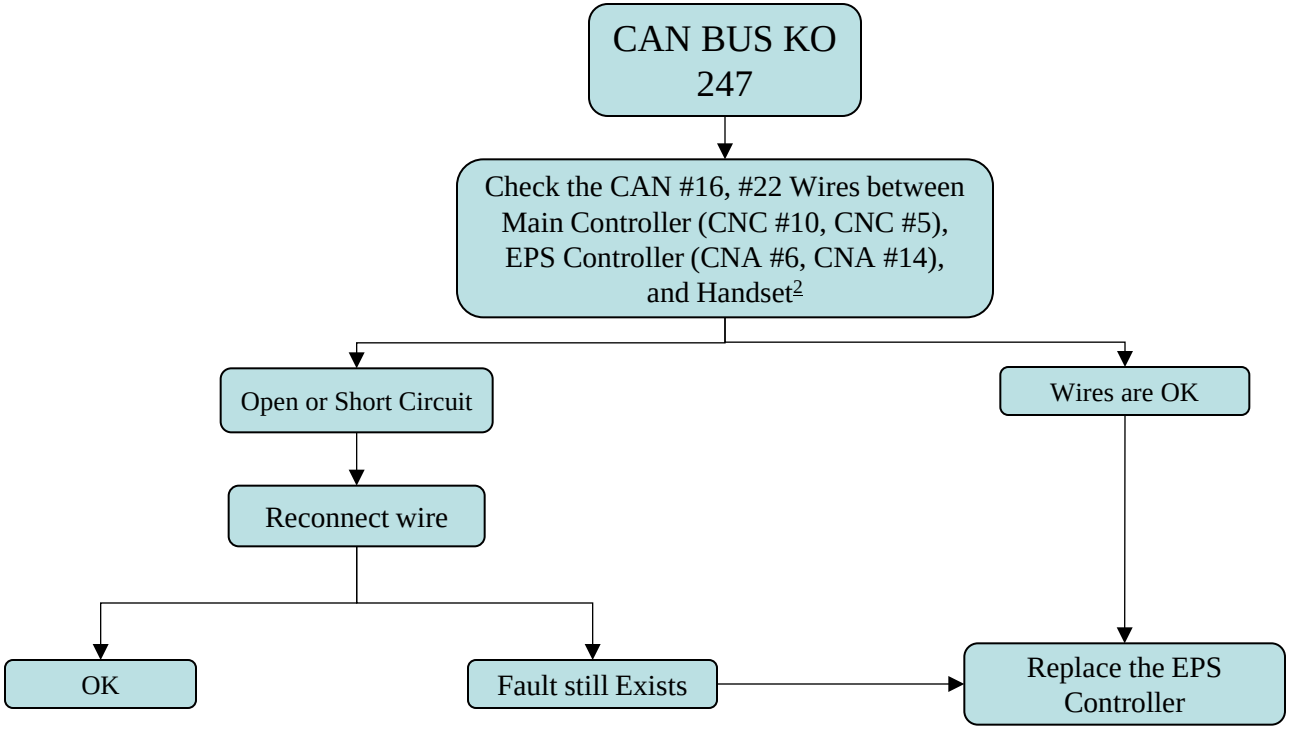
ALARM #244 on NODE #6 GAIN EEPROM KO



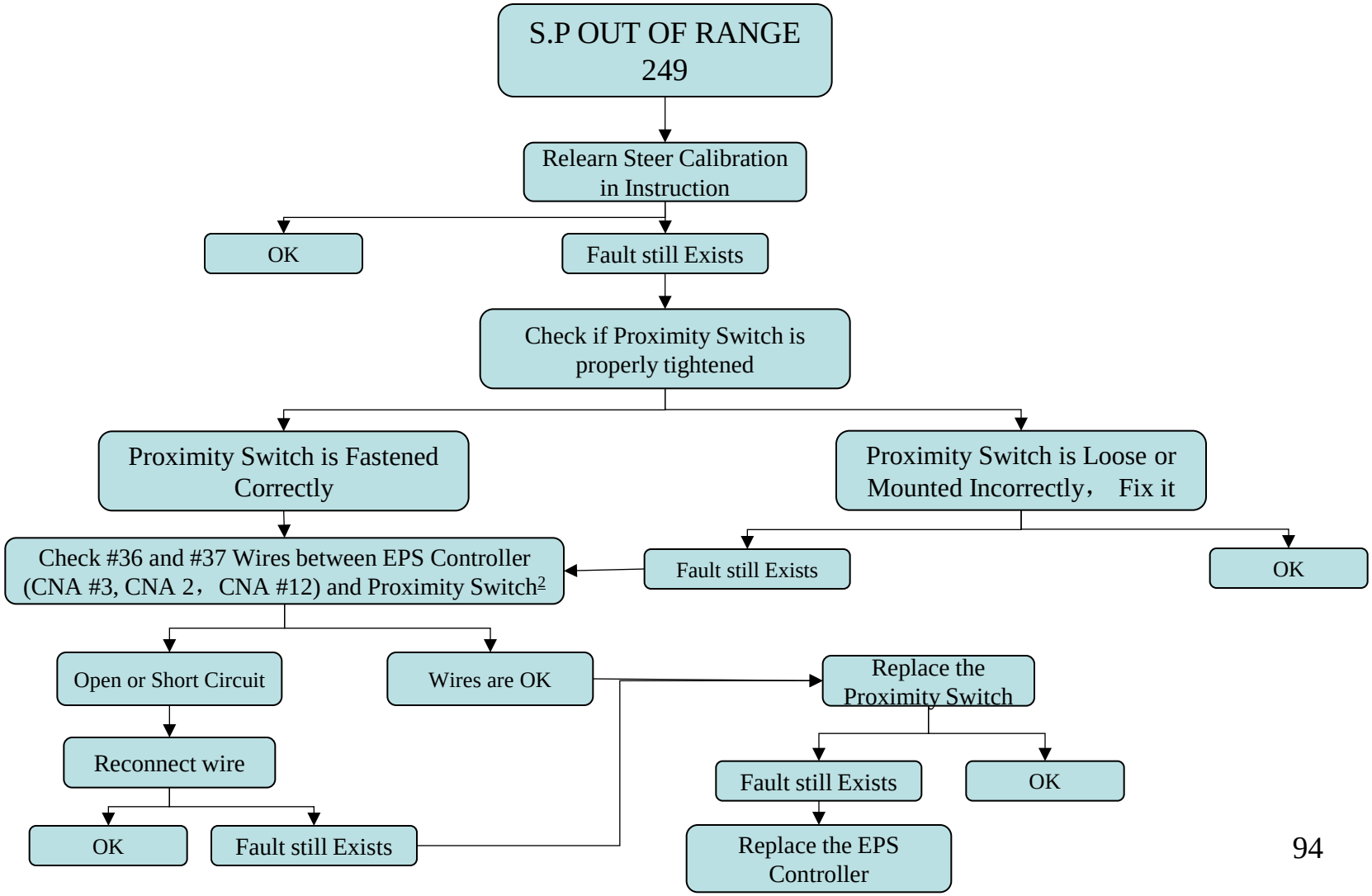
ALARM #246 on NODE #6 MICRO SLAVE KO



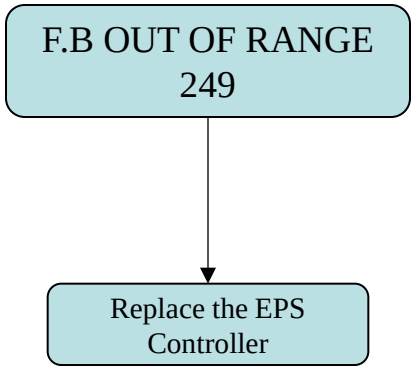
ALARM #247 on NODE #6 CAN BUS KO



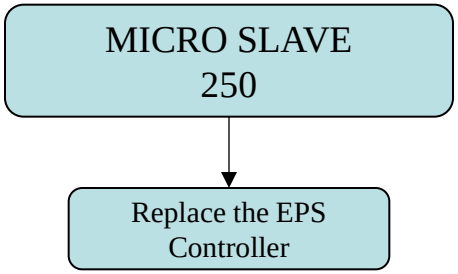
ALARM #248 on NODE #6 S.P OUT OF RANGE



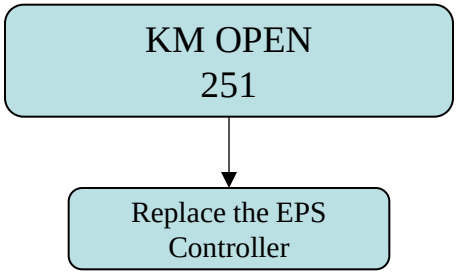
ALARM #249 on NODE #6 F.B OUT OF RANGE



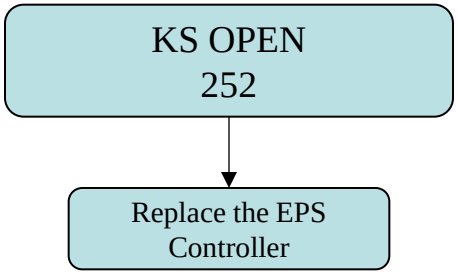
ALARM #250 on NODE #6 MICRO SLAVE



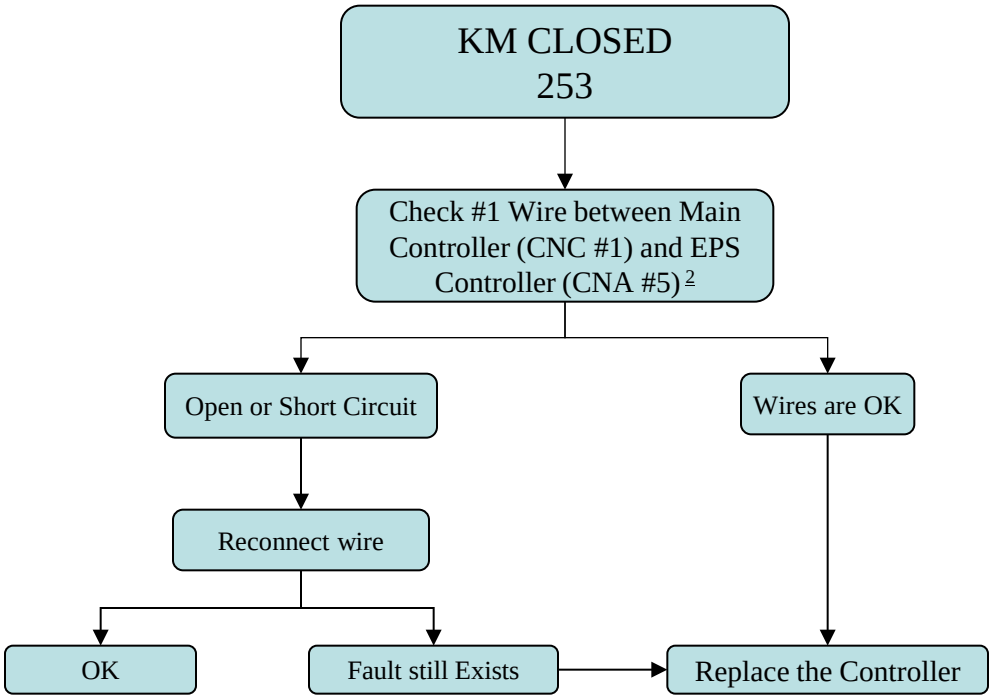
ALARM #251 on NODE #6 KM OPEN



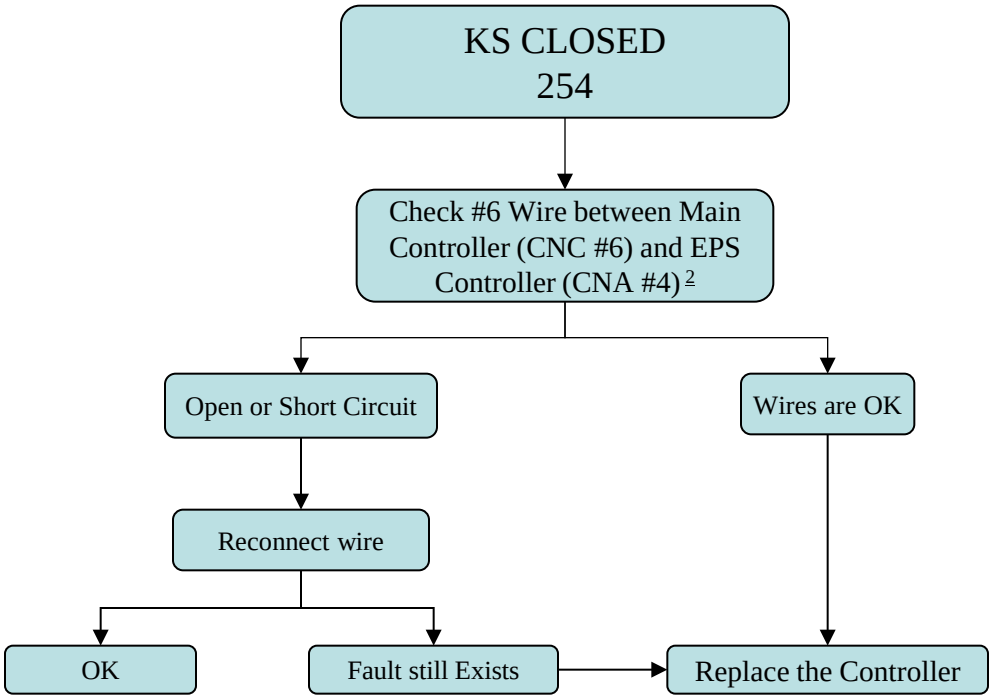
ALARM #252 on NODE #6 KS OPEN



ALARM #253 on NODE #6 KM CLOSED

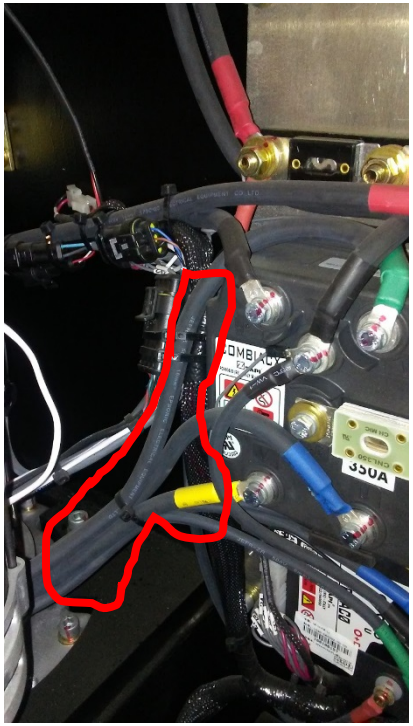


ALARM #254 on NODE #6 KS CLOSED

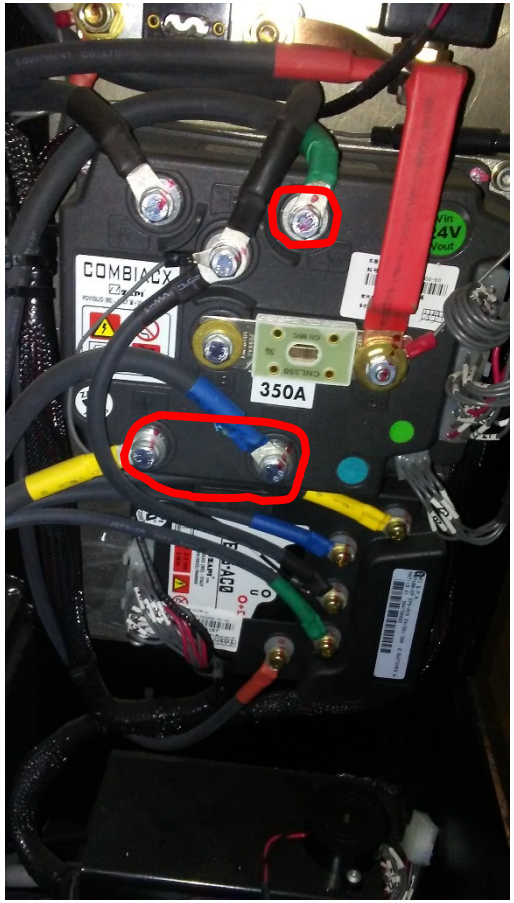


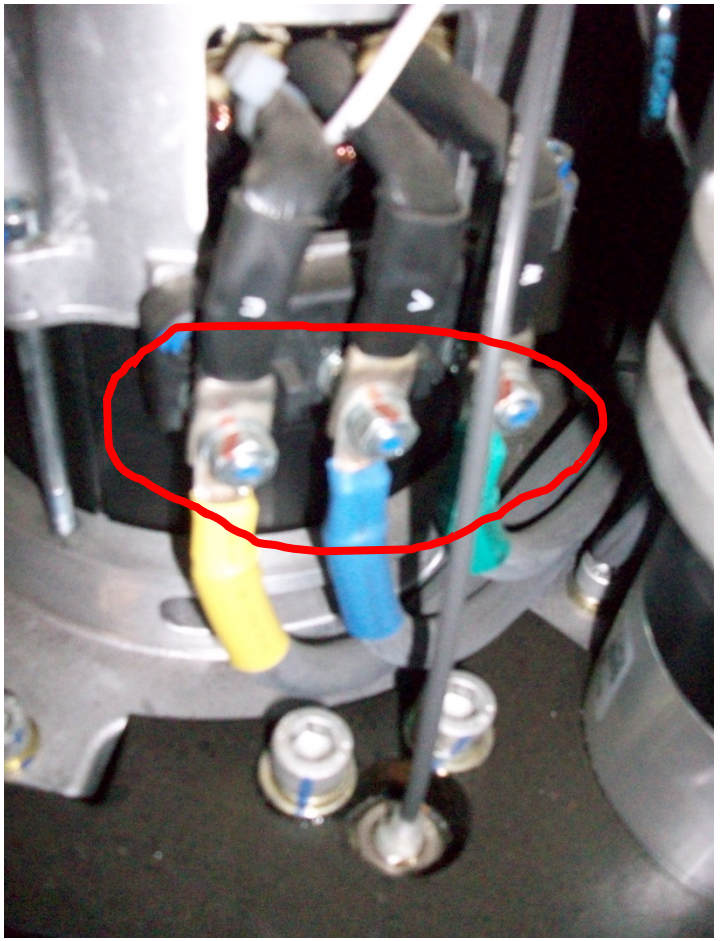
Appendix A

1. Check if cables are opened or shorted. A shorted cable means the cable jacketing is damaged and it is shorting to another cable or it is in contact with a metal object like the frame. An open cable means one of the inside metal wires are cut/damaged. If you are not sure, pleasure measure the resistance of the individual wire or cable. If the resistance is more than 1 ohm, it is open.

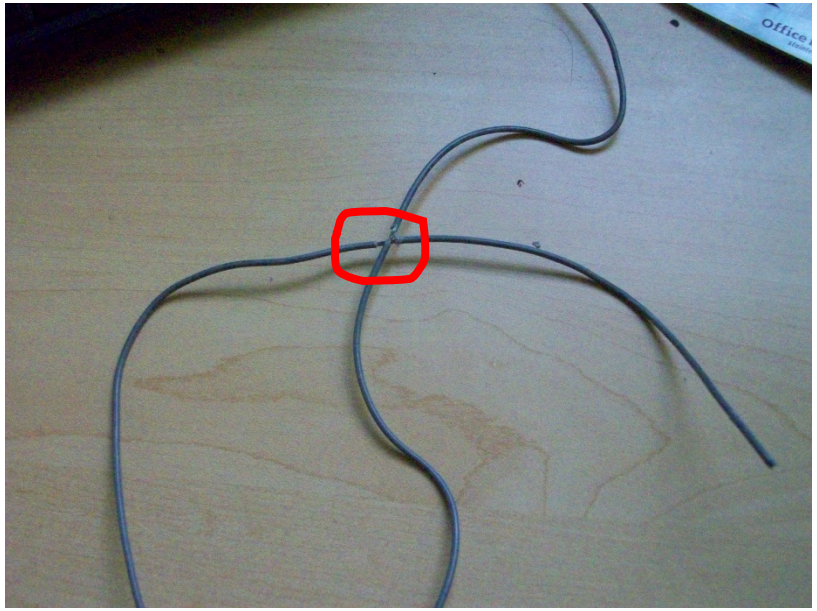


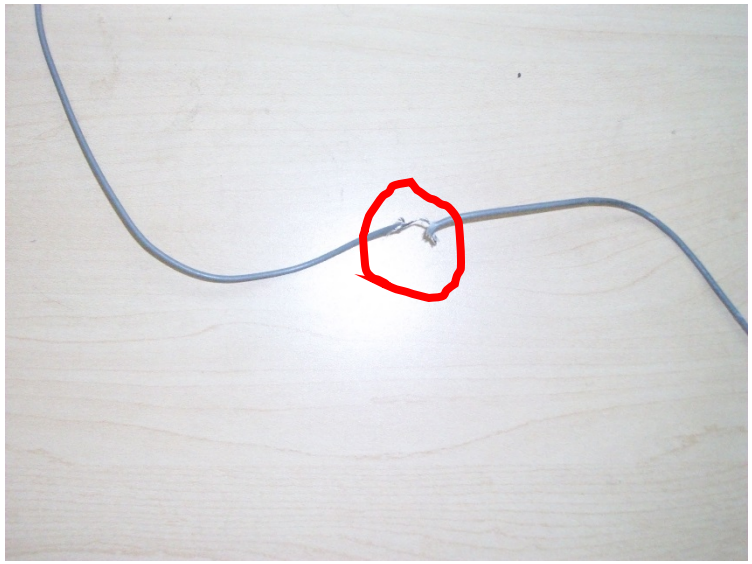
Check the connection points of the motor cables, and controller cables. Check the cable terminals for burn marks. Check if hardware is loose or burned. Ensure connections re tightened properly.



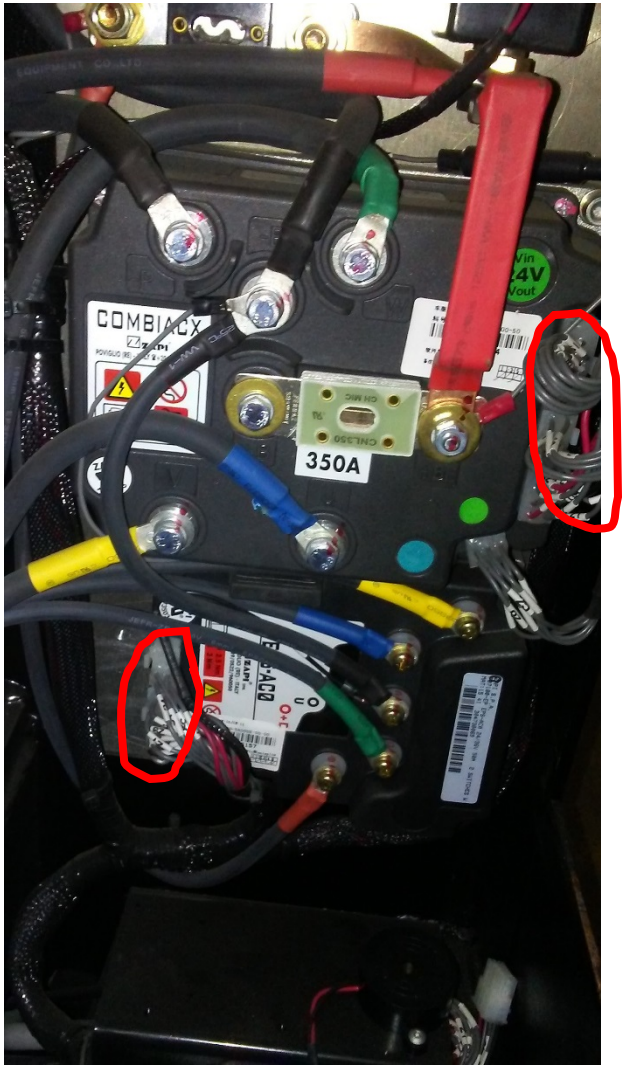


2. Check if cables are opened or shorted. A shorted cable means the cable jacketing is damaged and it is shorting to another cable or it is in contact with a metal object like the frame. An open cable means one of the inside metal wires are cut/damaged. If you are not sure, pleasure measure the resistance of the individual wire or cable. If the resistance is more than 1 ohm, it is open.



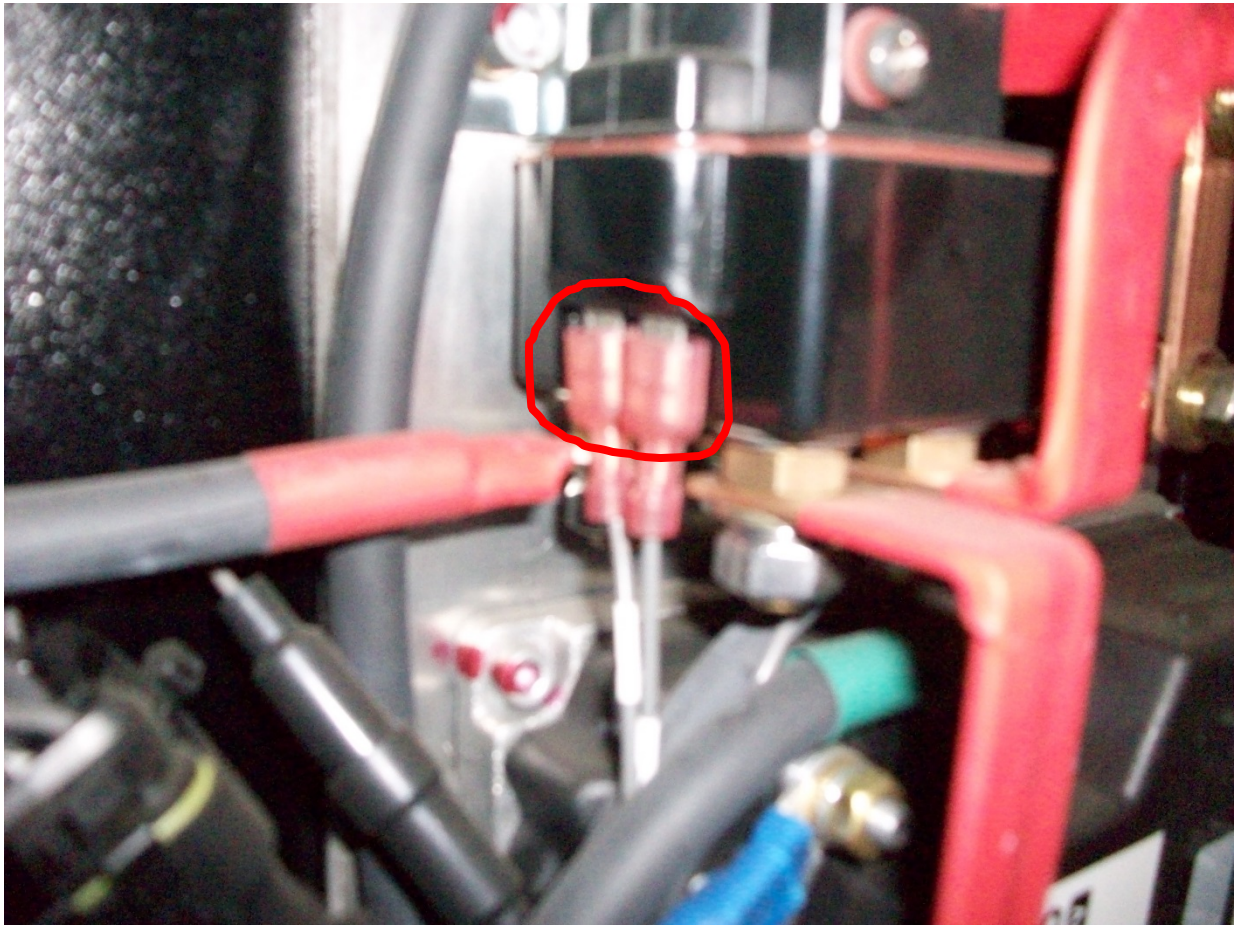


Check the connectors and pins on the Controller. Ensure connector locks are not damaged and no pins are broken or pushed out of the connector. Ensure no wires at pin terminations are cut/damaged

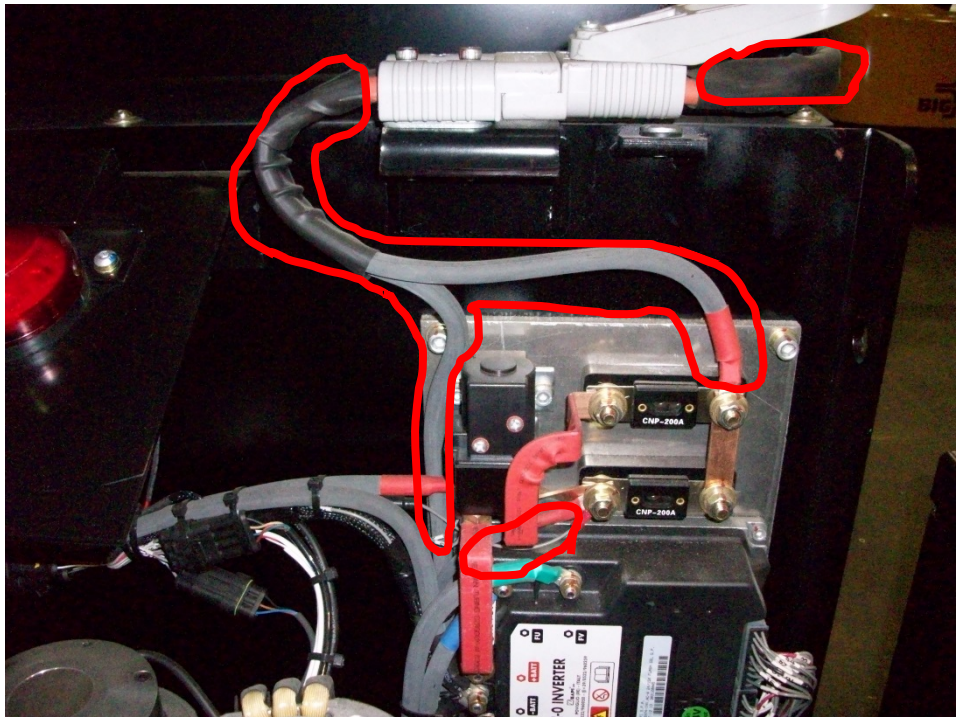


Check the connections between Controller wires and switches/sensors. Ensure wires are not cut or damaged.

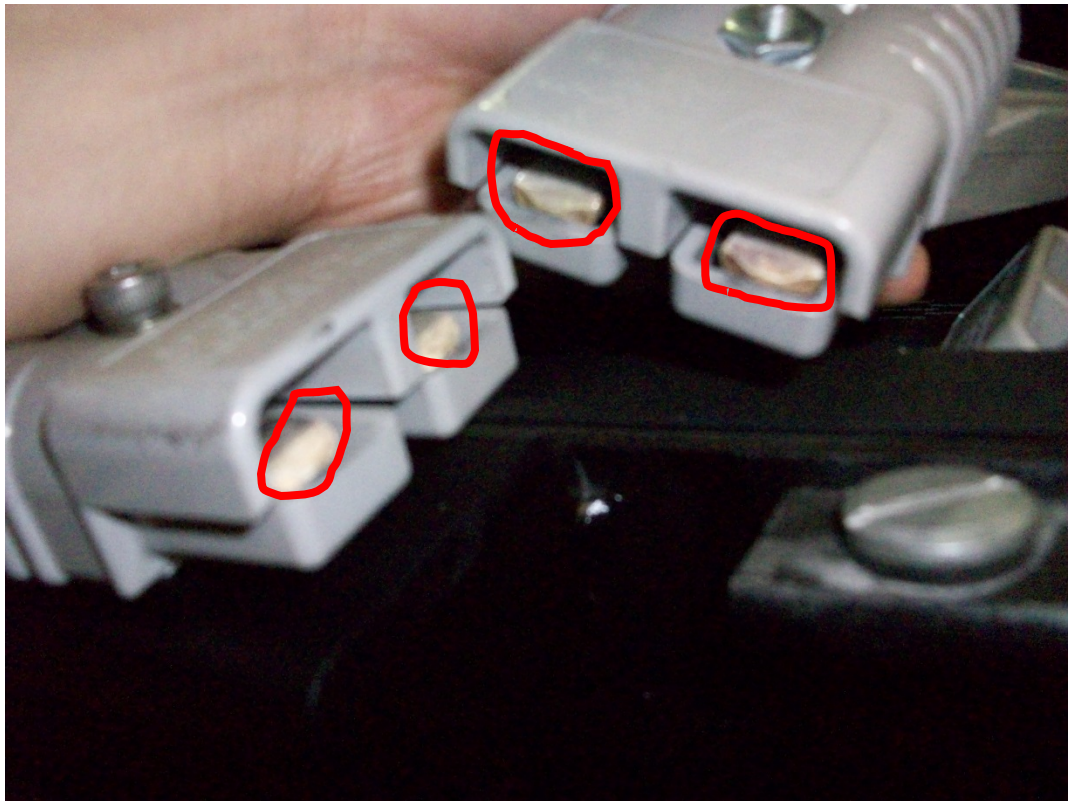
Check if connectors are loose or burned (such as the 2 pin connectors on the Main Contact). Ensure the parts are properly tightened.



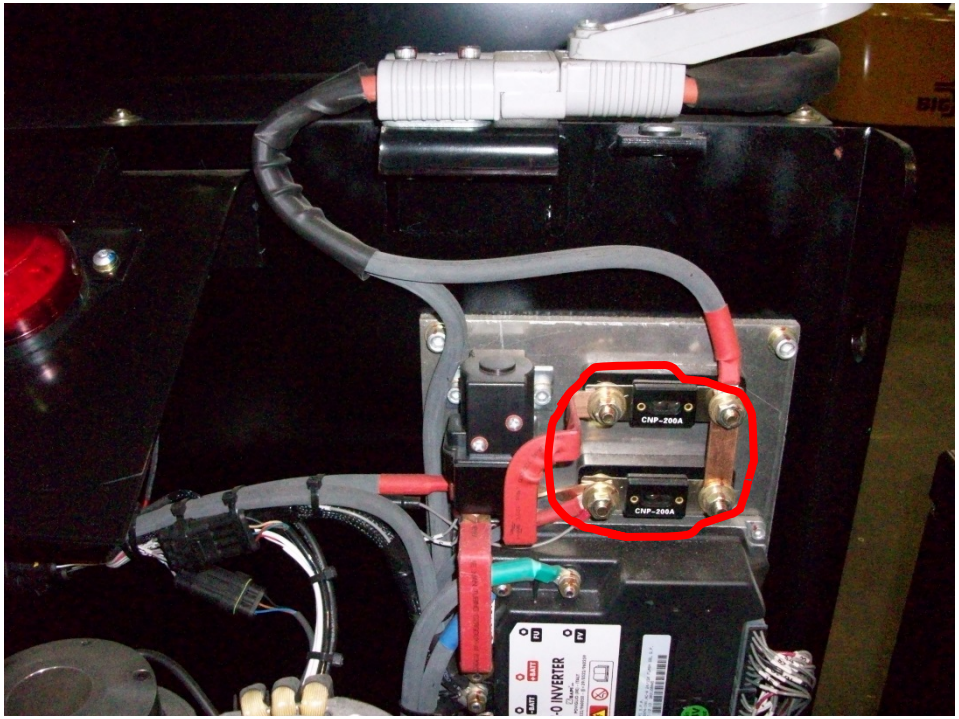
3. Check if cables are opened or shorted. A shorted cable means the cable jacketing is damaged and it is shorting to another cable or it is in contact with a metal object like the frame. An open cable means one of the inside metal wires are cut/damaged. If you are not sure, pleasure measure the resistance of the individual wire or cable. If the resistance is more than 1 ohm, it is open



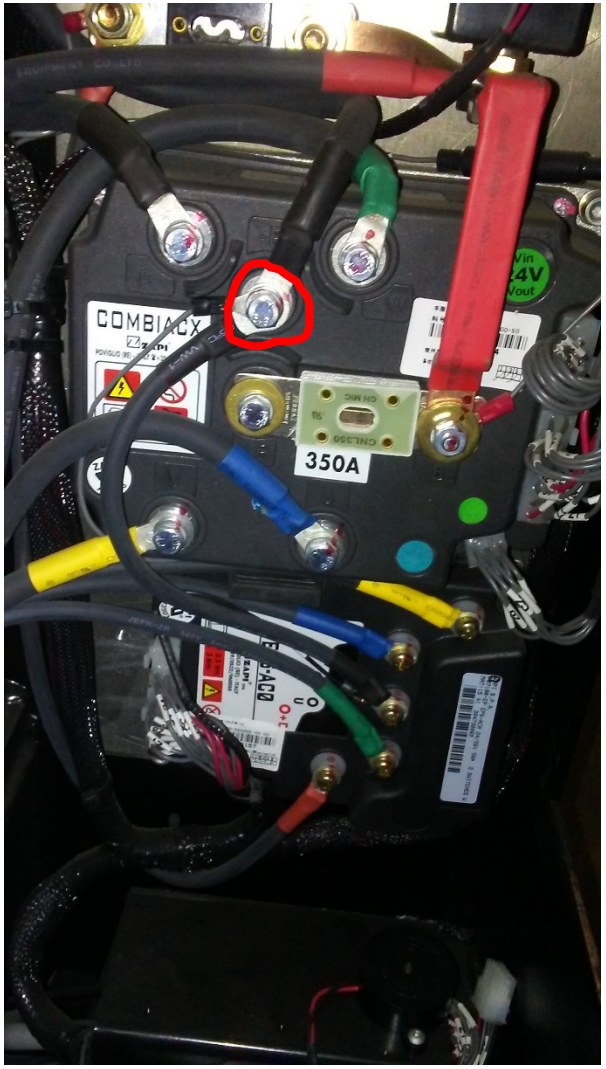
Check the Connectors between Battery and truck to see if they fit loose or are burned (Concentrate on the inside of the connector). If they do not fit correctly, replace cable lugs and/or connector housing to correct the issue.



Check if the fuses are blown out or not.



4. Check the voltage from the wire you want to check to the Controller negative (red circled).



5. Open the battery case.

Check the no load battery voltage for every battery.

- Check the load voltage when the truck is lifting empty.

- Then check the load voltage when the truck is lifting with a load (red circled points, load should be no more than 1000 pound). If the no load voltage less than 24V, or the voltage difference between the empty lifting and loaded lifting is more than 5V. Please replace battery.