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J1 Troubleshooting

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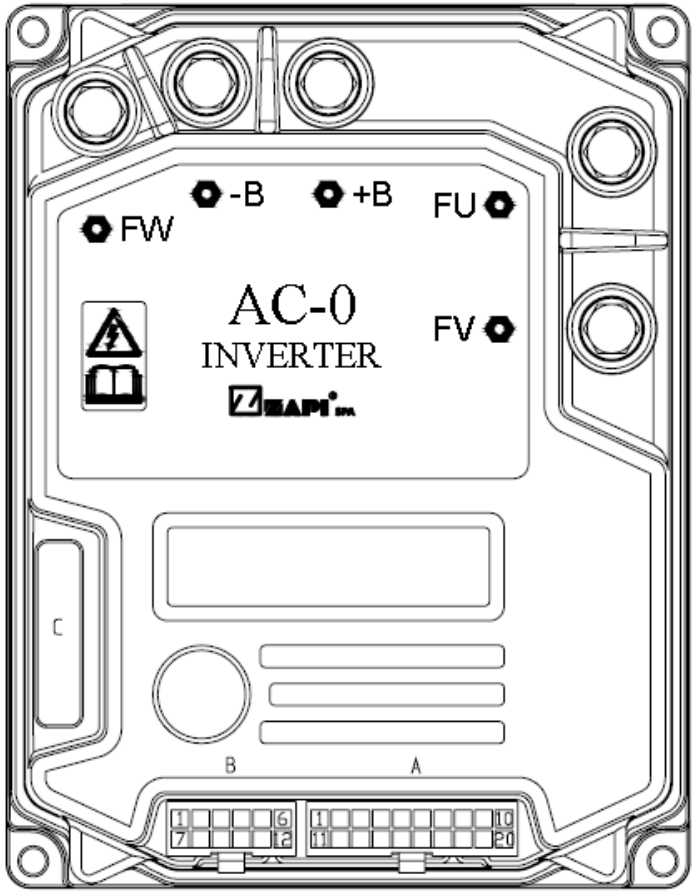
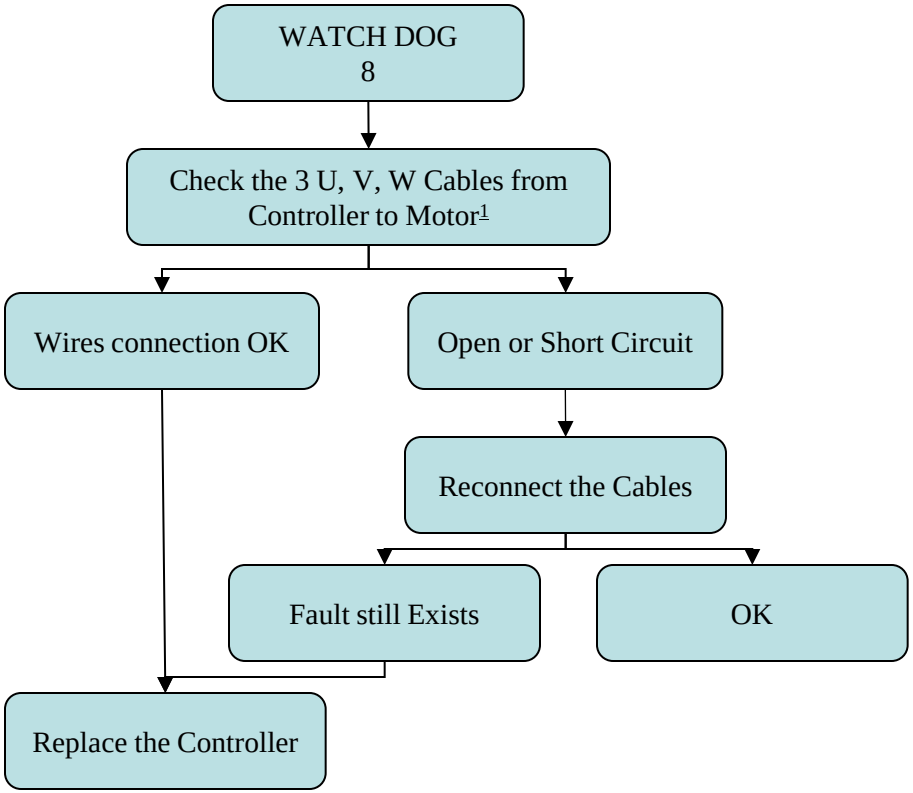
Main Controller



ALARM #8 on NODE #2 WATCH DOG



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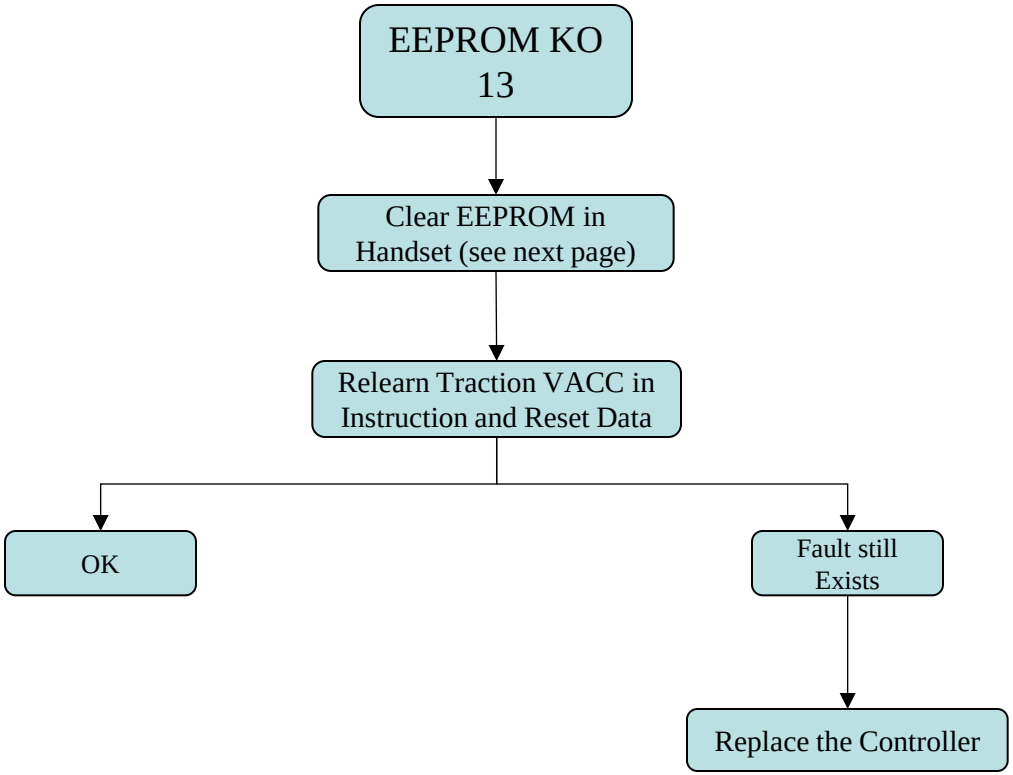
ALARM #13 on NODE #2 EEPROM KO



Clear Eeprom in Handset

Turn on ZAPI Handset

Push and hold the power button for 3s

Cons AFG ZP021*

The Display will show:

Press ^ or v button until CAN CONSOLE shows on the display

Cons AFG ZP021*
CAN CONSOLE

The Display will show :

Press OK to go into the CANCONSOLE Menu

The Display will show:

CANCONSOLE
SELECT NODE

Push 》, or 《
To select Node 2

The Display will show:

SELECT NODE
NODE 2

Press OK to go into the
Traction controller

The Display will show:

ACOT2BESK EP0.45
24V 150A 0H

Press OK to go into the
Main Menu

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The Display will show:

Main Menu

Press ^ or v button until CLEAR EEPROM on the display

The Display will show:

MAIN MENU
CLEAR EEPROM

Press OK to go into the CLEAR EEPROM function

The Display will ask:
ARE YOU SURE?

ARE YOU SURE?
YES= OK NO=ESC

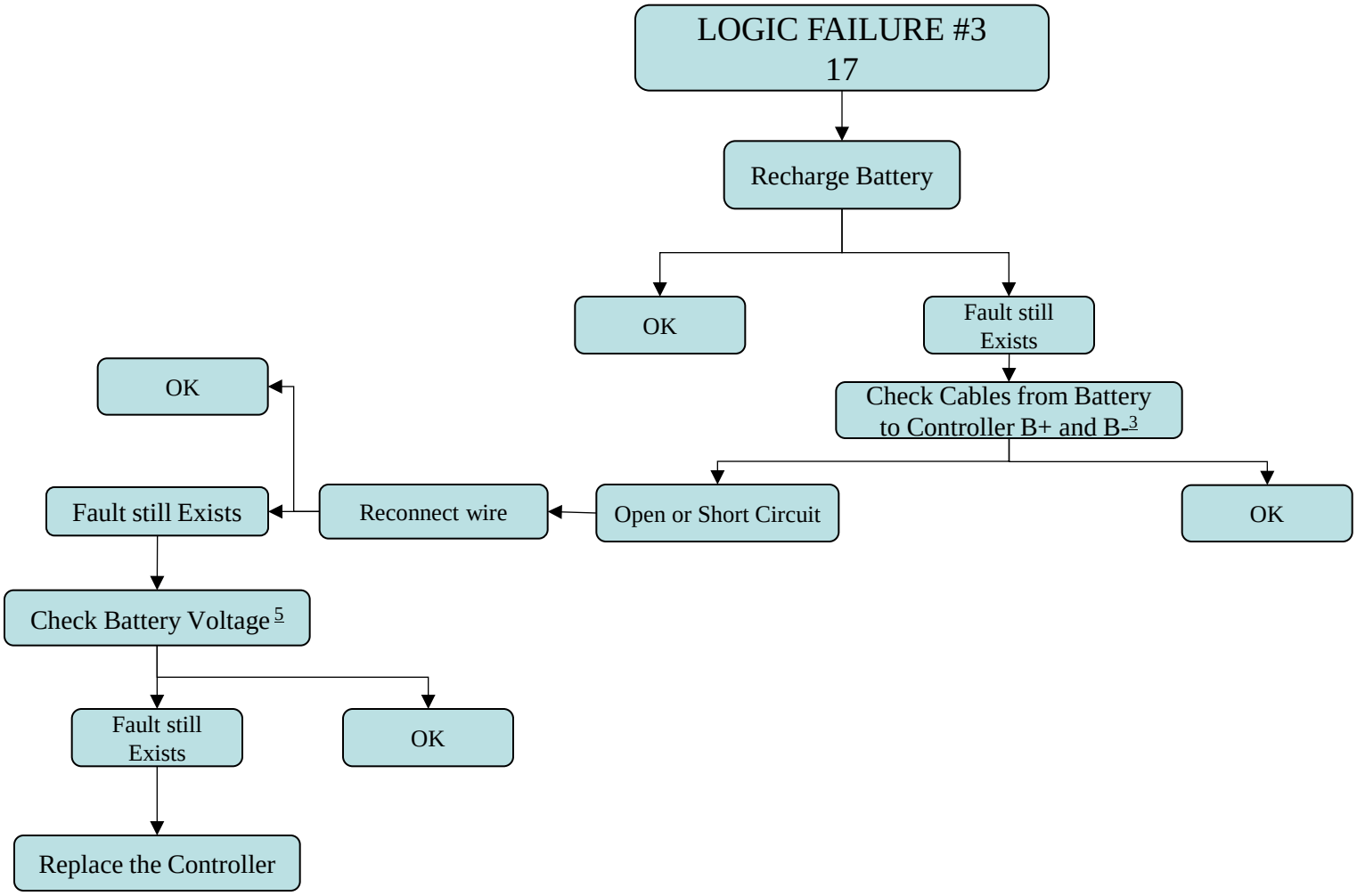
Press OK to CLEAR EEPROM

The display will show:

EEPROM CLEARED!
KEY OFF, PLEASE

Rekey truck, and restart handset

ALARM #17 on NODE #2 LOGIC FAILURE #3



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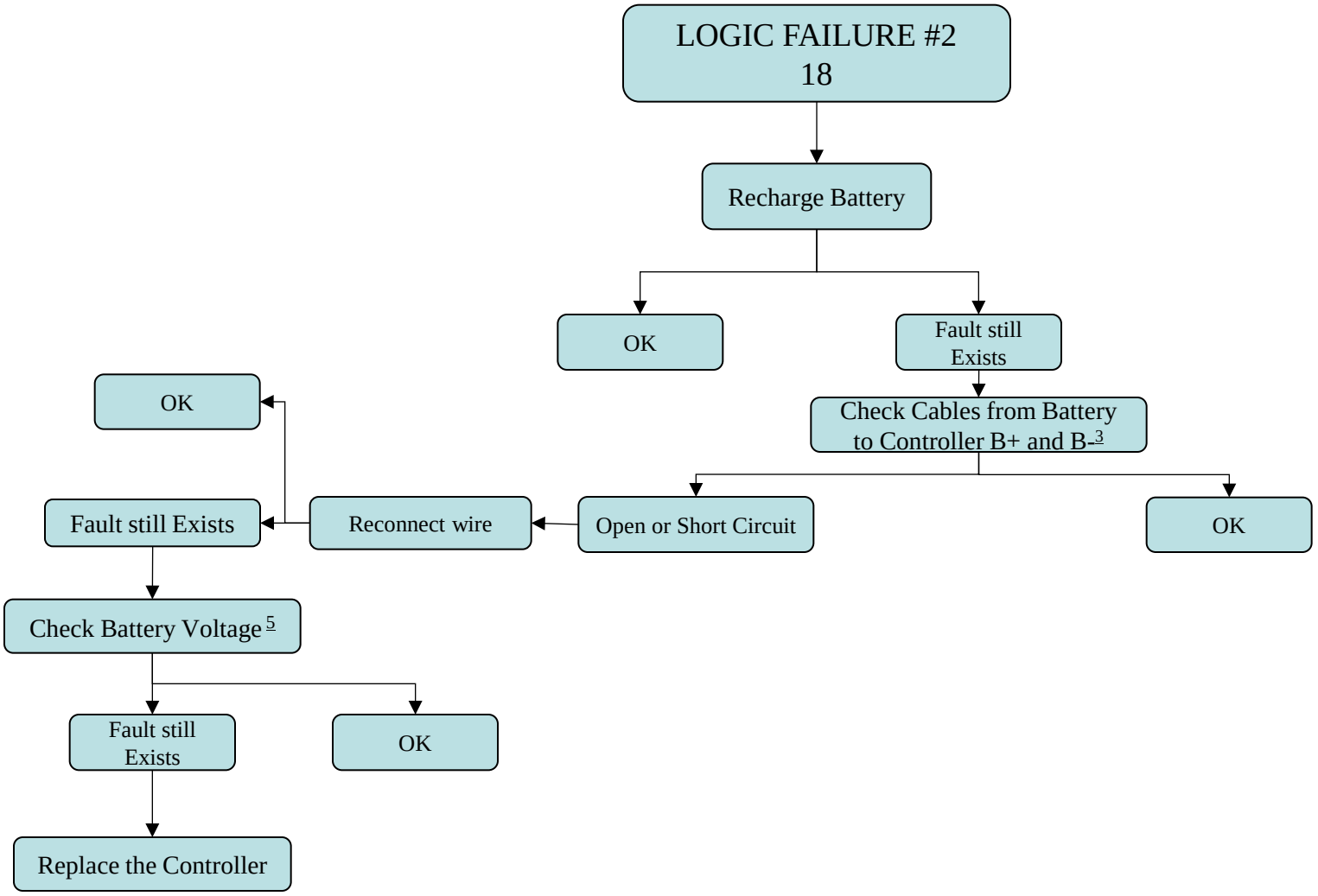
ALARM #18 on NODE #2 LOGIC FAILURE #2



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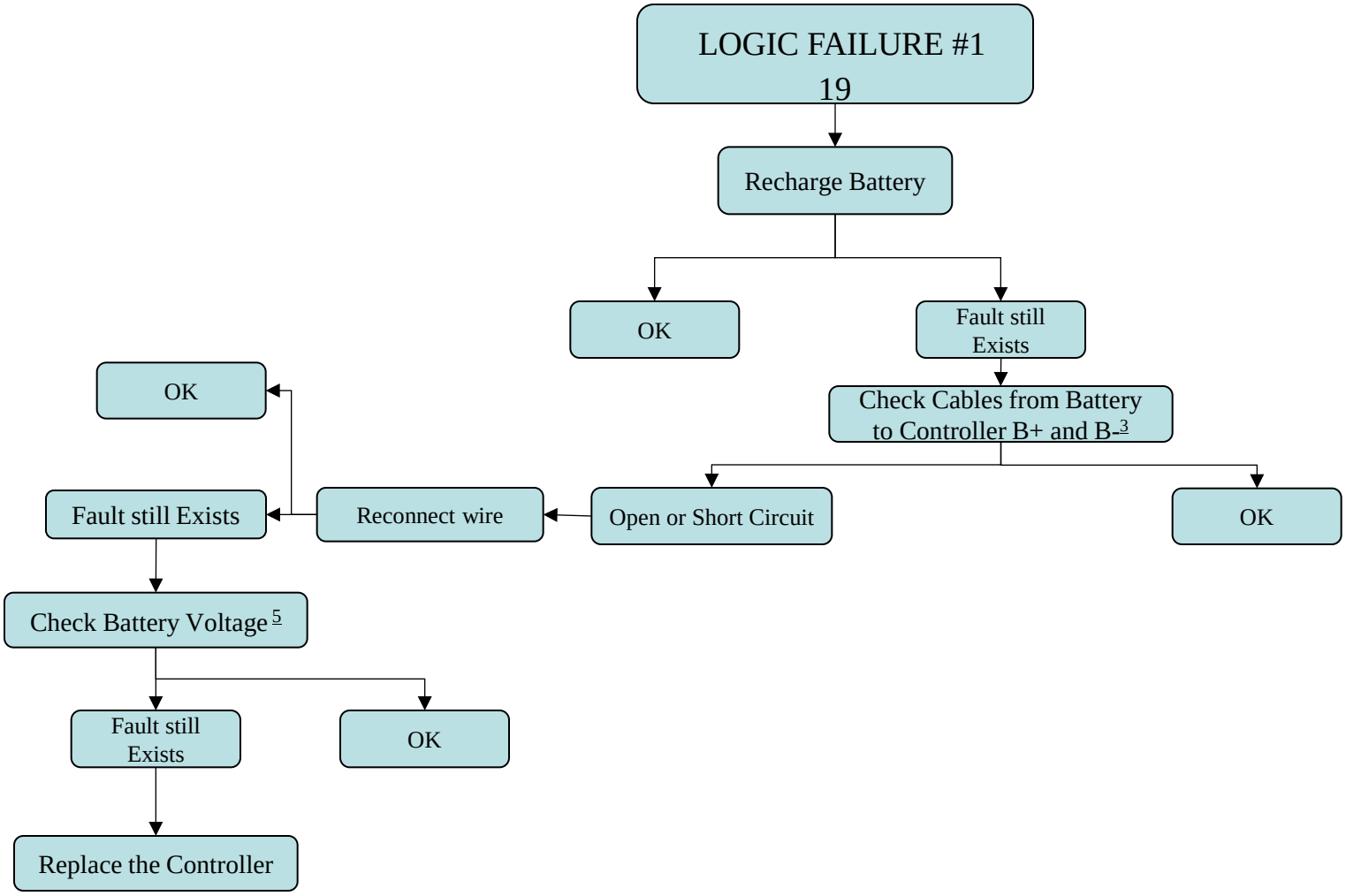
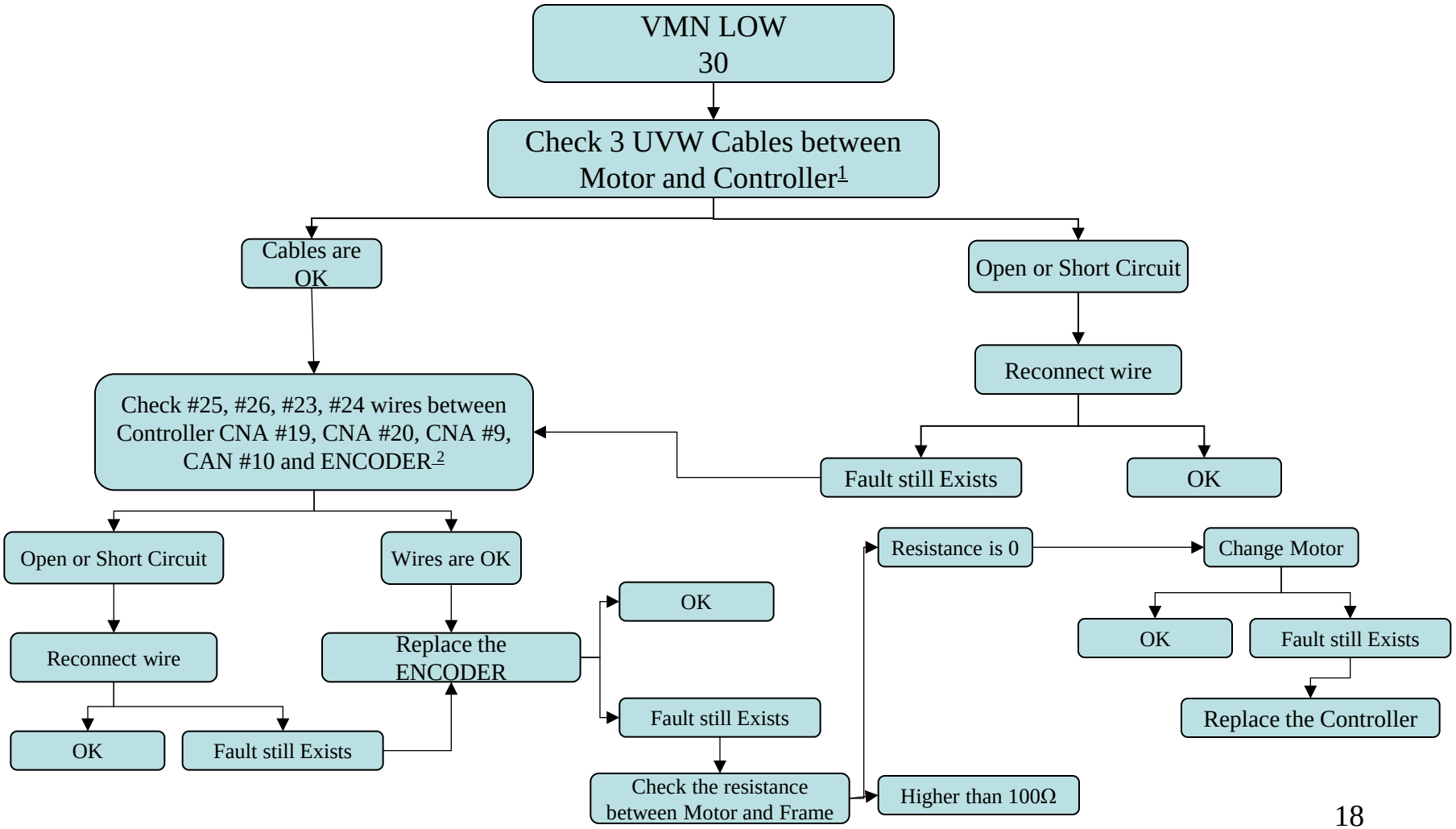
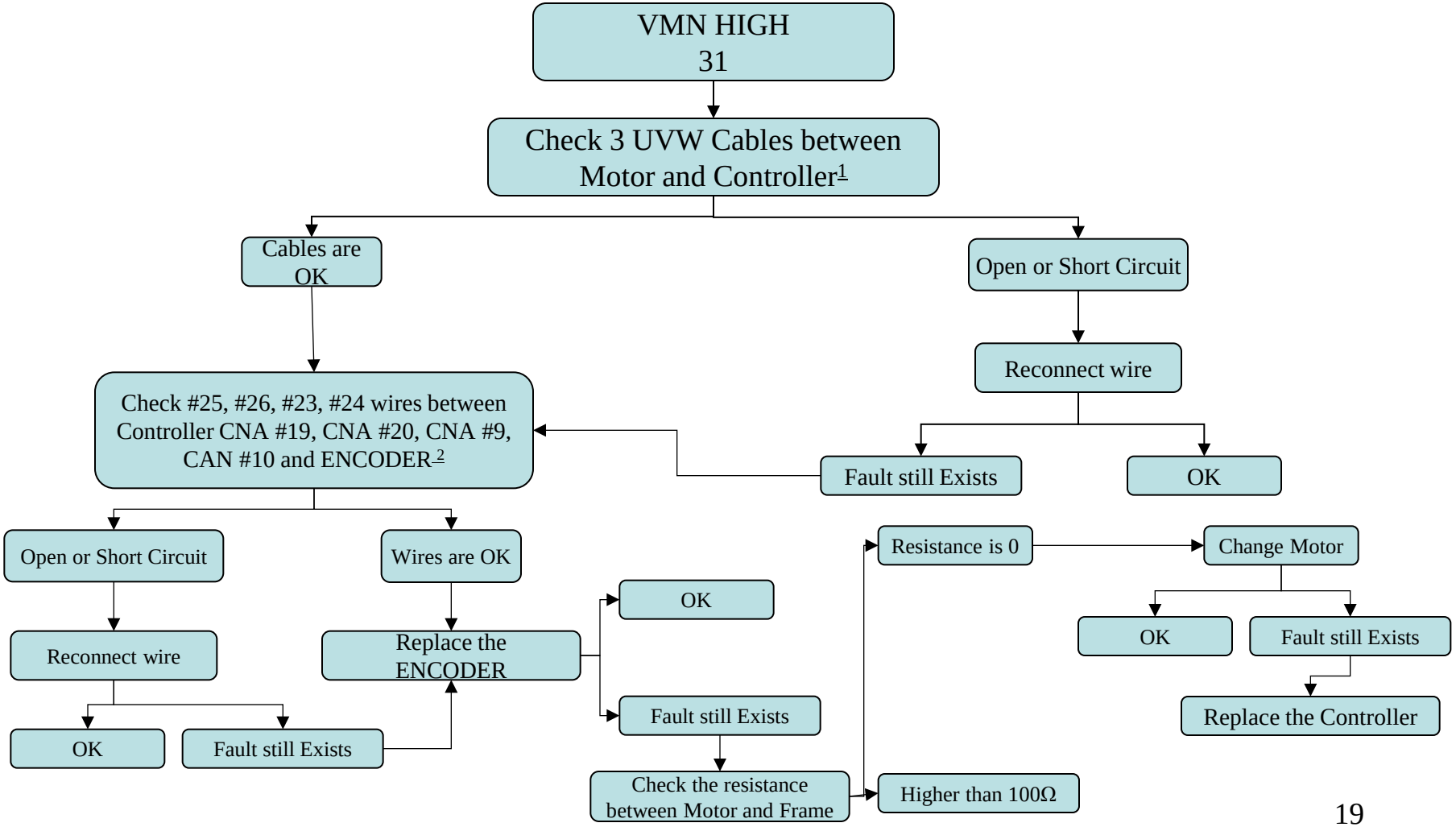
ALARM #19 on NODE #2 LOGIC FAILURE #1



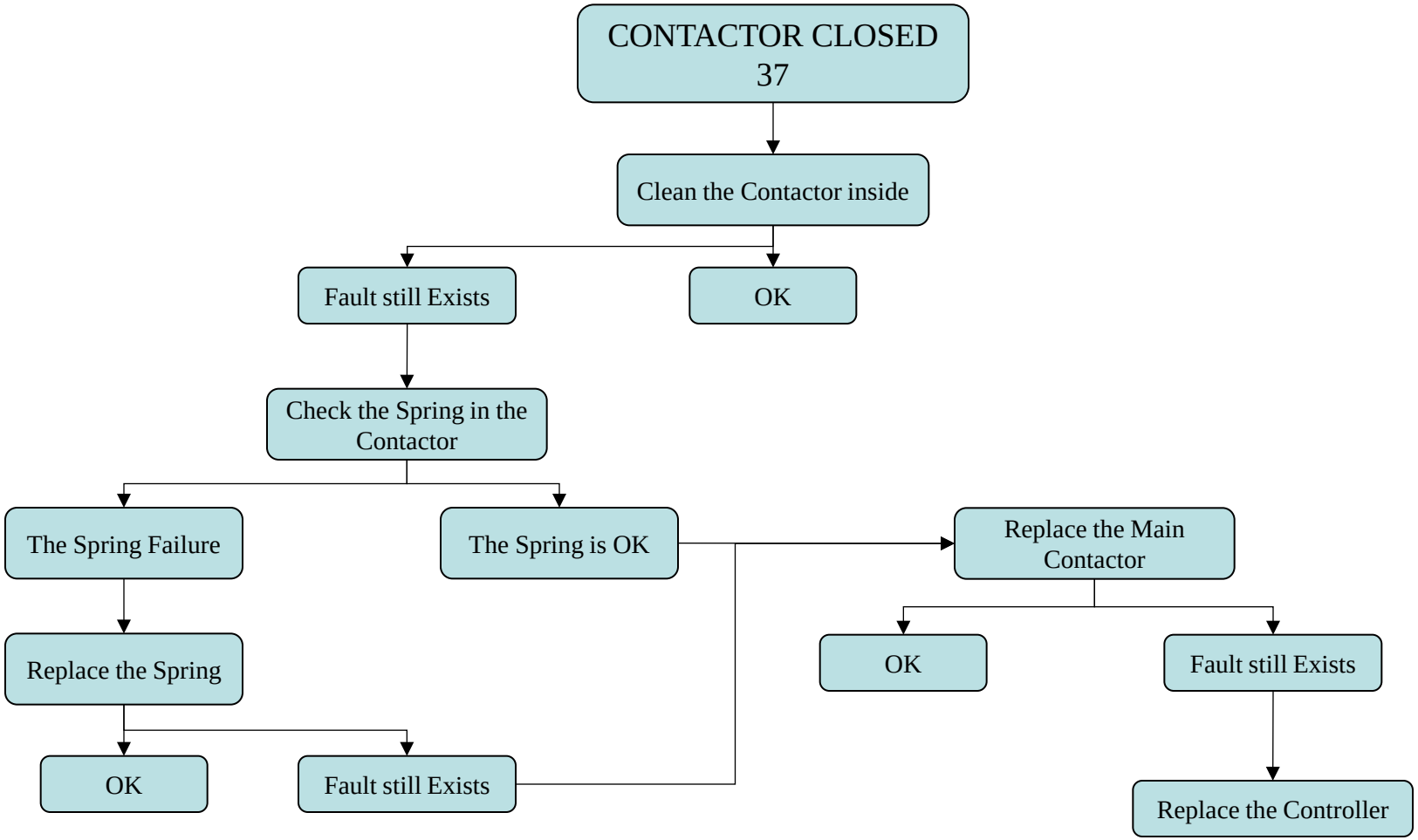
ALARM #30 on NODE #2 VMN LOW



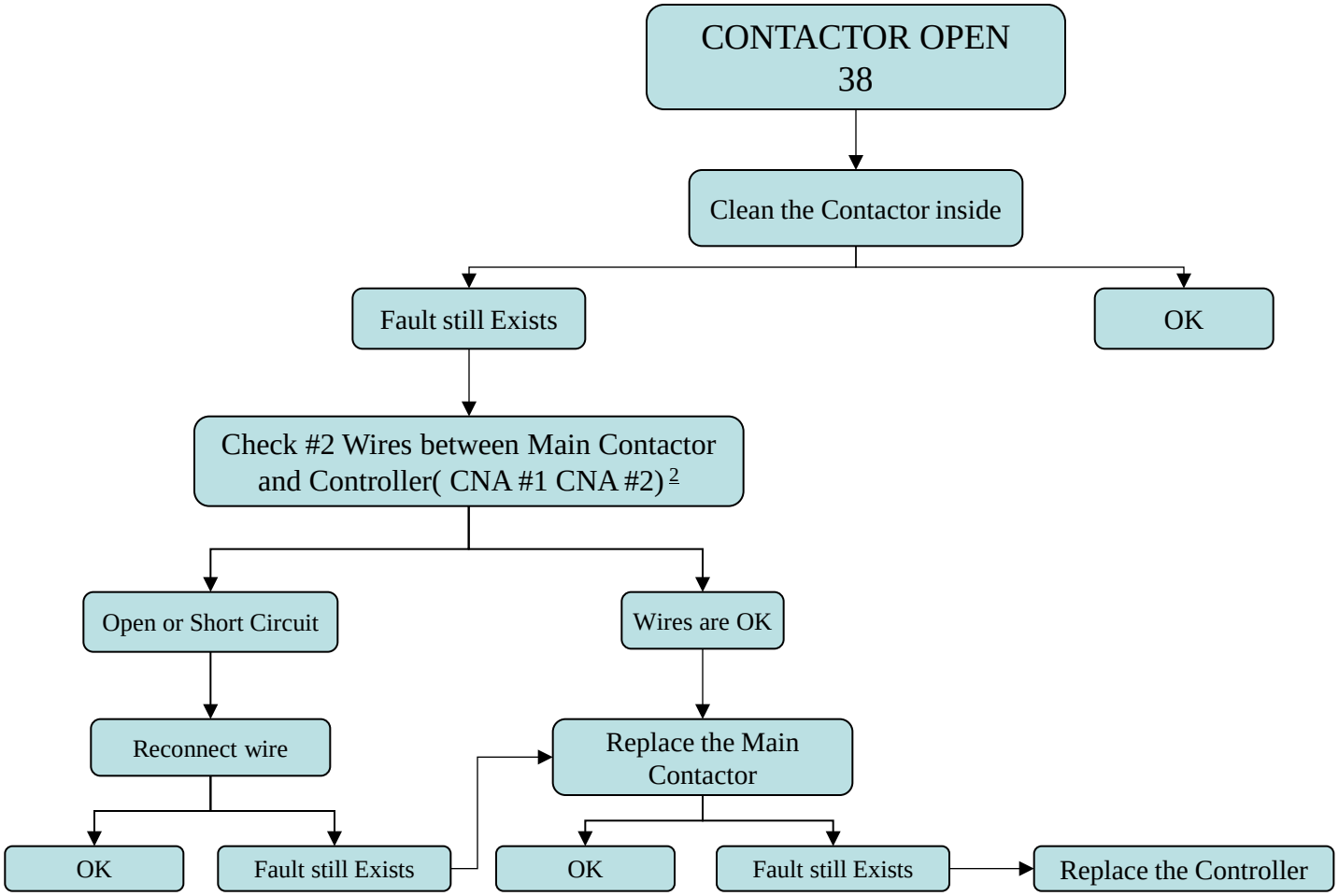
ALARM #31 on NODE #2 VMN HIGH



ALARM #37 on NODE #2 CONTACTOR CLOSED



ALARM #38 on NODE #2 CONTACTOR OPEN



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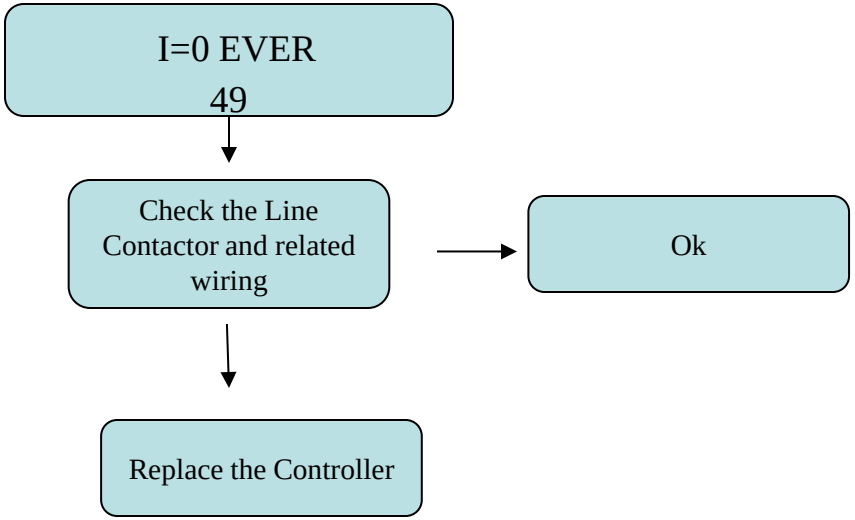
ALARM #49 on NODE #2 I=0 EVER



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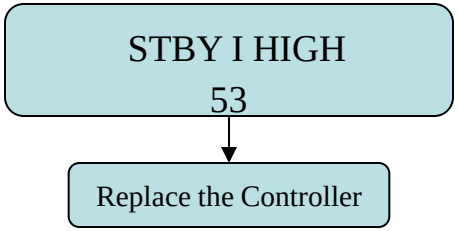
ALARM #53 on NODE #2 STBY I HIGH



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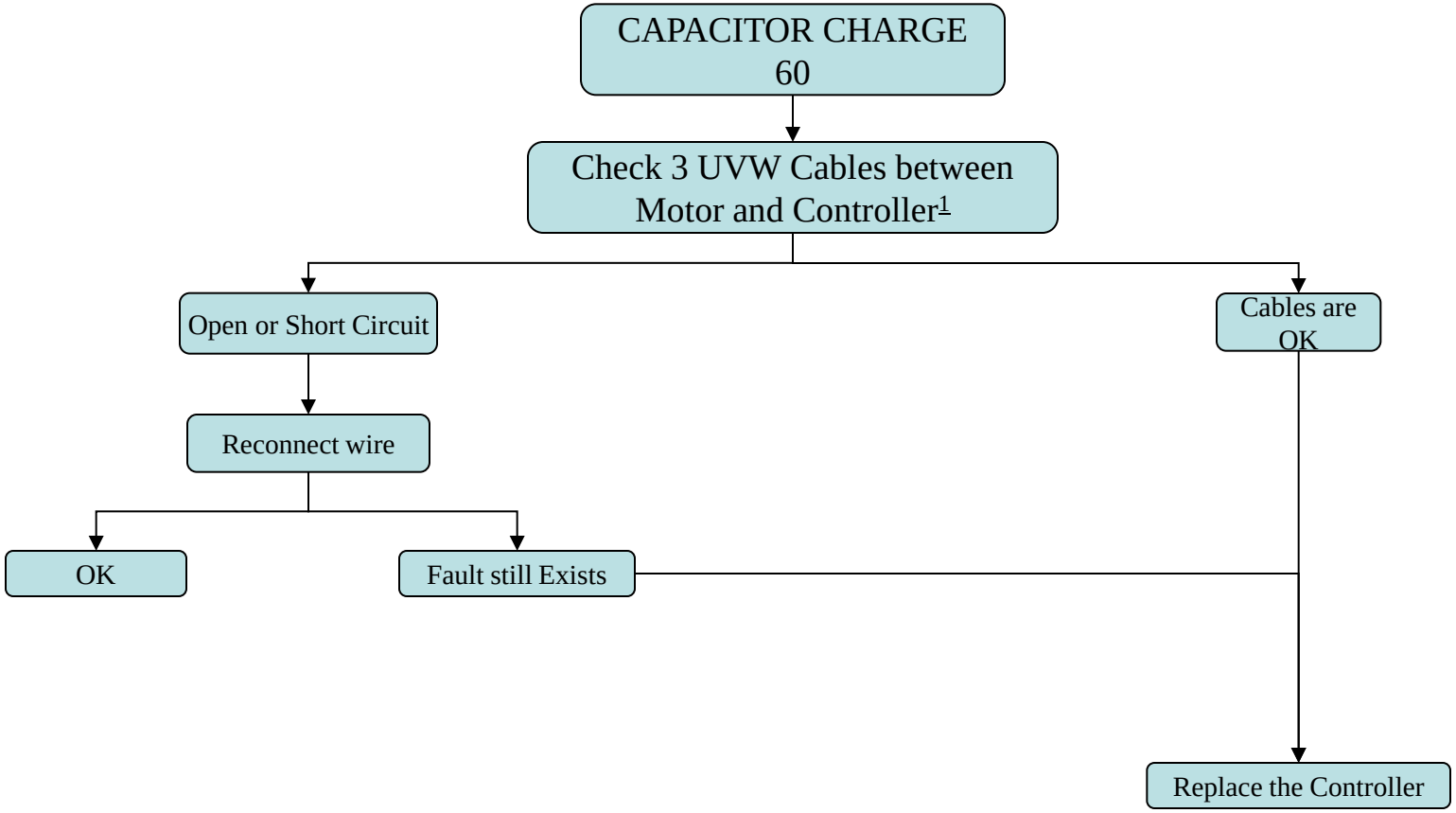
ALARM #60 on NODE #2 CAPACITOR CHARGE



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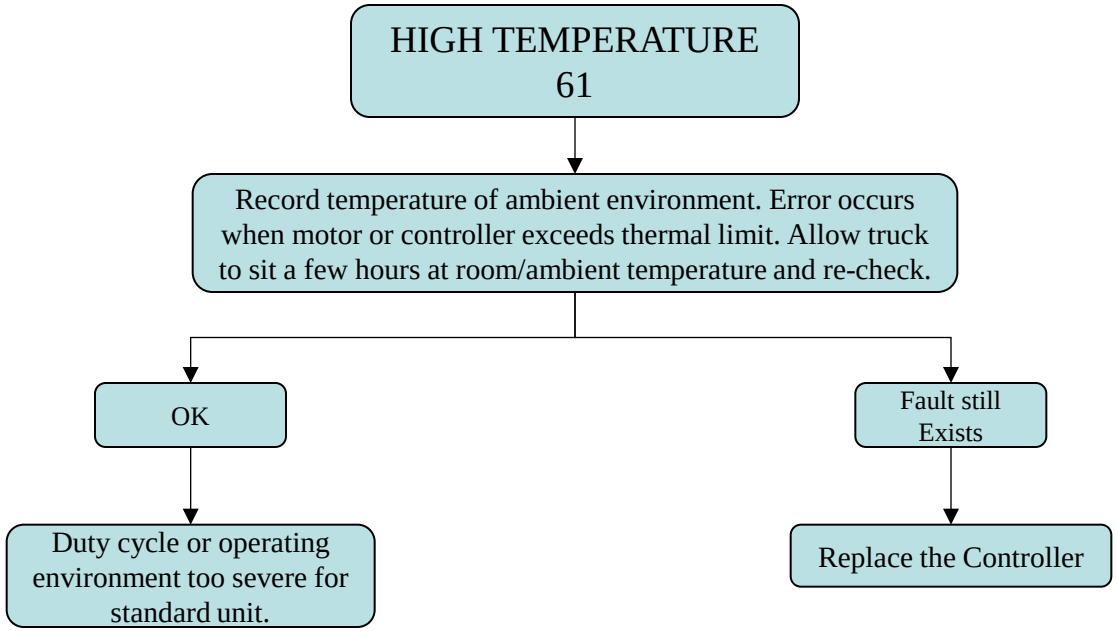
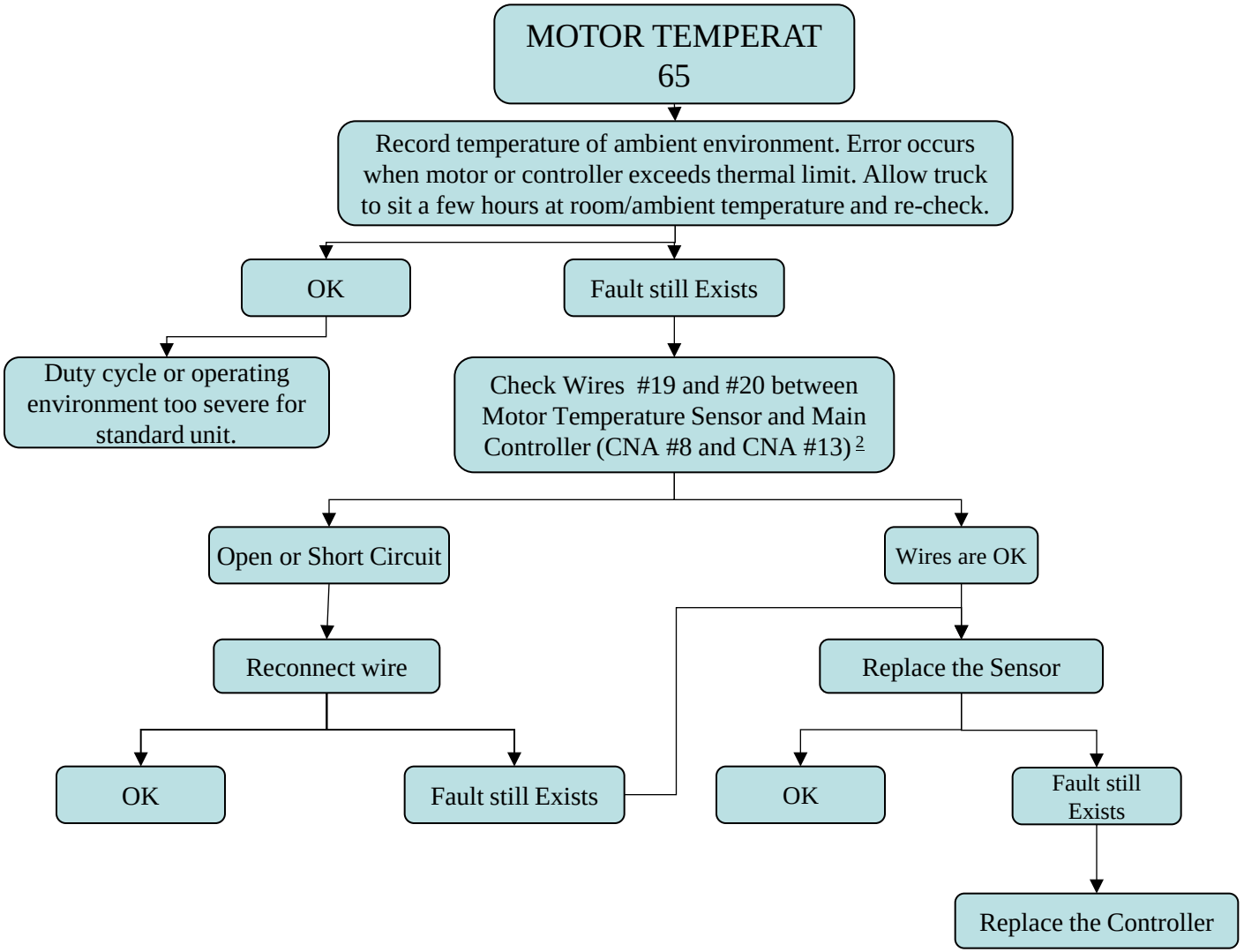
ALARM #61 on NODE #2 HIGH TEMPERATURE



ALARM #65 on NODE #2 MOTOR TEMPERAT



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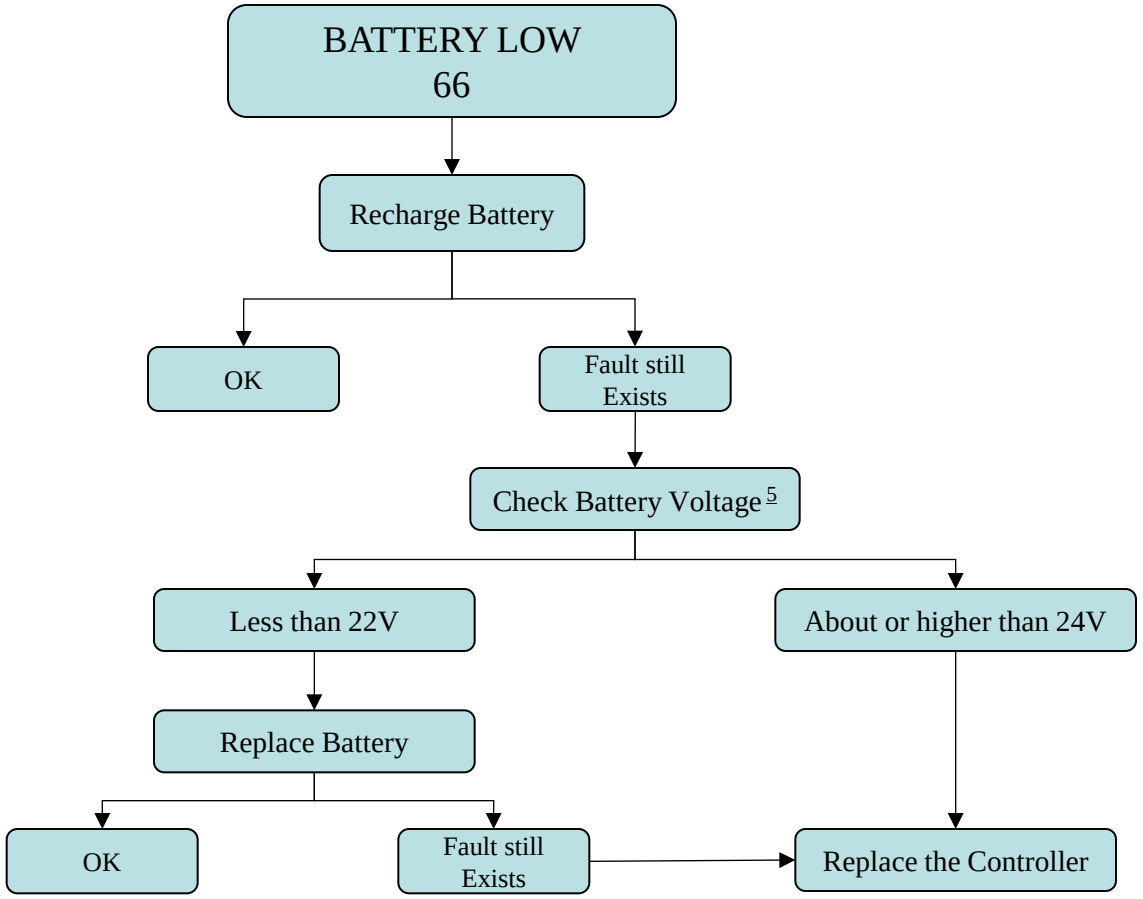
ALARM #66 on NODE #2 BATTERY LOW



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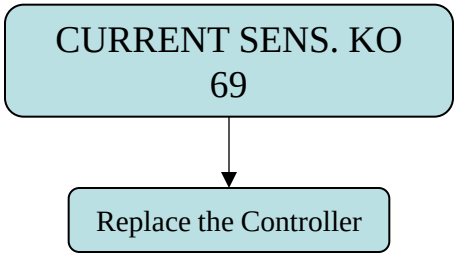
ALARM #69 on NODE #2 CURRENT SENS. KO



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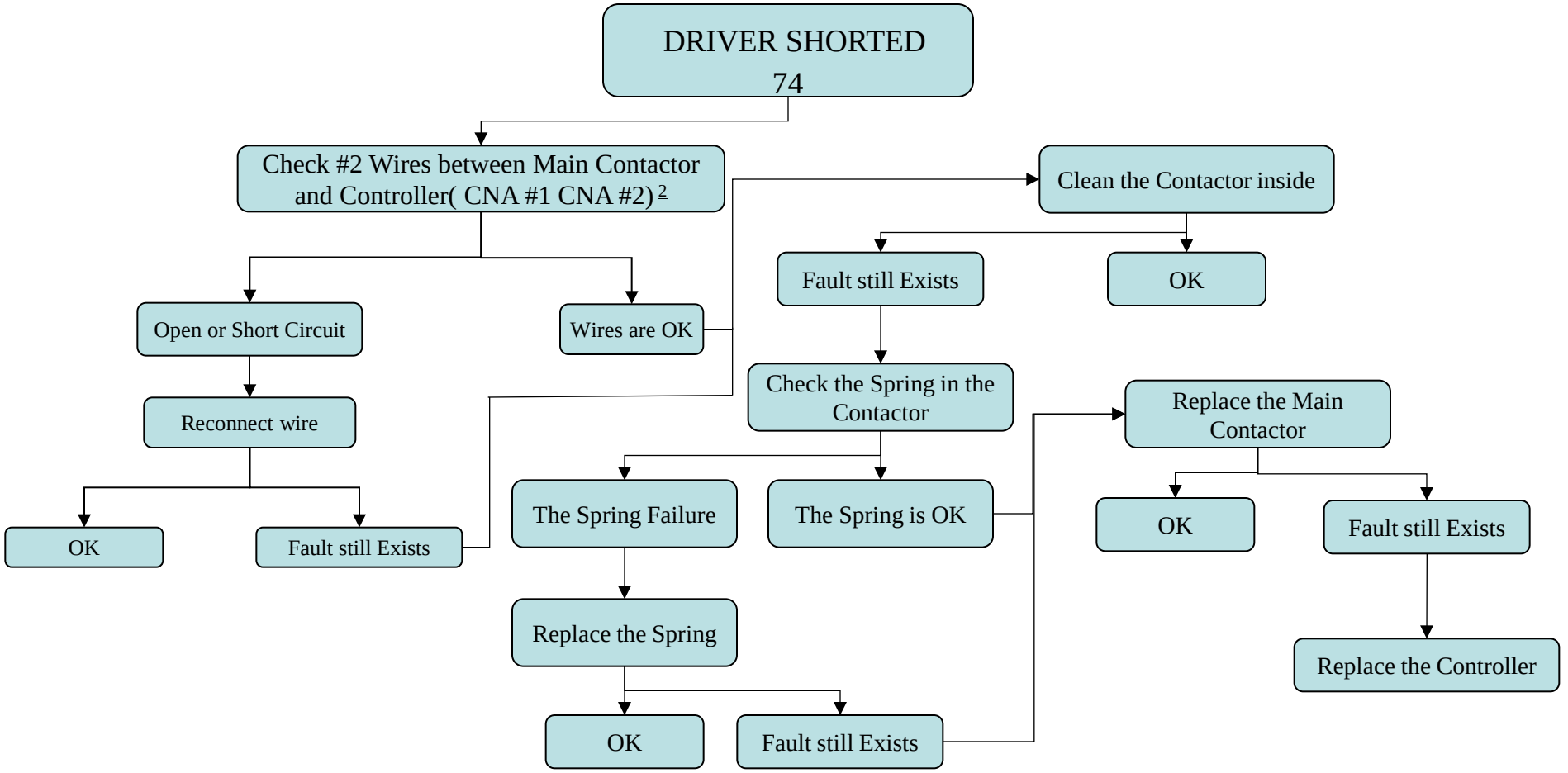
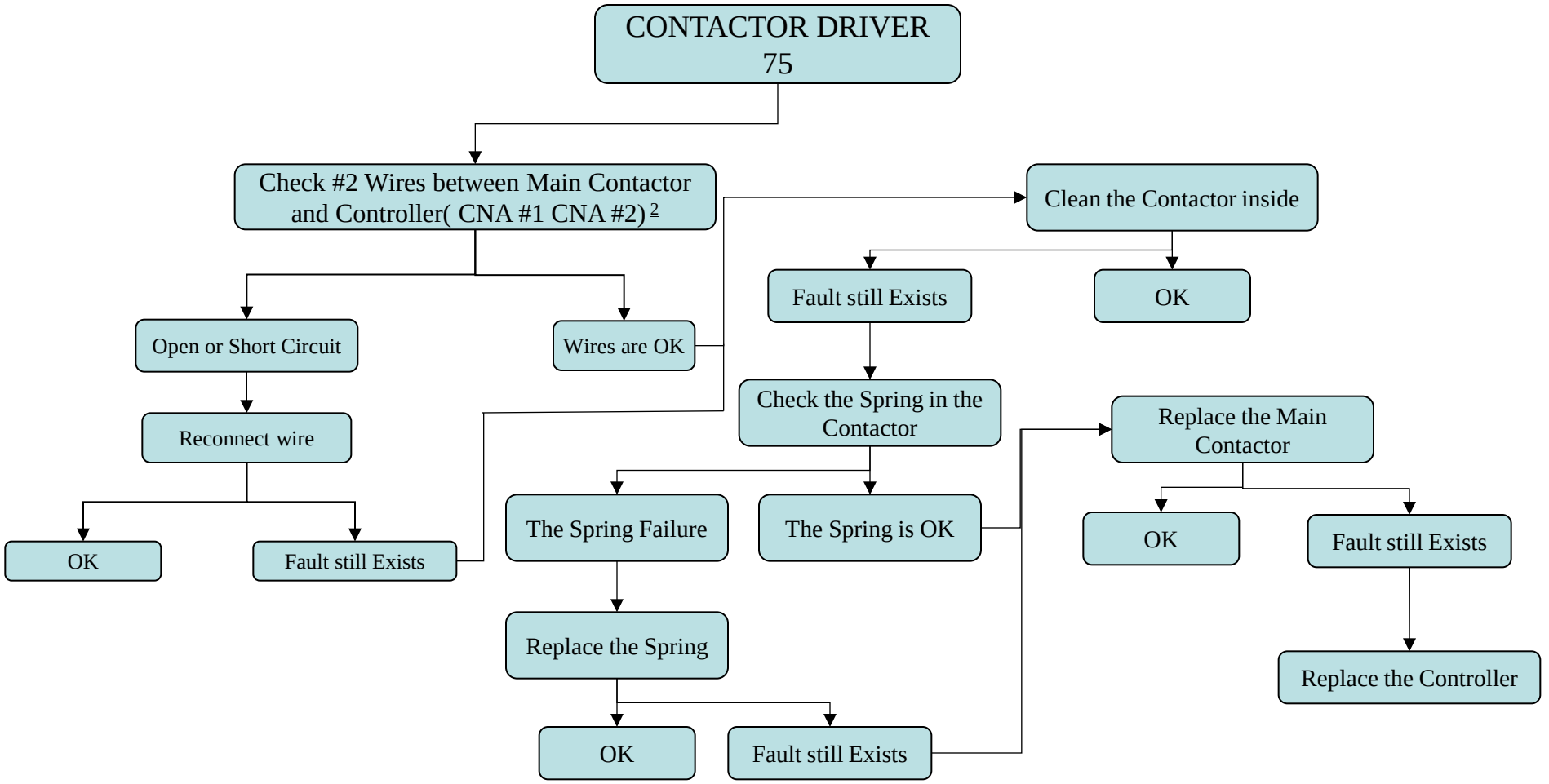
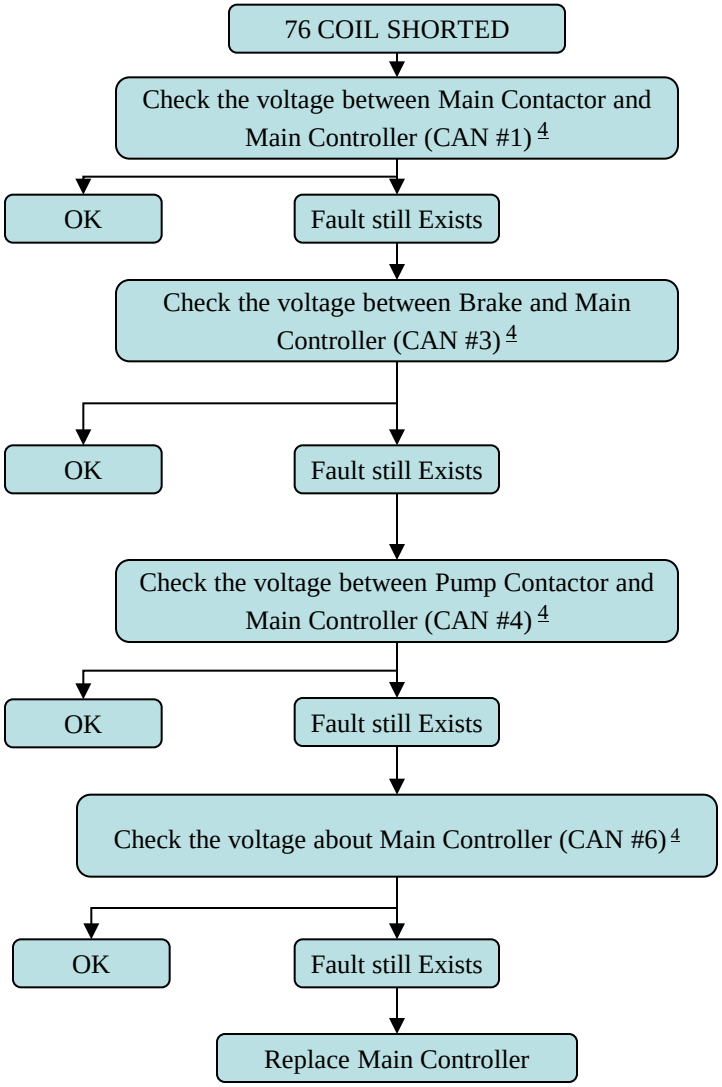
ALARM #74 on NODE #2 DRIVER SHORTED



ALARM #75 on NODE #2 CONTACTOR DRIVER



ALARM #76 on NODE #2 COIL SHORTED



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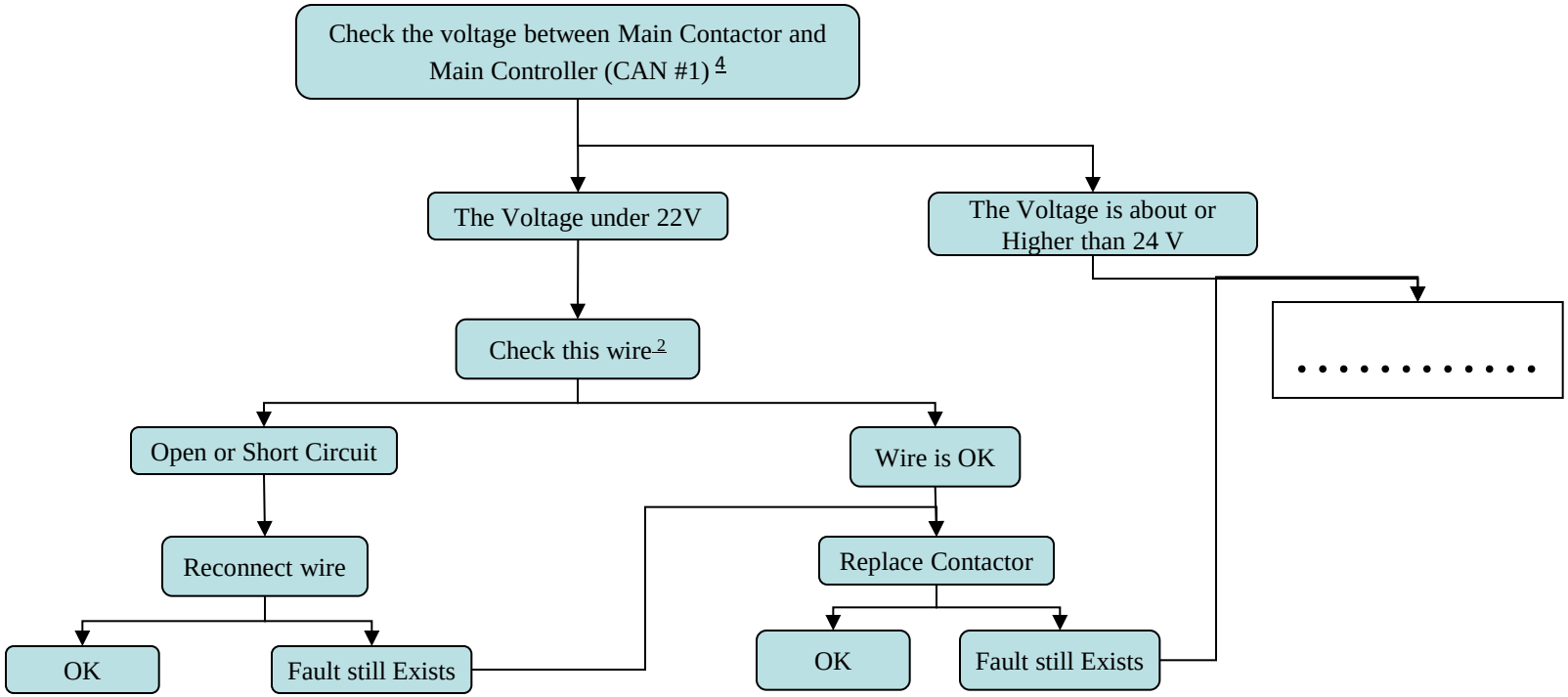
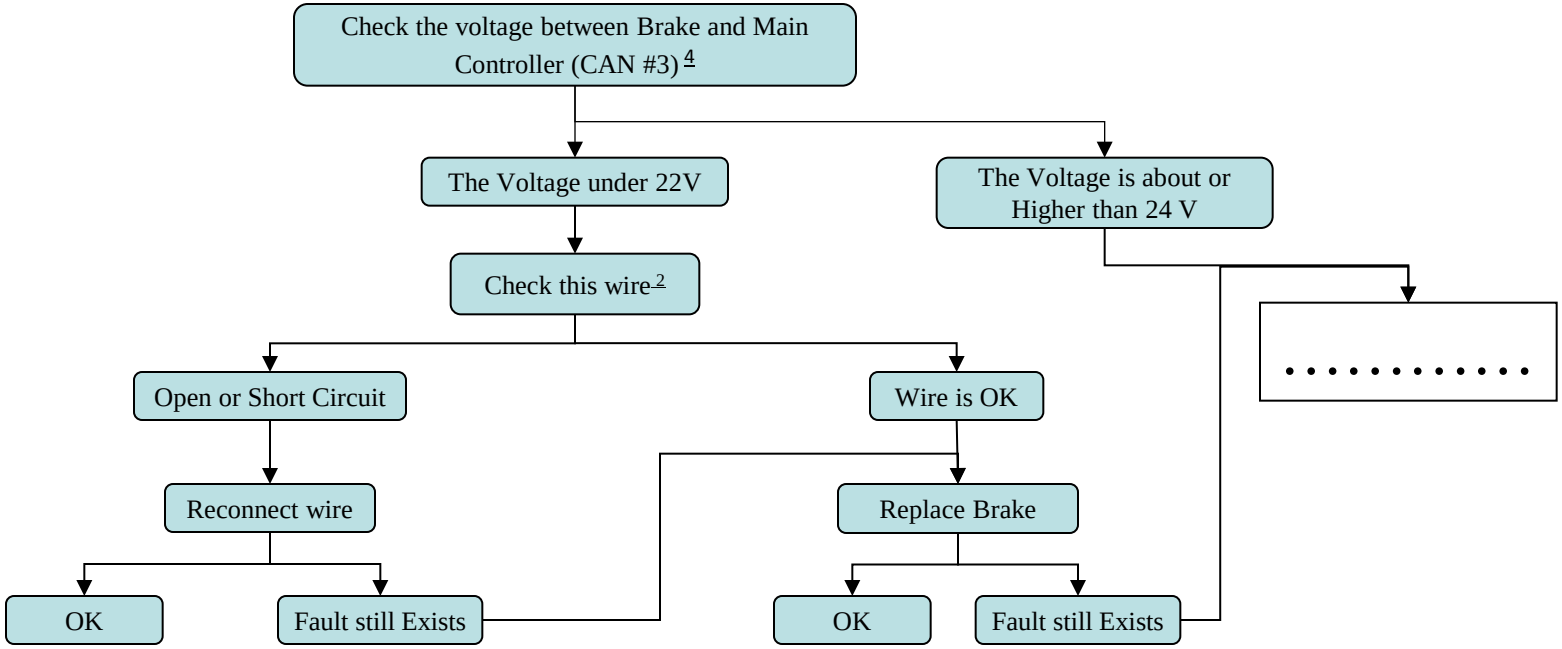
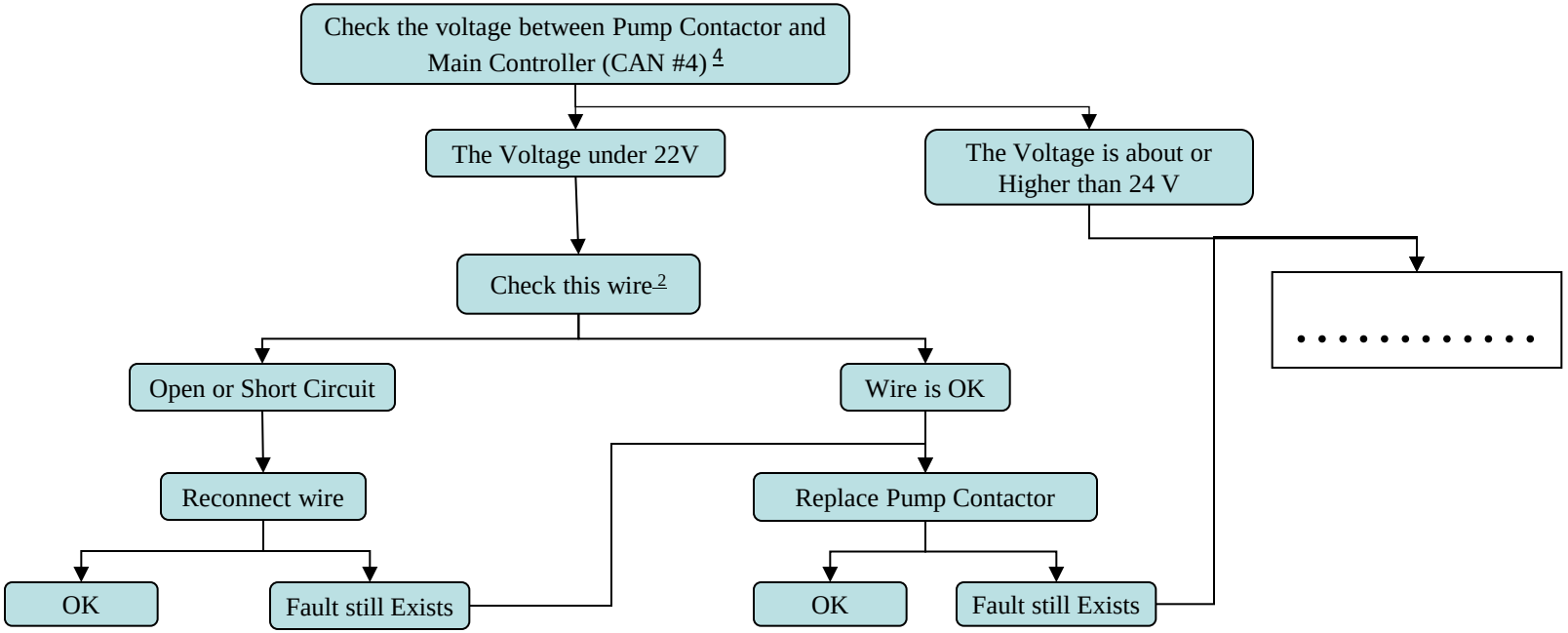



Check the voltage between Brake and Main Controller (CAN #3) 4
The Voltage under 22V
The Voltage is about or Higher than 24 V
Check this wire 2
. . . . . .
Open or Short Circuit
Wire is OK
Reconnect wire
Replace Brake
OK
Fault still Exists
OK
Fault still Exists


Check the voltage between Pump Contactor and Main Controller (CAN #4) 4
The Voltage under 22V
The Voltage is about or Higher than 24 V
Check this wire 2
. . . . . .
Open or Short Circuit
Wire is OK
Reconnect wire
Replace Pump Contactor
OK
Fault still Exists
OK
Fault still Exists

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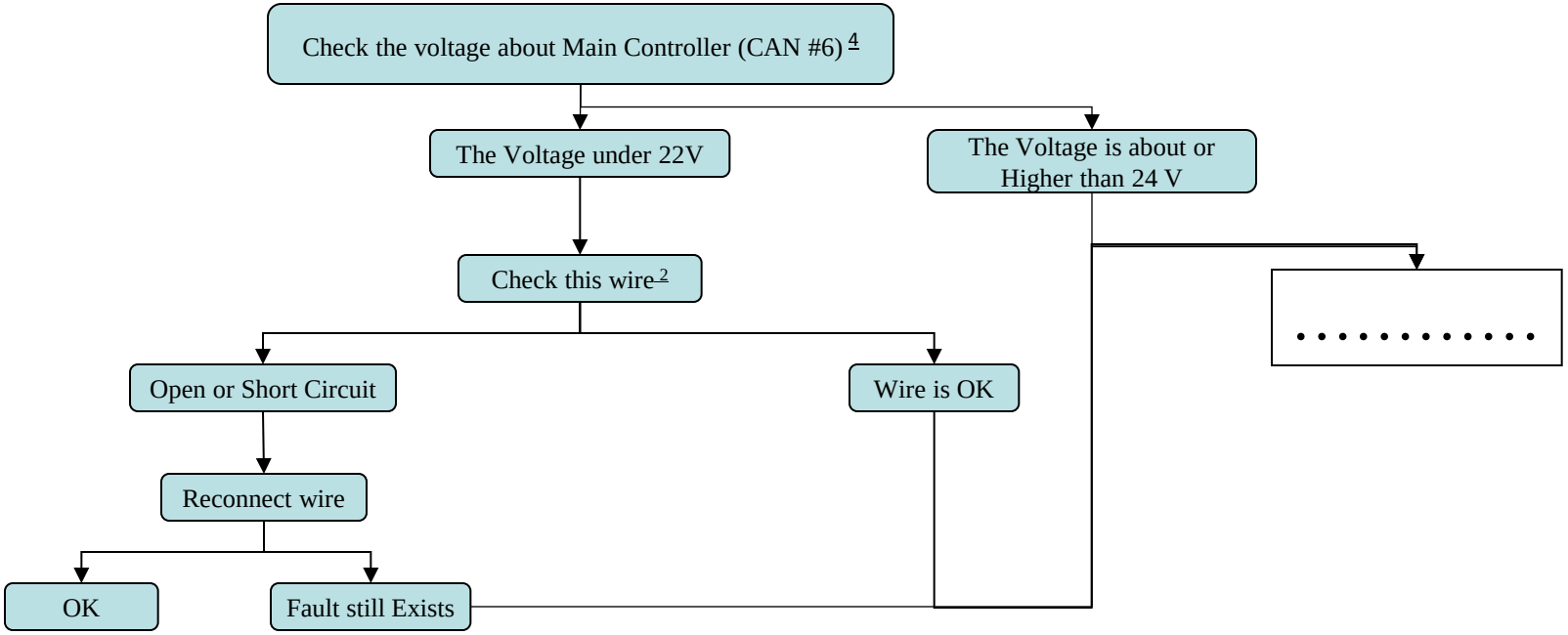
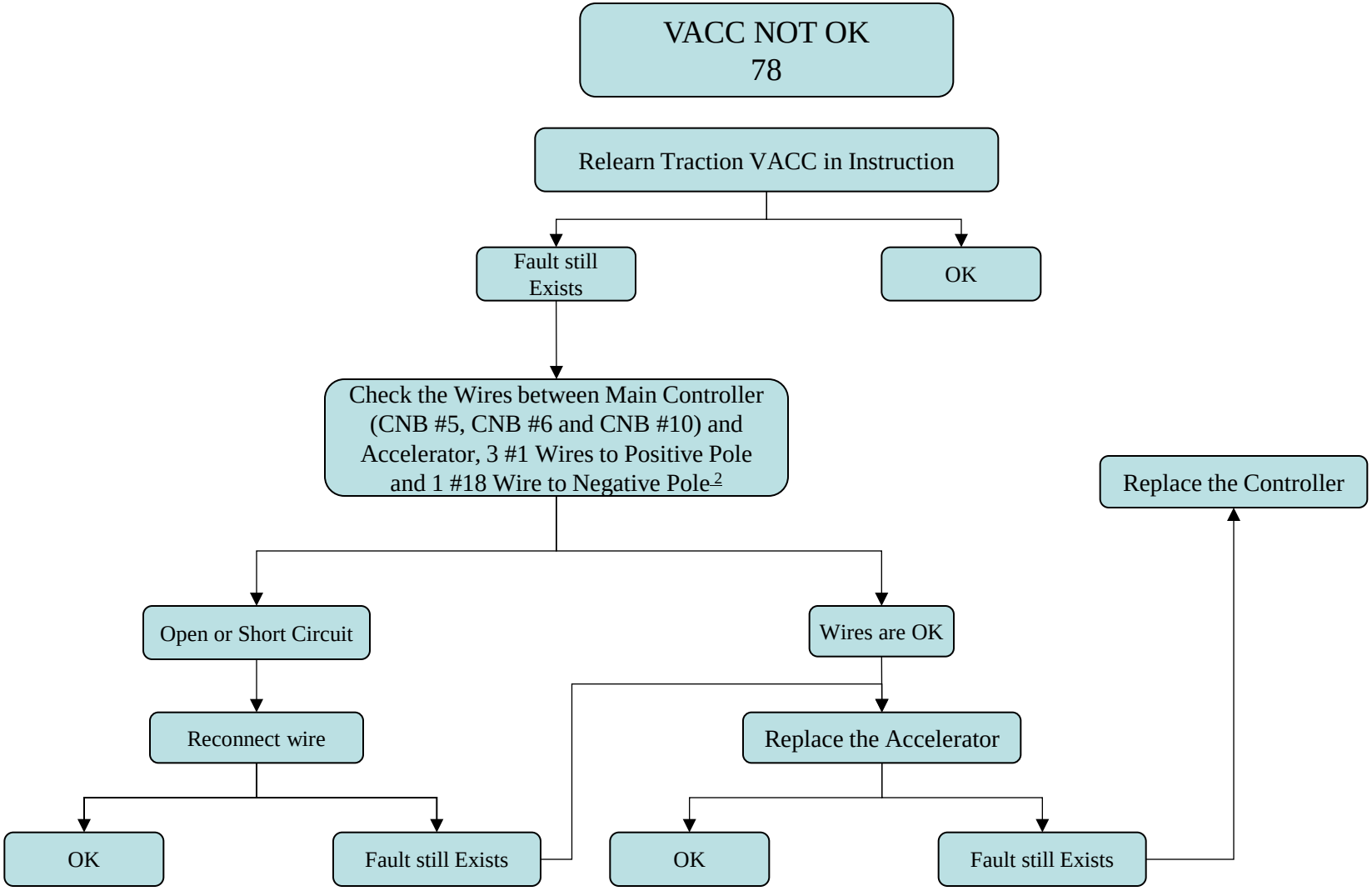


ALARM #78 on NODE #2 VACC NOT OK



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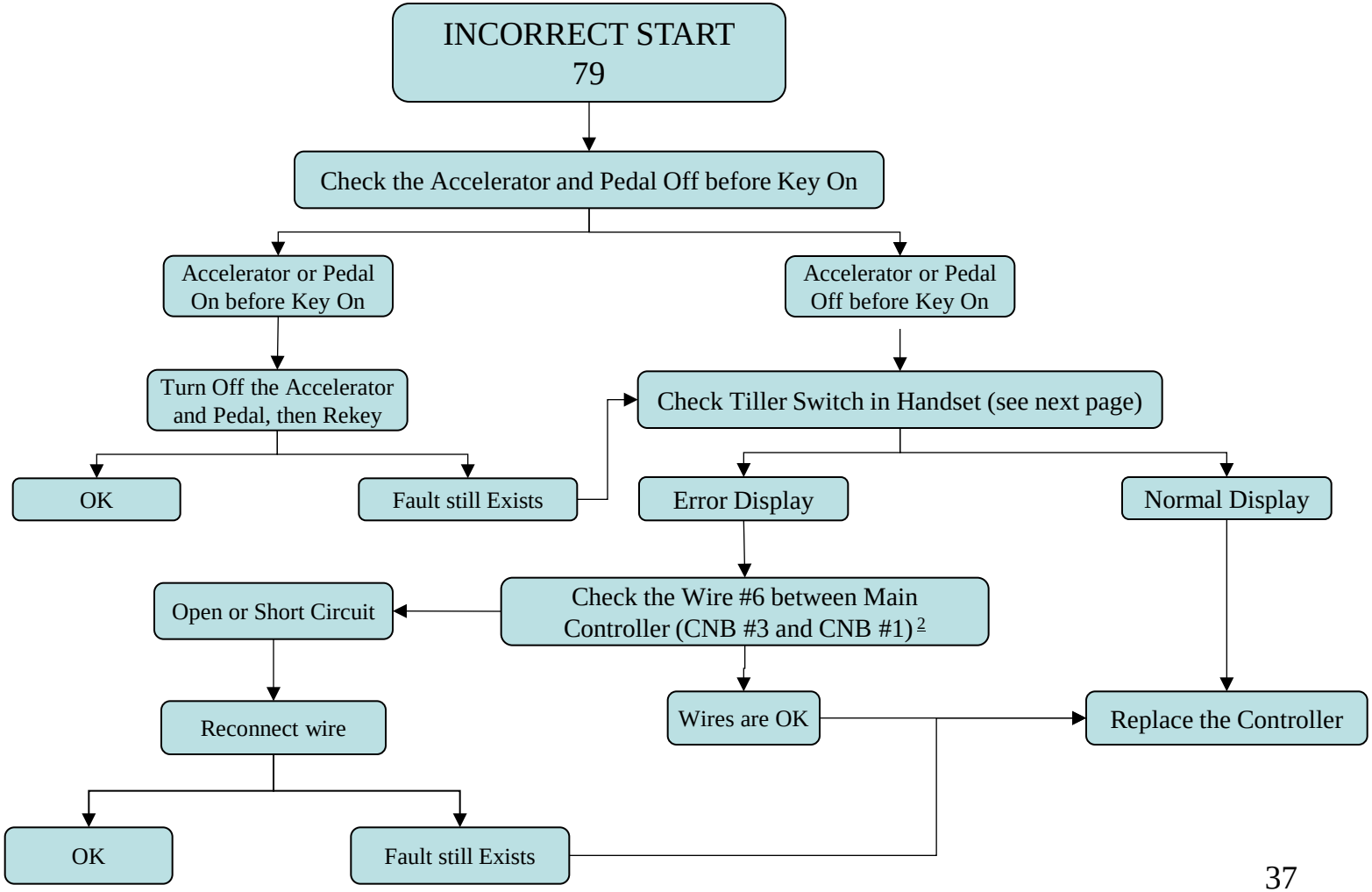
ALARM #79 on NODE #2 INCORRECT START



Check Tiller Switch in Handset

Turn on ZAPI Handset

Push and hold the power button for 3s

Cons AFG ZP021*

The Display will show:

Press ^ or v button until CAN CONSOLE shows on the display

Cons AFG ZP021*
CAN CONSOLE

The Display will show :

Press OK to go into the CANCONSOLE Menu

The Display will show:

CANCONSOLE
SELECT NODE

Push 》, or 《
To select Node 2

The Display will show:

SELECT NODE
NODE 2

Press OK to go into the
Traction controller

The Display will show:

ACOT2BESK EP0.45
24V 150A 0H

Press OK to go into the
Main Menu

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The Display will show:

Main Menu

Press ^ or v button until TEST shows on the display

The Display will show:

MAIN MENU
TEST

Press OK to go into the TEST function

The Display will show:

TEST

Press ^ or v button until HANDLE/ SEAT SW shows on the display

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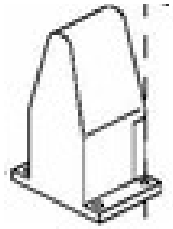
The display will show:

HANDLE/ SEAT SW OFF

Press Pedal and Push the accelerator and hold on



The display will show:

HANDLE/ SEAT SW ON

When finished , press and hold power button for 3s to turn off the Console

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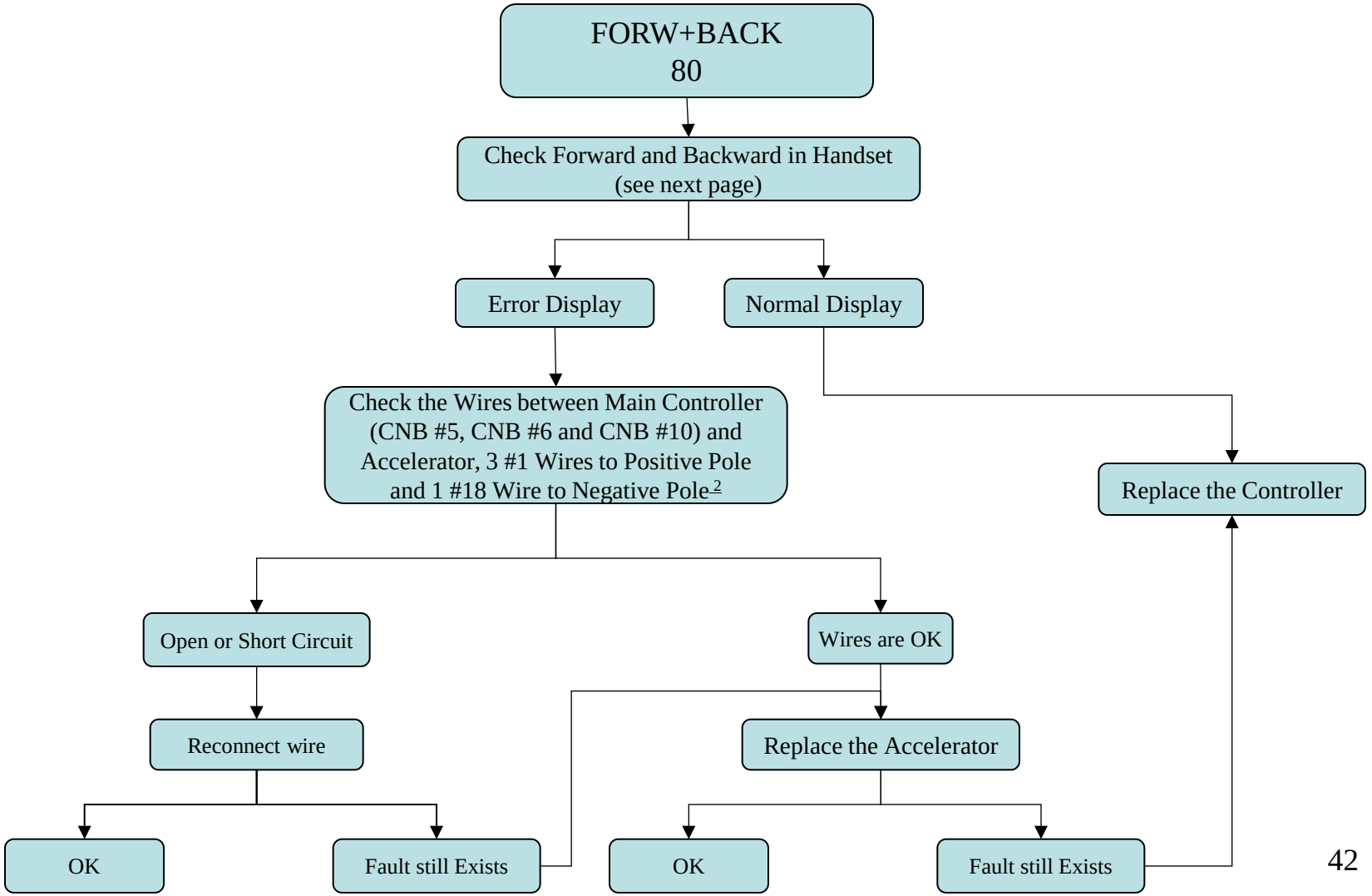
ALARM #80 on NODE #2 FORW+BACK



Check Forward and Backward in Handset

Turn on ZAPI Handset

Push and hold the power button for 3s

Cons AFG ZP021*

The Display will show:

Press ^ or v button until CAN CONSOLE shows on the display

Cons AFG ZP021*
CAN CONSOLE

The Display will show :

Press OK to go into the CANCONSOLE Menu

The Display will show:

CANCONSOLE
SELECT NODE

Push 》, or 《
To select Node 2

The Display will show:

SELECT NODE
NODE 2

Press OK to go into the
Traction controller

The Display will show:

ACOT2BESK EP0.45
24V 150A 0H

Press OK to go into the
Main Menu

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The Display will show:

Main Menu

Press ^ or v button until TEST shows on the display

The Display will show:

MAIN MENU
TEST

Press OK to go into the TEST function

The Display will show:

TEST

Press ^ or v button until FORWARD shows on the display

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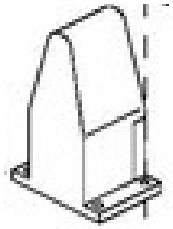
The display will show:

FORWARD OFF

Push the accelerator forward and hold on



The display will show:

FORWARD ON

Repeat step for reverse direction

BACKWARD OFF
BACKWARD ON

When finished , press and hold power button for 3s to turn off the Console

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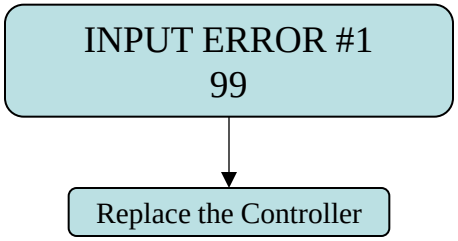
ALARM #99 on NODE #2 INPUT ERROR #1



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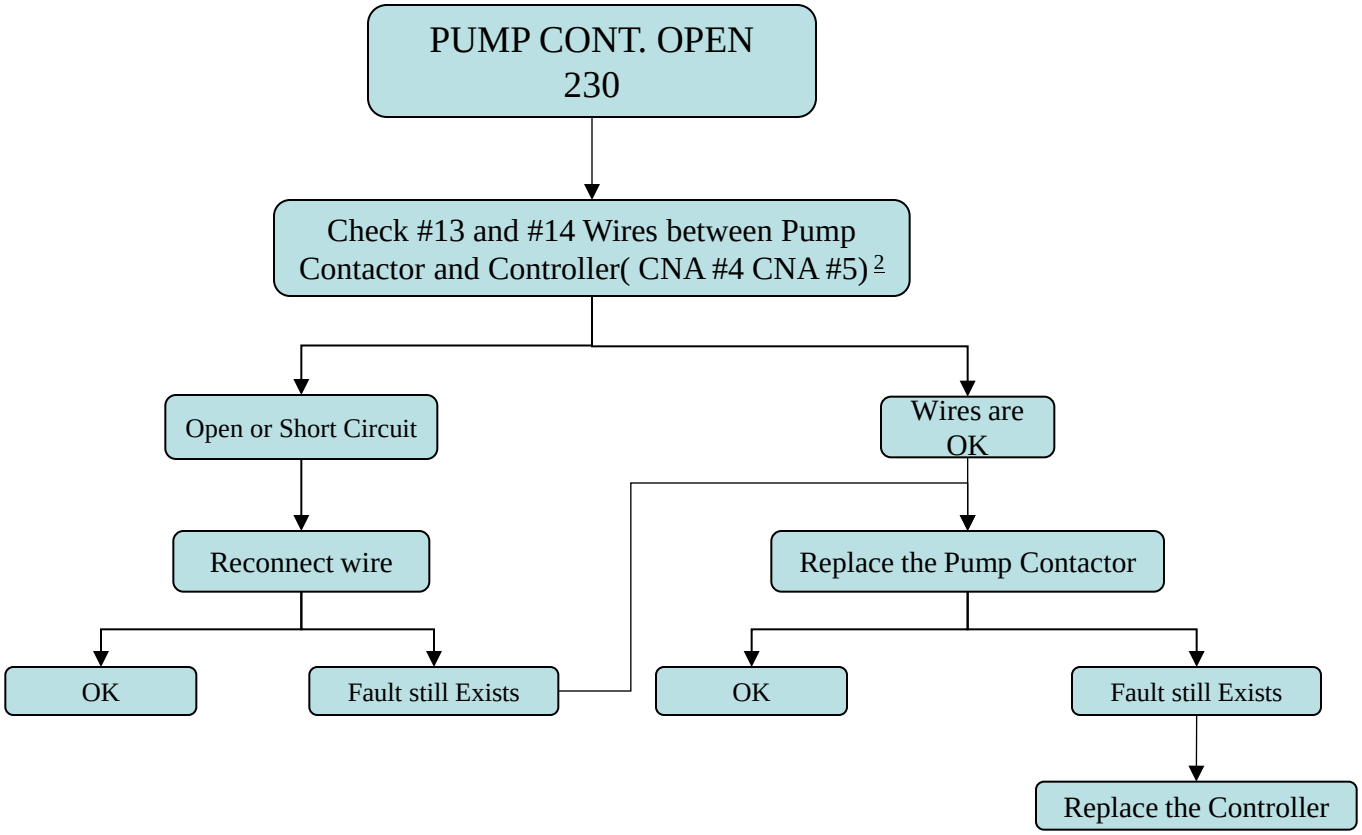
ALARM #230 on NODE #2 PUMP CONT. OPEN



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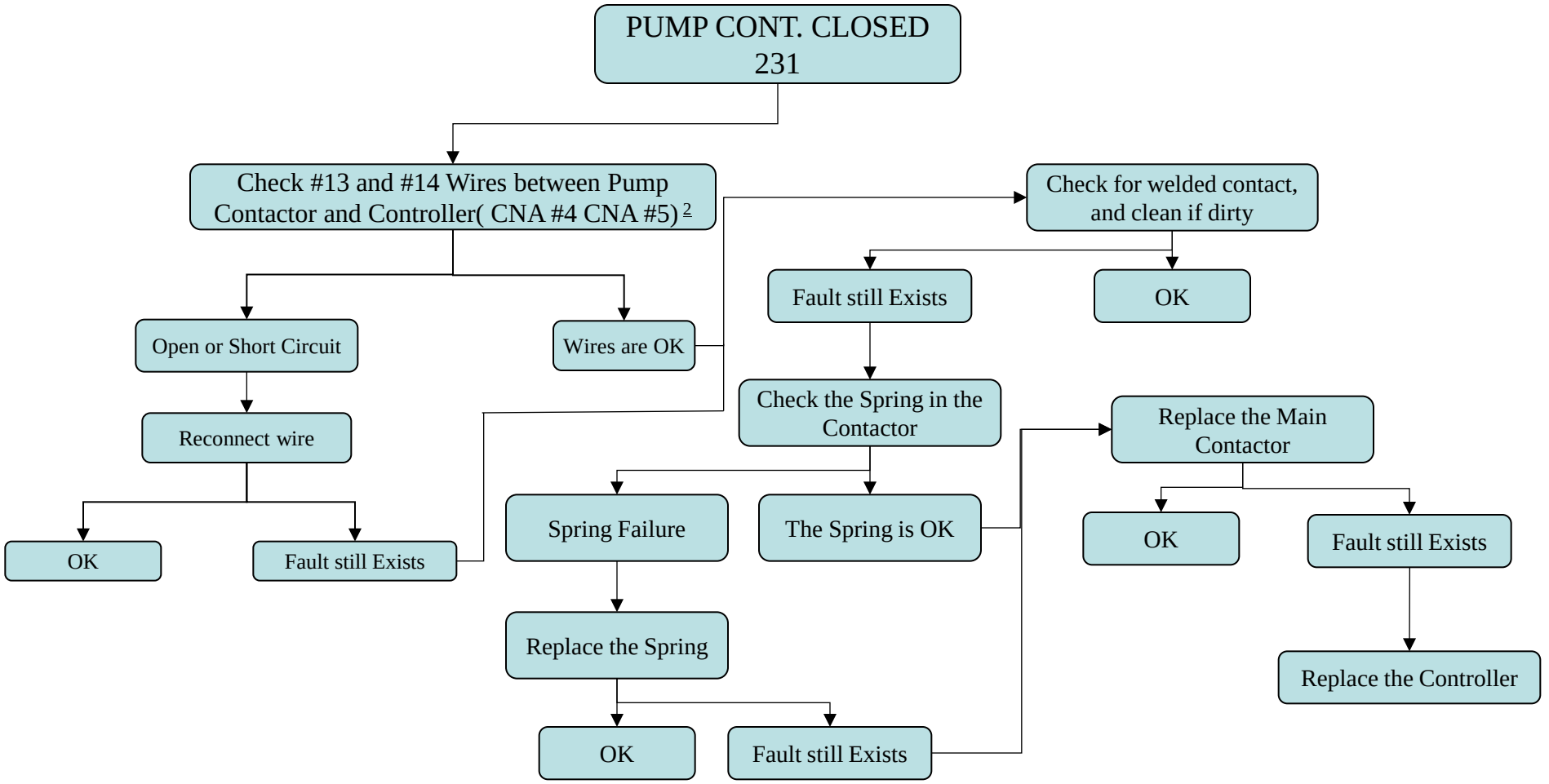
ALARM #231 on NODE #2 PUMP CONT. CLOSED



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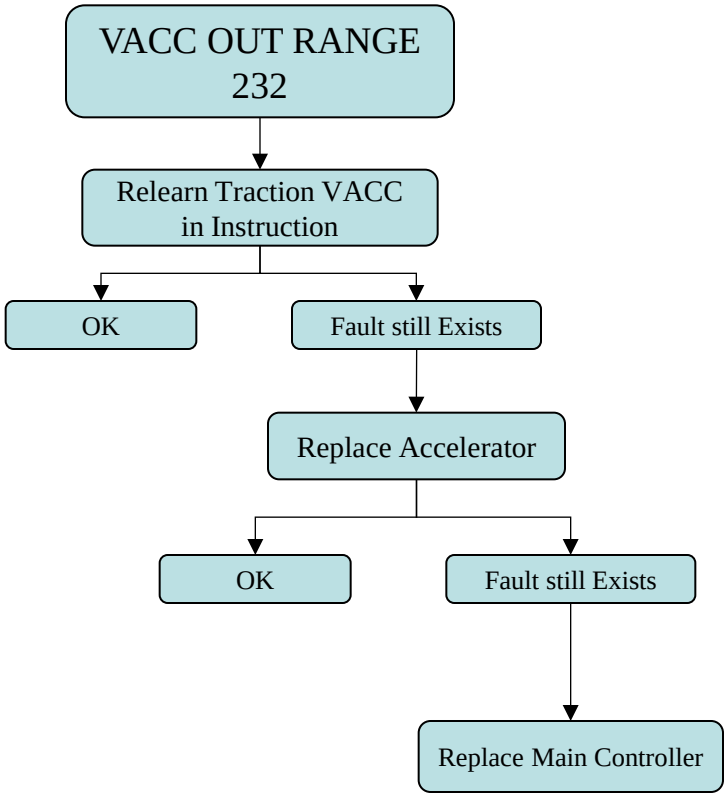
ALARM #232 on NODE #2 VACC OUT RANGE



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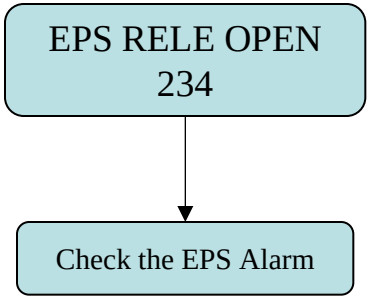
ALARM #234 on NODE #2 EPS RELE OPEN



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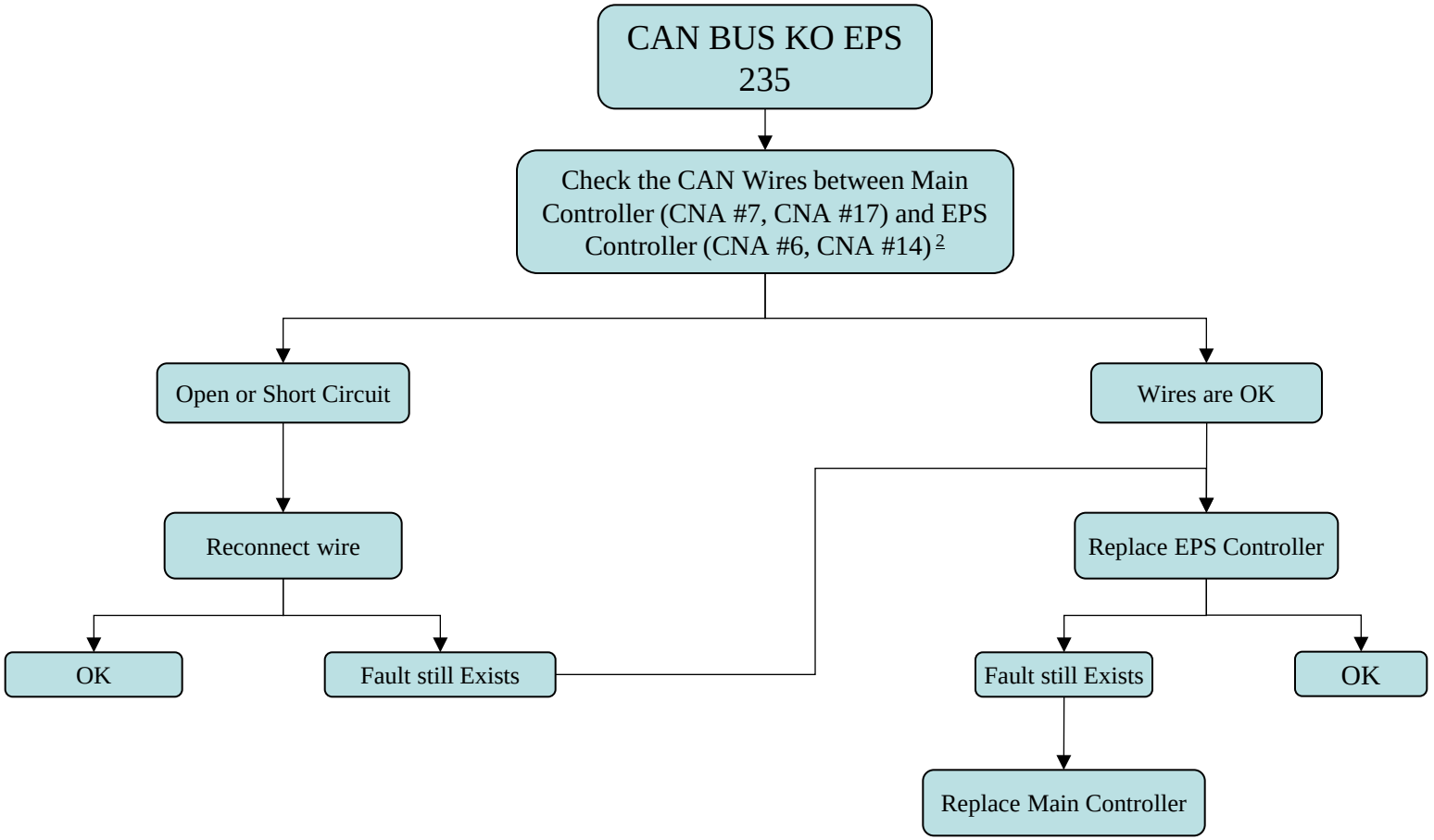
ALARM #235 on NODE #2 CAN BUS KO EPS



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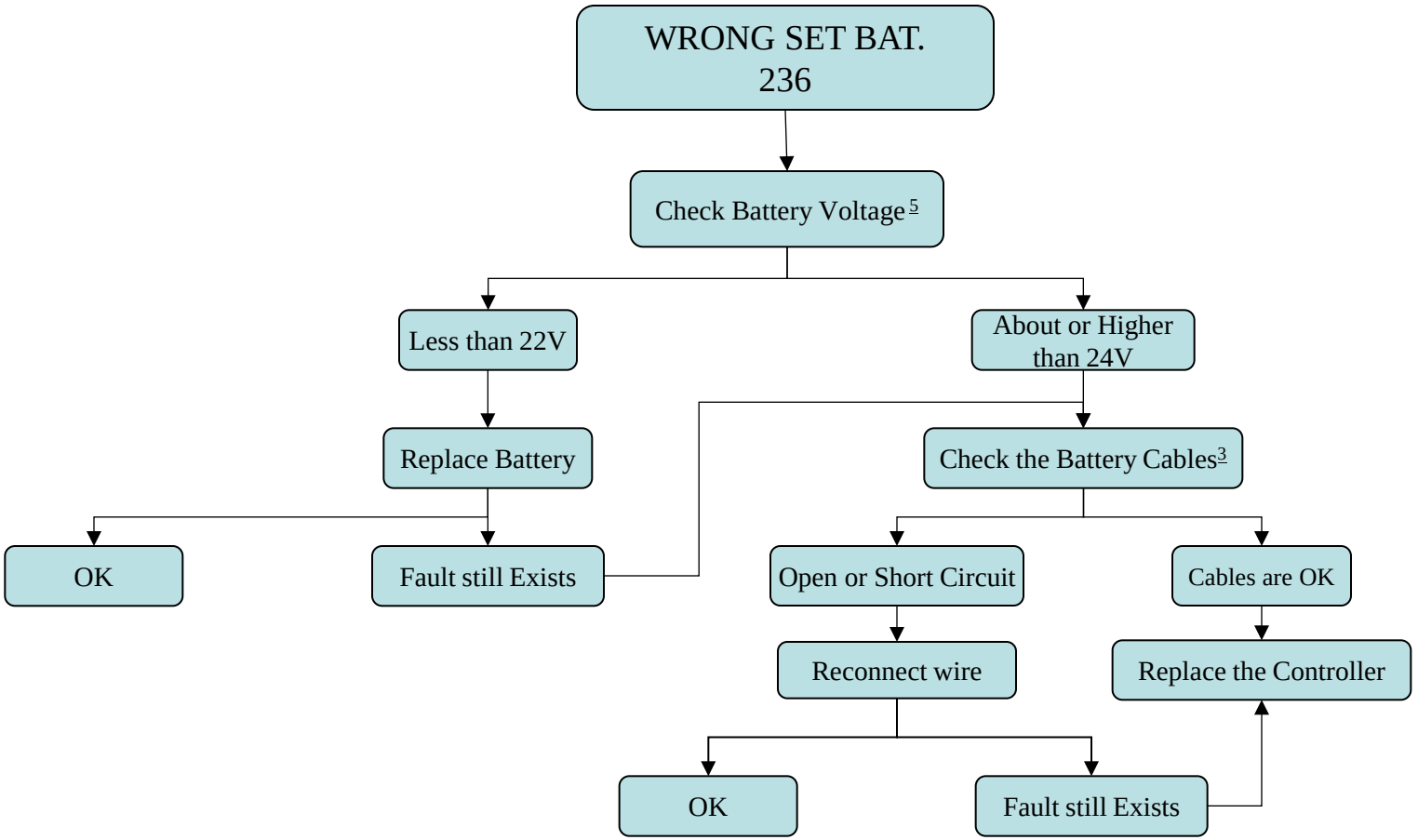
ALARM #236 on NODE #2 WRONG SET BAT.



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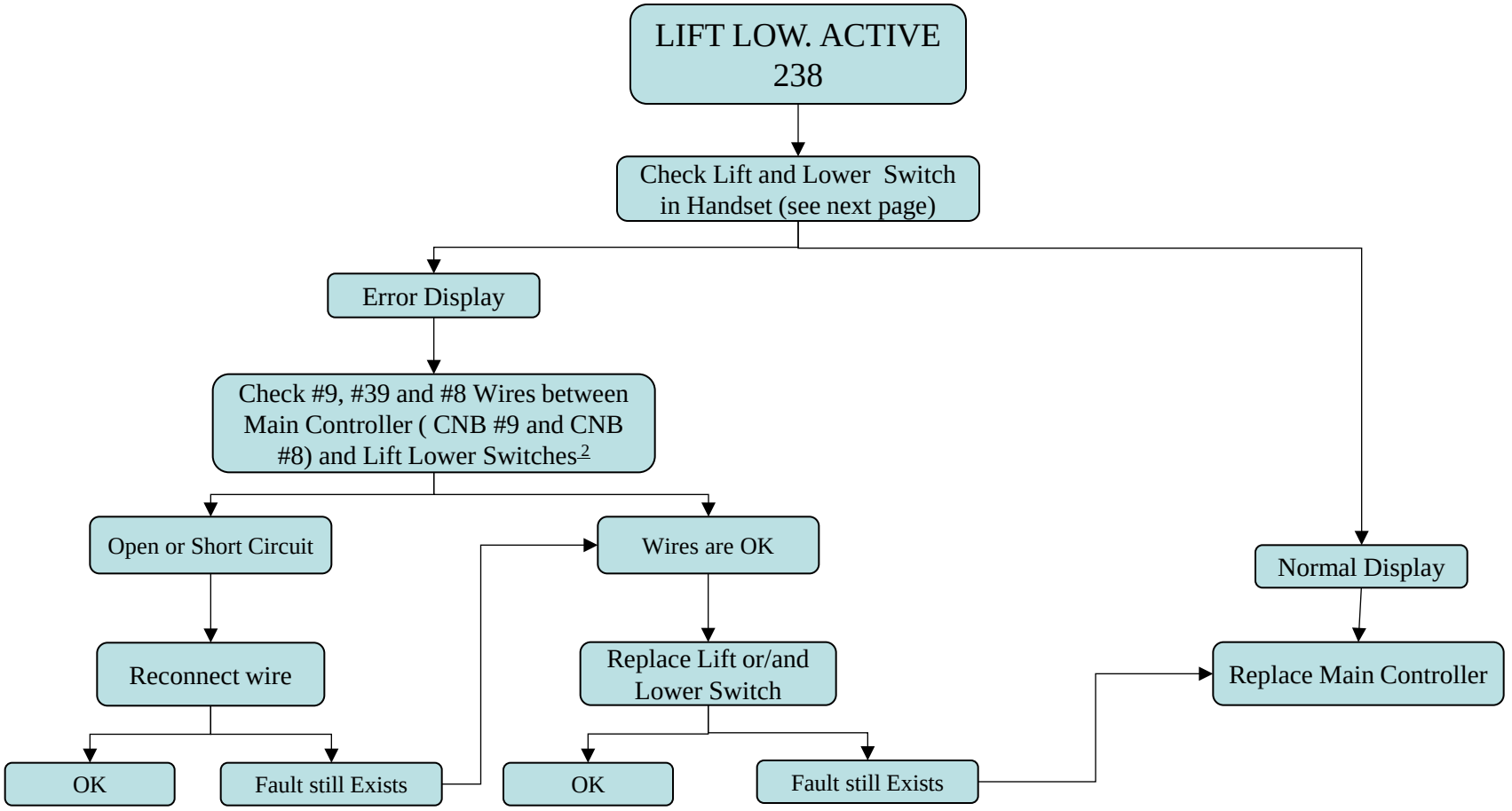
ALARM #238 on NODE #2 LIFT LOW. ACTIVE



Check Lift and Lower Switch in Handset

Turn on ZAPI Handset

Push and hold the power button for 3s

Cons AFG ZP021*

The Display will show:

Press ^ or v button until CAN CONSOLE shows on the display

Cons AFG ZP021*
CAN CONSOLE

The Display will show :

Press OK to go into the CANCONSOLE Menu

https://truckmanualshub.com/

The Display will show:

CANCONSOLE
SELECT NODE

Push 》, or 《
To select Node 2

The Display will show:

SELECT NODE
NODE 2

Press OK to go into the
Traction controller

The Display will show:

ACOT2BESK EP0.45
24V 150A 0H

Press OK to go into the
Main Menu

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The Display will show:

Main Menu

Press ^ or v button until TEST shows on the display

The Display will show:

MAIN MENU
TEST

Press OK to go into the TEST function

The Display will show:

TEST

Press ^ or v button until LIFT SW shows on the display

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The display will show:

LIFT SW OFF

Press Pedal and Press the Lift Switch and hold on

The display will show:

LIFT SW ON

Repeat Step for Lower Switch:

LOWER SW OFF

LOWER SW ON

When finished , press and hold power button for 3s to turn off the Console

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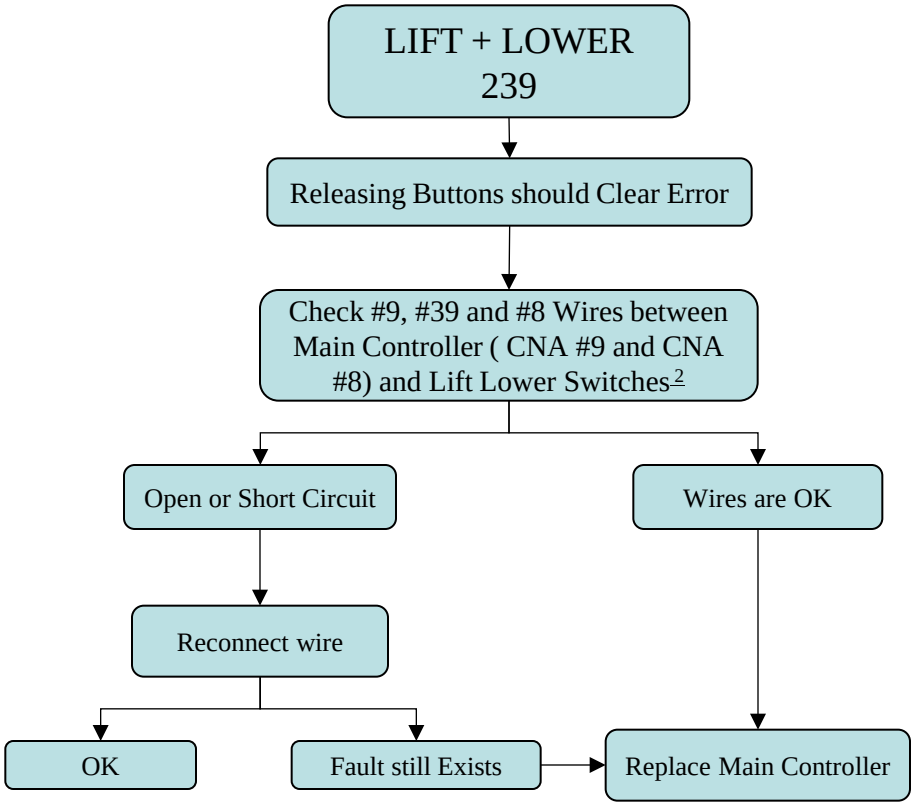
ALARM #239 on NODE #2 LIFT + LOWER



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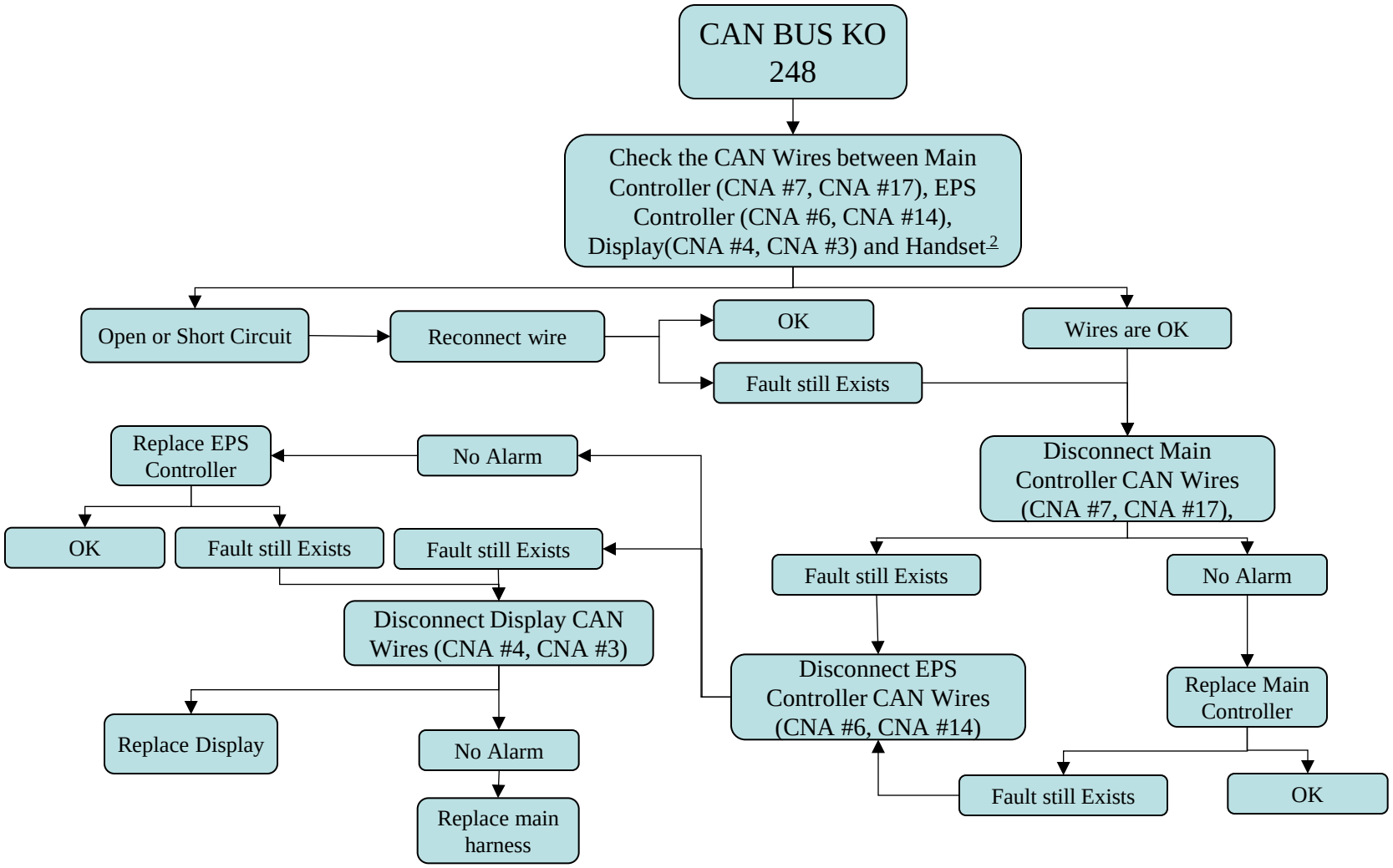
ALARM #248 on NODE #2 CAN BUS KO



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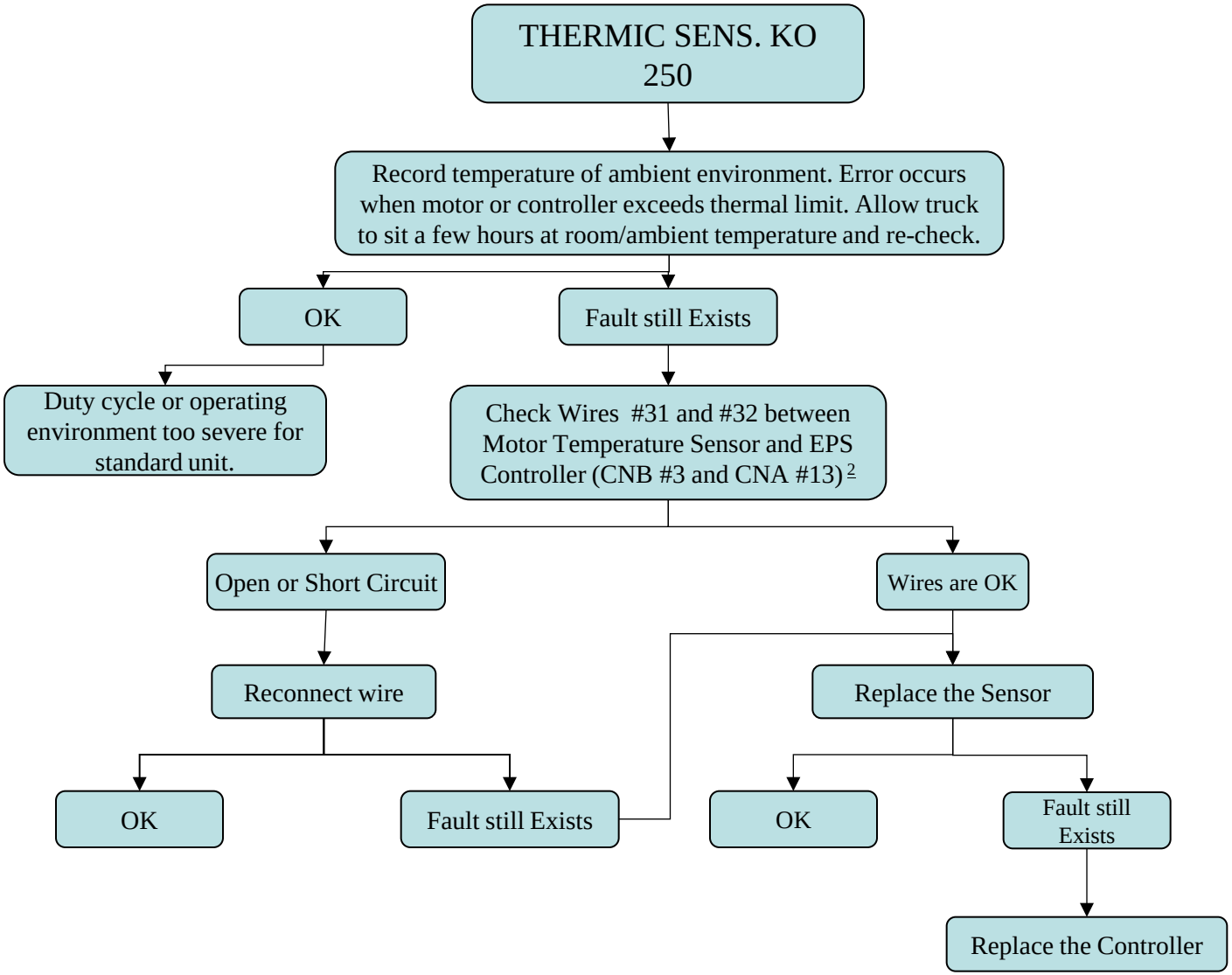
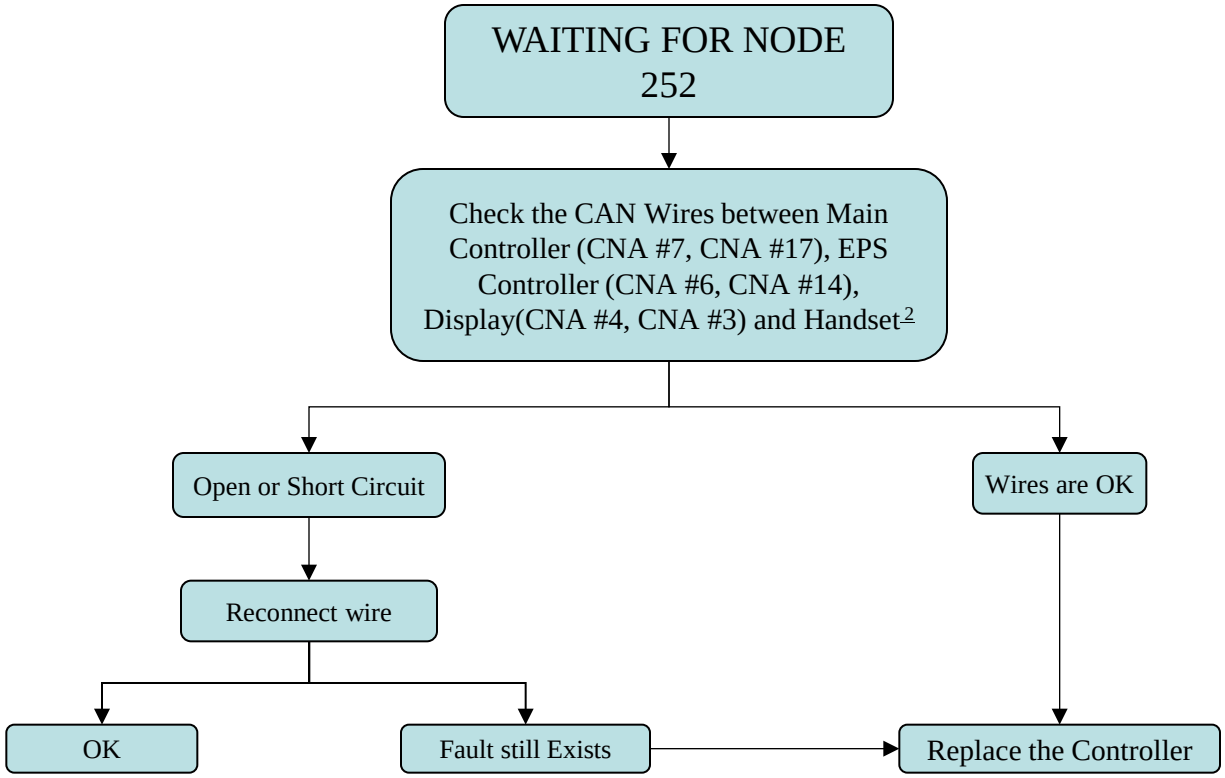
ALARM #250 on NODE #2 THERMIC SENS. KO



ALARM #252 on NODE #2 WAITING FOR NODE



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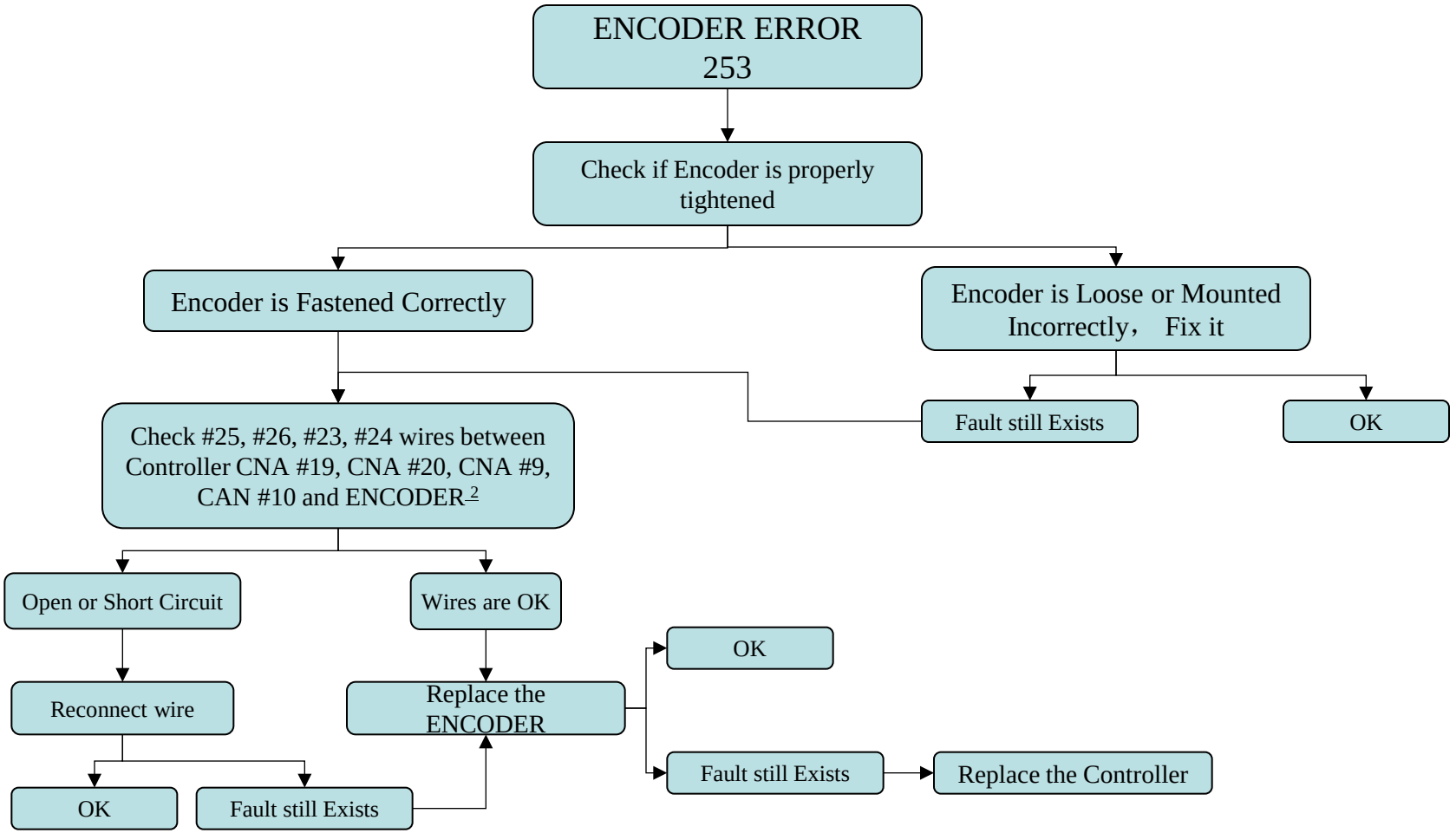
ALARM #253 on NODE #2 ENCODER ERROR



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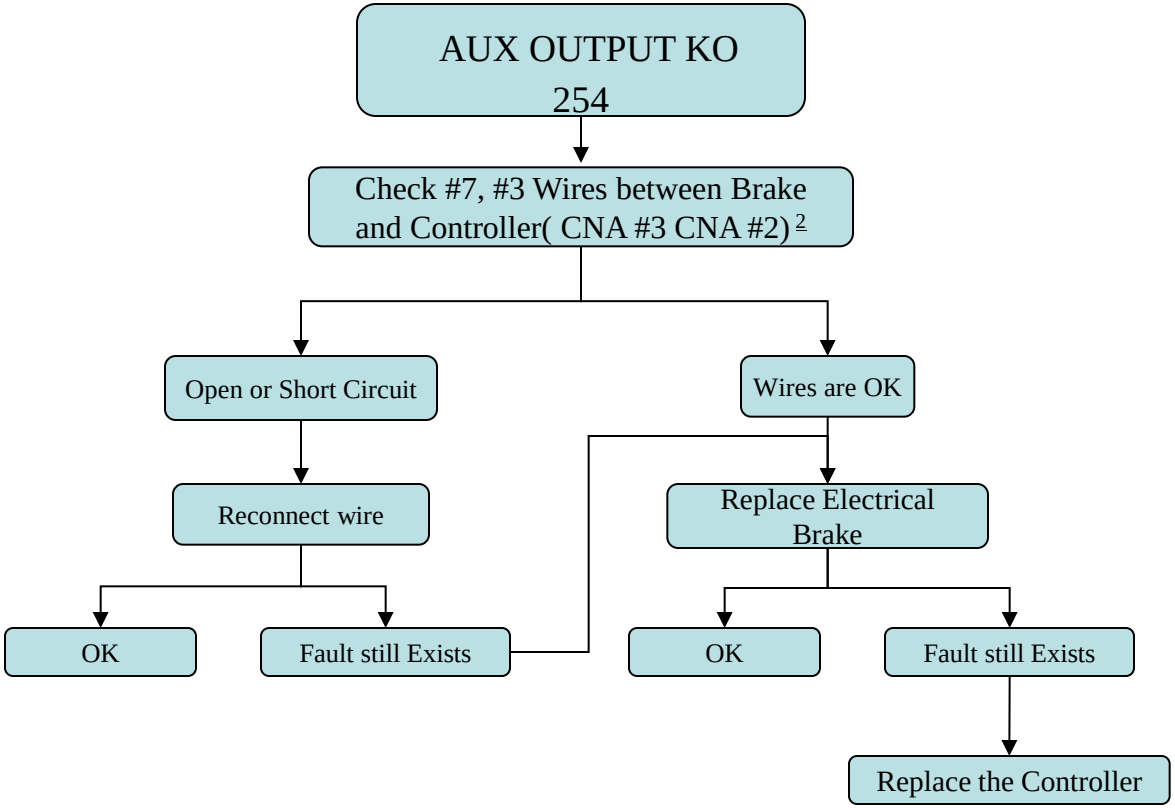
ALARM #254 on NODE #2 AUX OUTPUT KO



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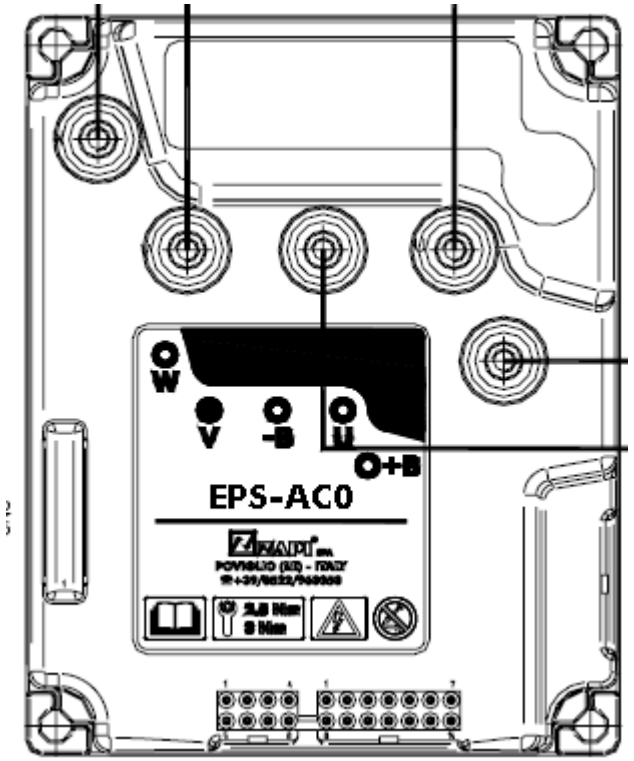
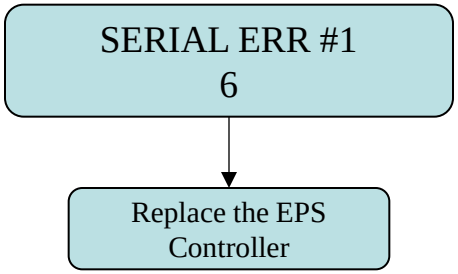
EPS Controller



https://truckmanualshub.com/

ALARM #6 on NODE #6 SERIAL ERR #1



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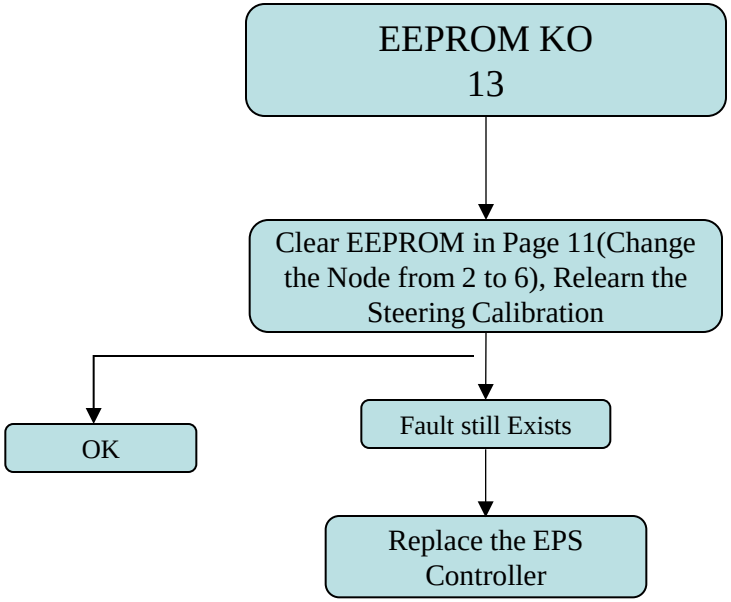
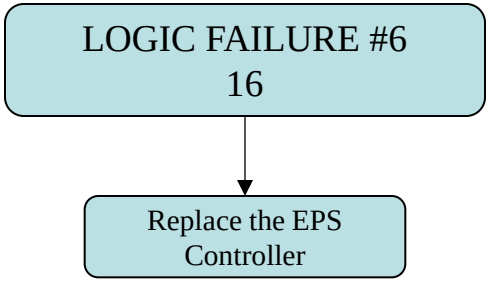
ALARM #13 on NODE #6 EEPROM KO



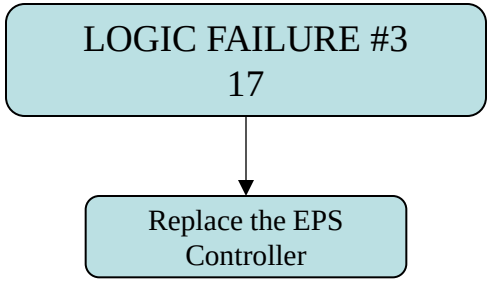
https://truckmanualshub.com/

ALARM #16 on NODE #6 LOGIC FAILURE #4



https://truckmanualshub.com/

ALARM #17 on NODE #6 LOGIC FAILURE #3



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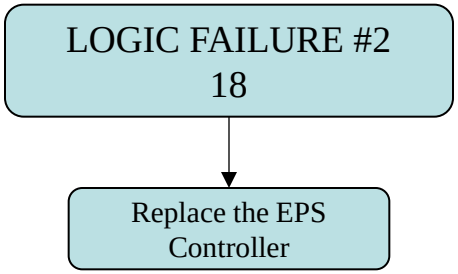
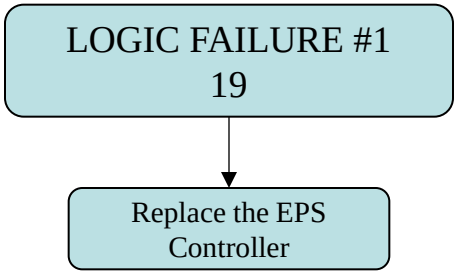
ALARM #18 on NODE #6 LOGIC FAILURE #2



https://truckmanualshub.com/

ALARM #19 on NODE #6 LOGIC FAILURE #1



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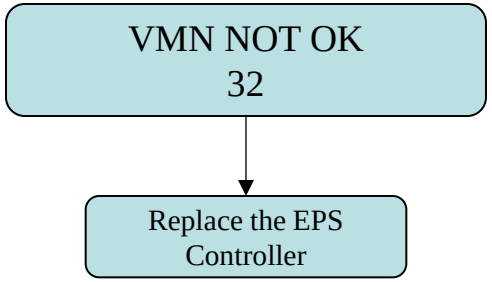
ALARM #32 on NODE #6 VMN NOT OK



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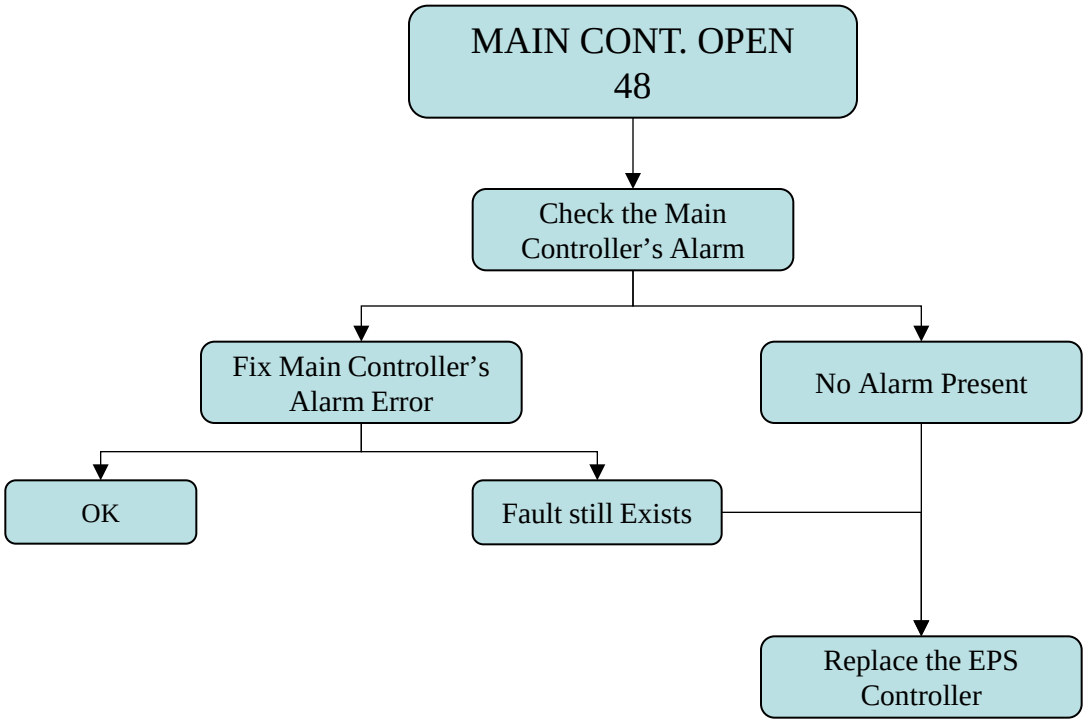
ALARM #48 on NODE #6 MAIN CONT. OPEN



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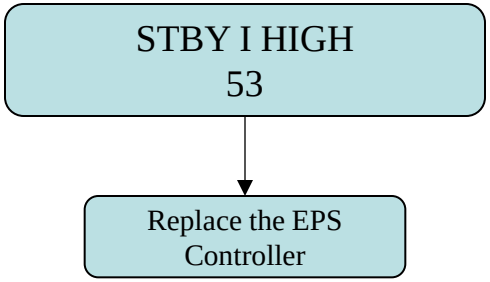
ALARM #53 on NODE #6 STBY I HIGH



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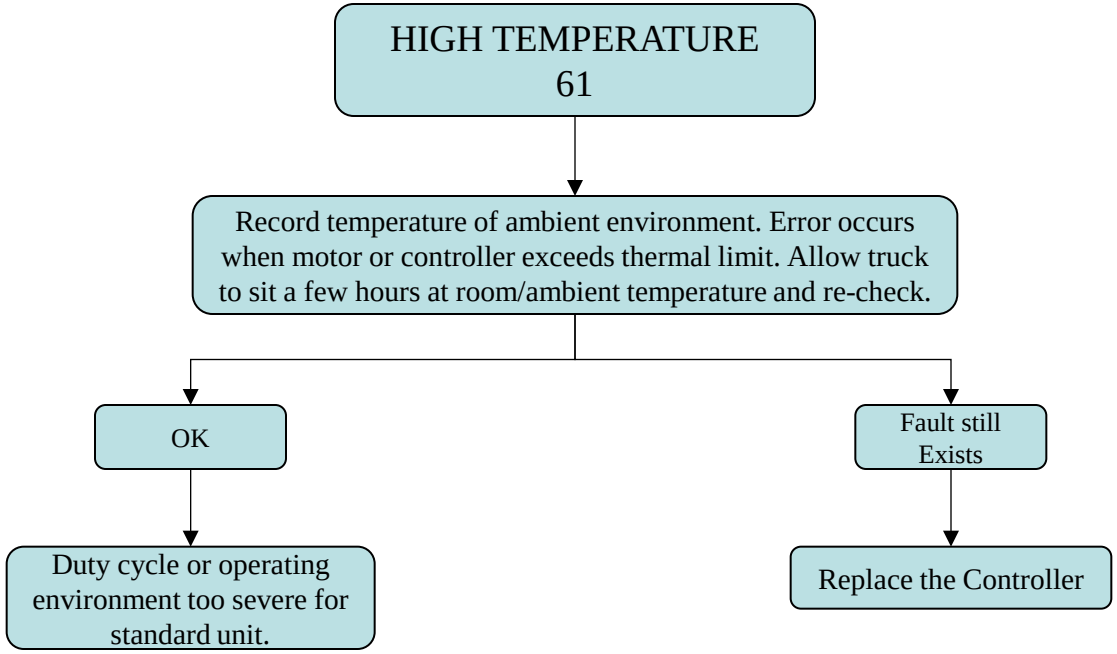
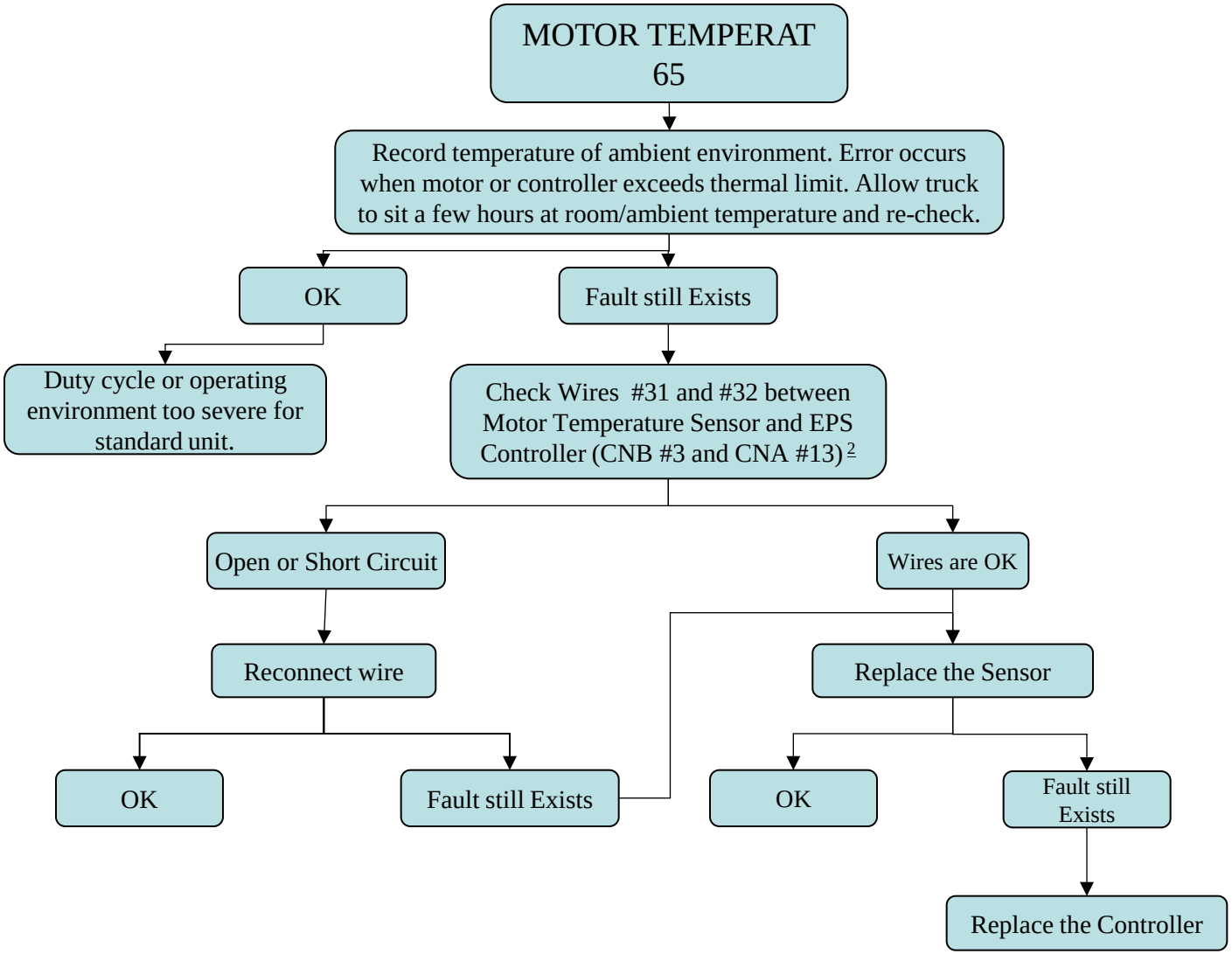
ALARM #61 on NODE #6 HIGH TEMPERATURE



ALARM #65 on NODE #6 MOTOR TEMPERAT



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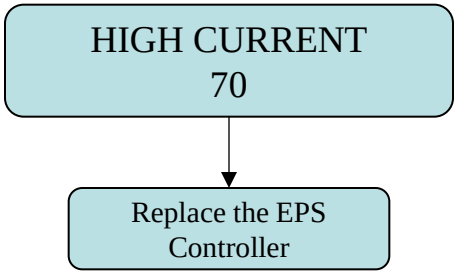
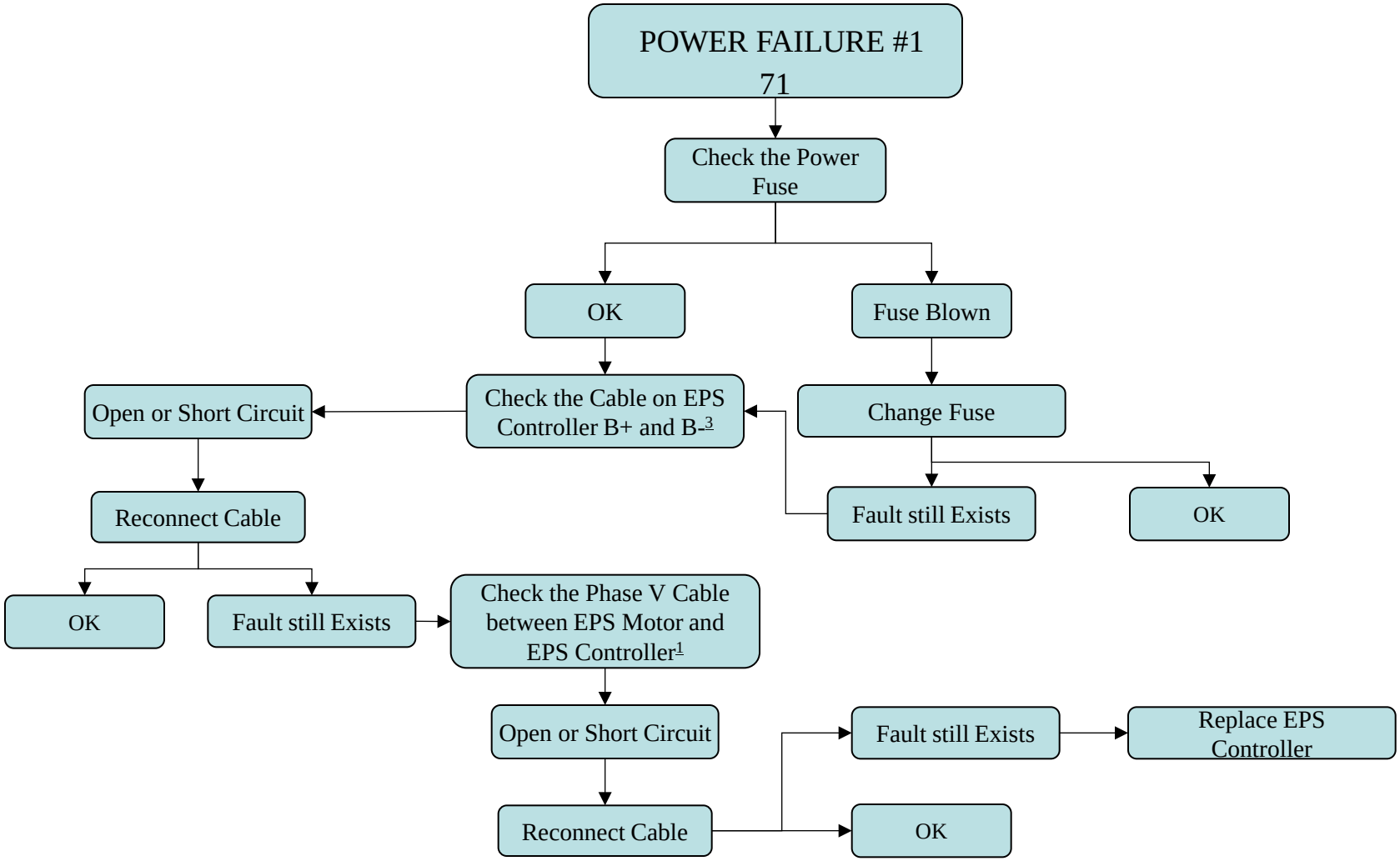
ALARM #70 on NODE #6 HIGH CURRENT



https://truckmanualshub.com/

ALARM #71 on NODE #6 POWER FAILURE #3



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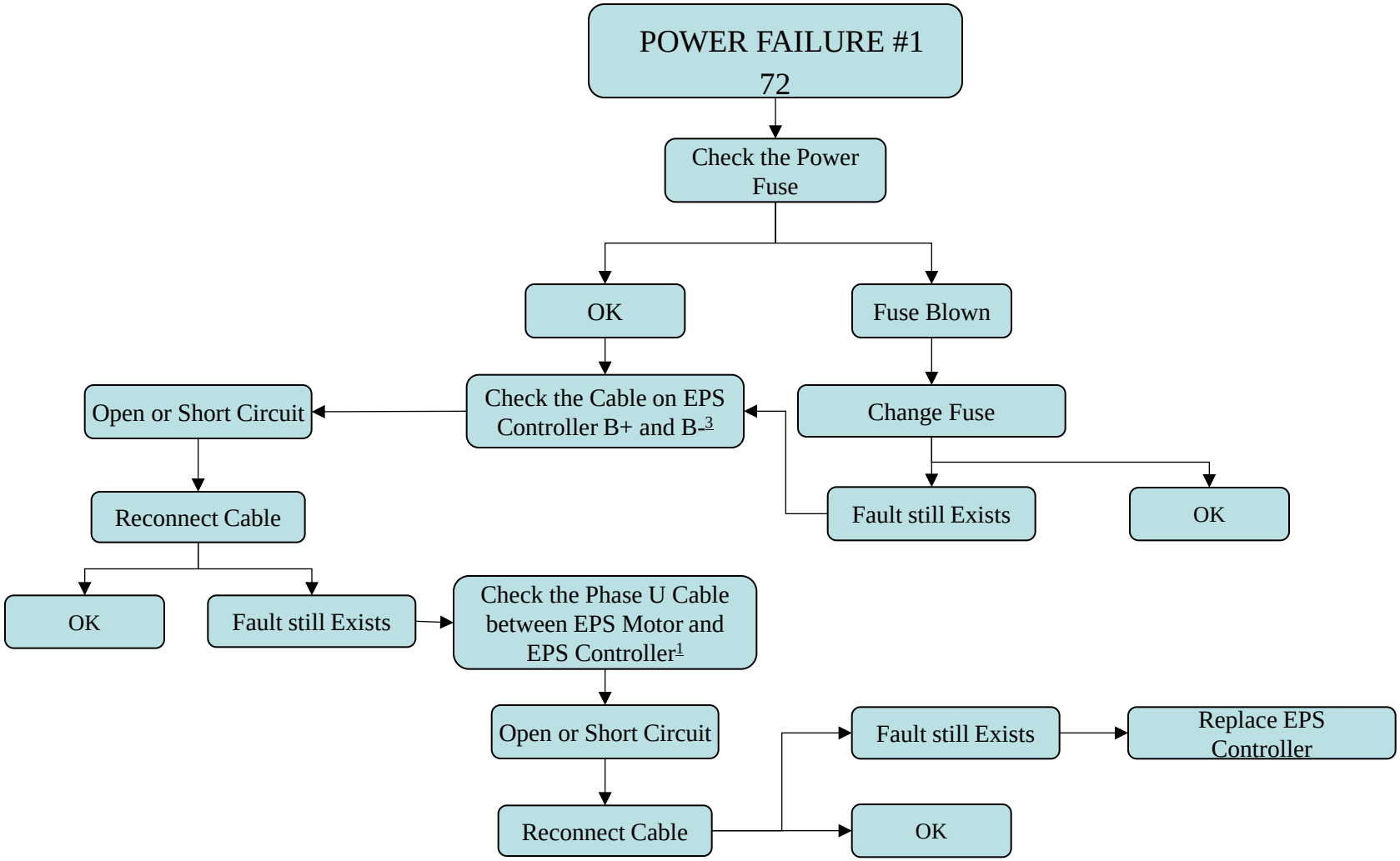
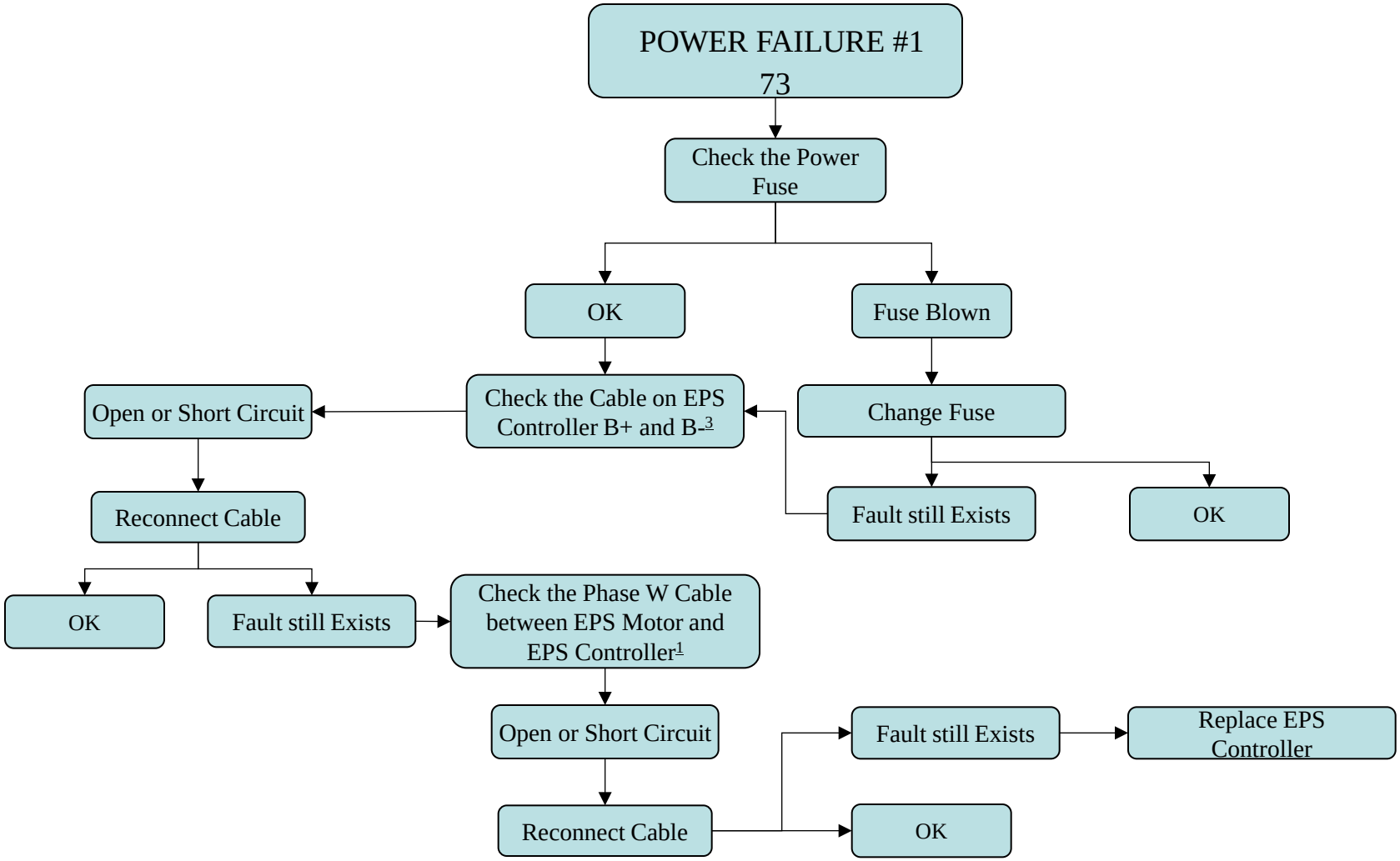
ALARM #72 on NODE #6 POWER FAILURE #2



https://truckmanualshub.com/

ALARM #73 on NODE #6 POWER FAILURE #1



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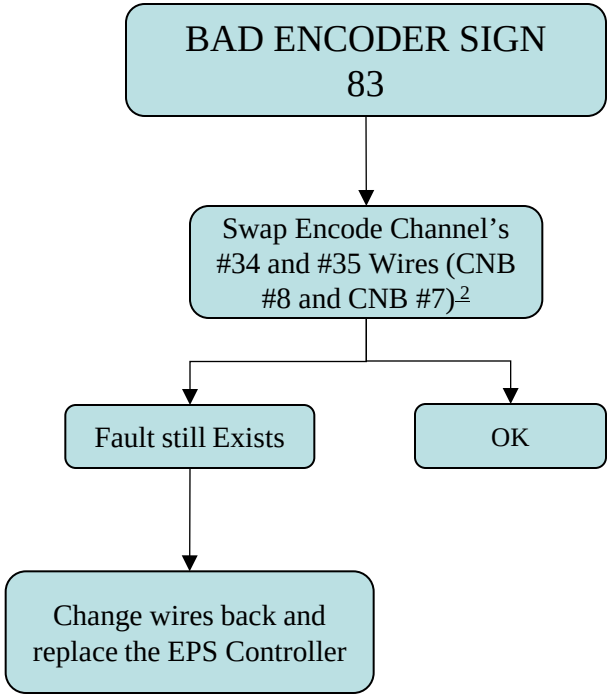
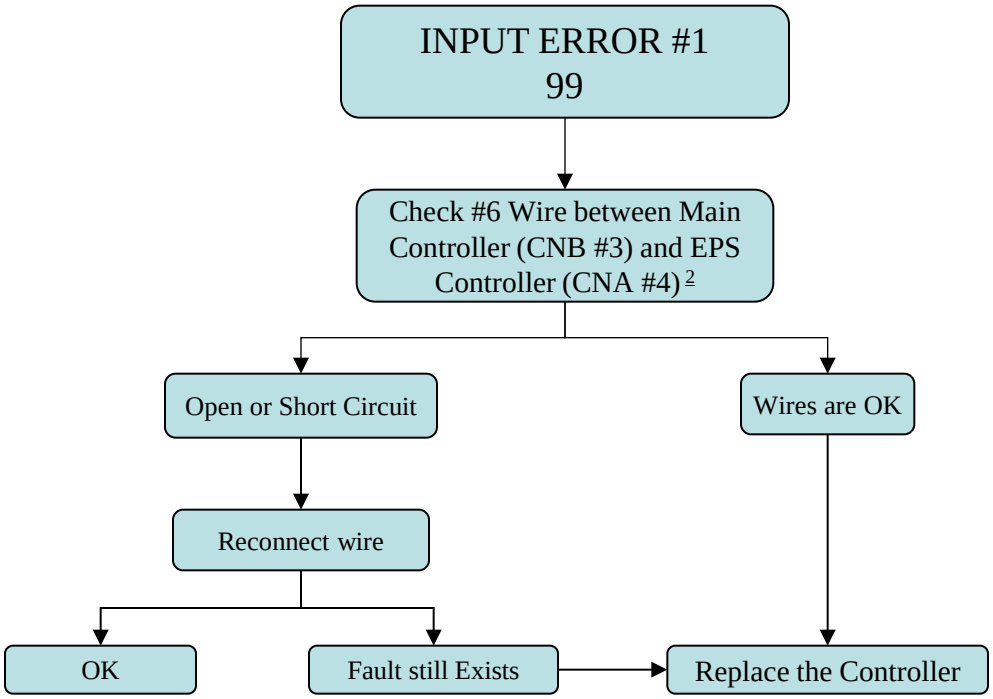
ALARM #83 on NODE #6 BAD ENCODER SIGN



https://truckmanualshub.com/

ALARM #99 on NODE #6 INPUT ERROR #1



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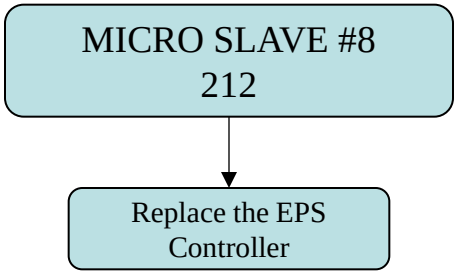
ALARM #212 on NODE #6 MICRO SLAVE #8



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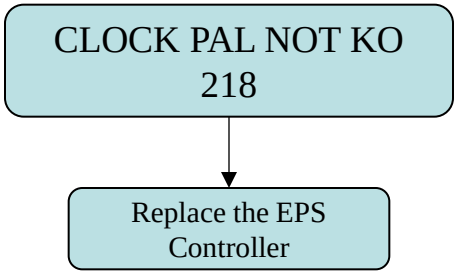
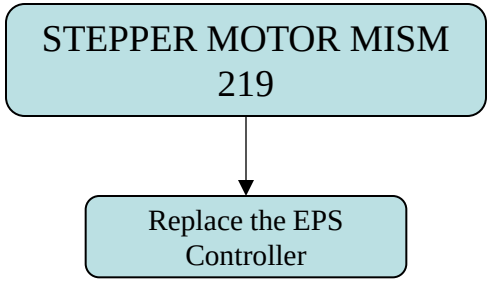
ALARM #218 on NODE #6 CLOCK PAL NOT KO



https://truckmanualshub.com/

ALARM #219 on NODE #6 STEPPER MOTOR MISM



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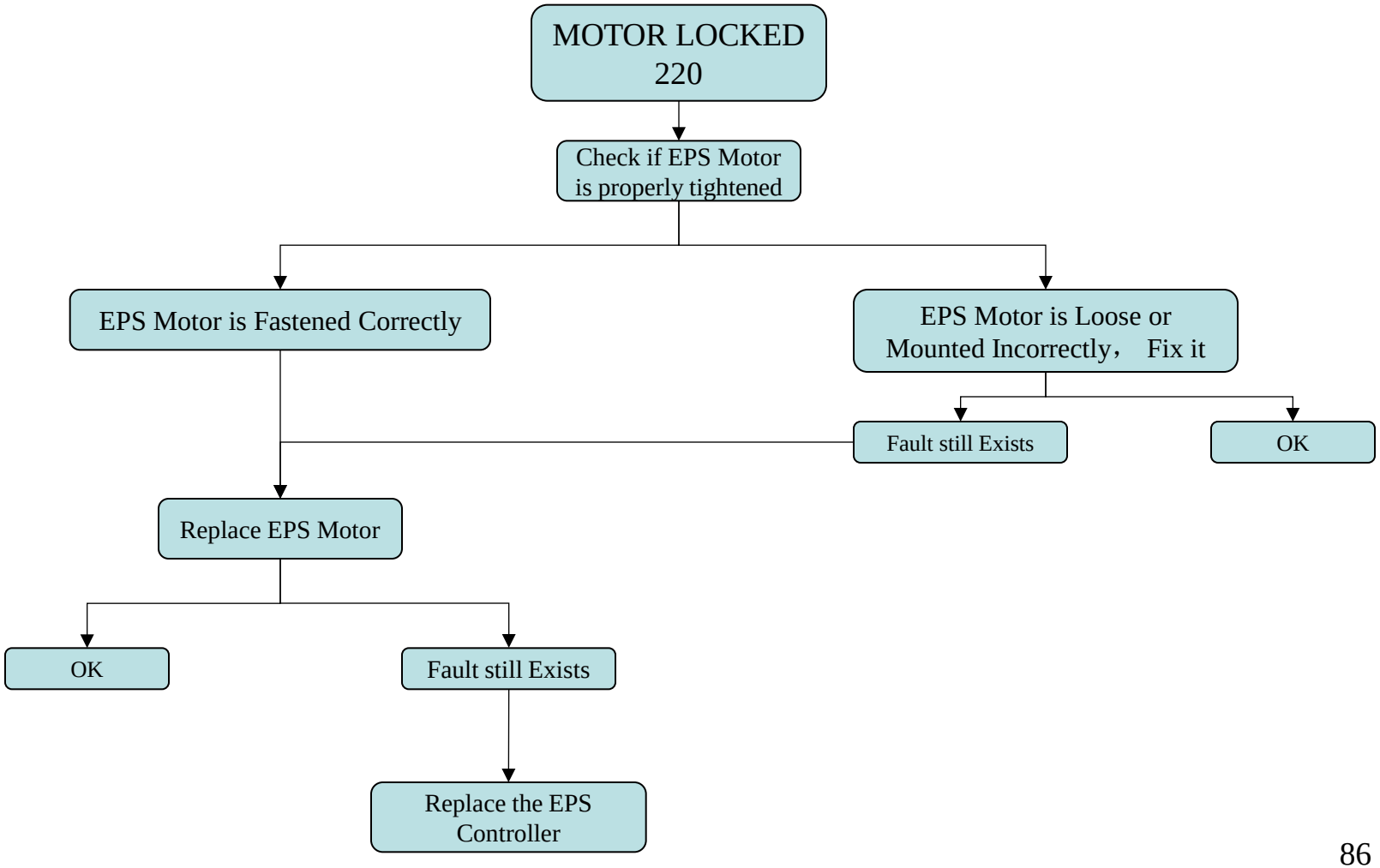
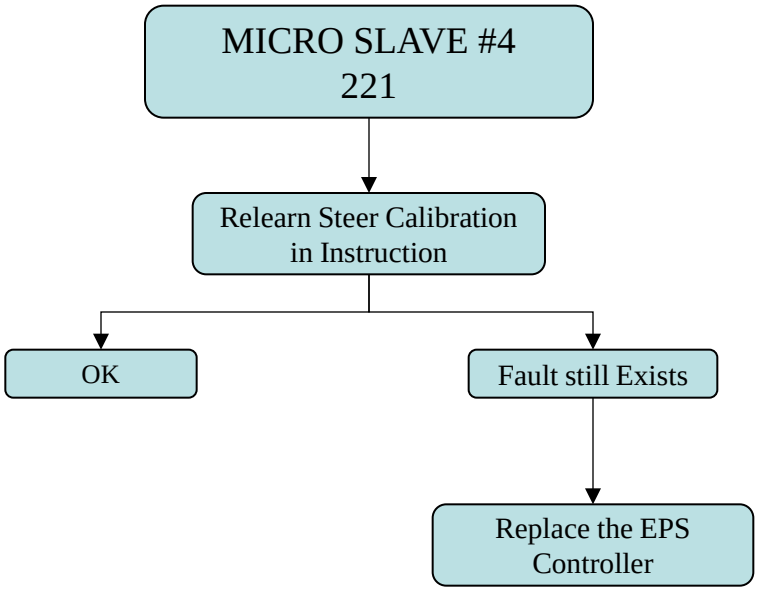
ALARM #220 on NODE #6 MOTOR LOCKED



https://truckmanualshub.com/

ALARM #221 on NODE #6 MICRO SLAVE #4



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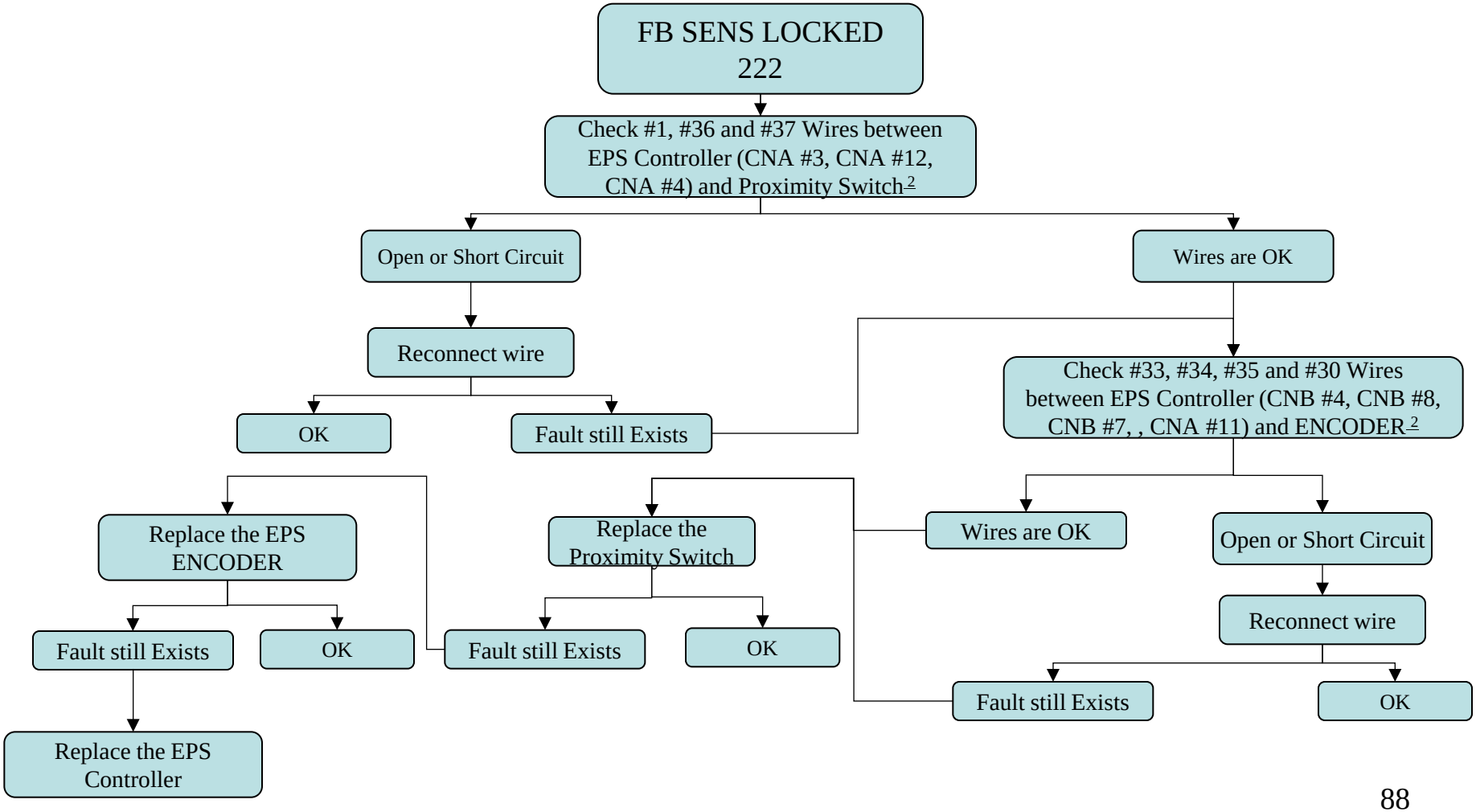
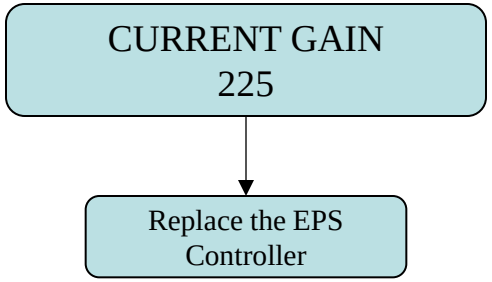
ALARM #222 on NODE #6 FB SENS LOCKED



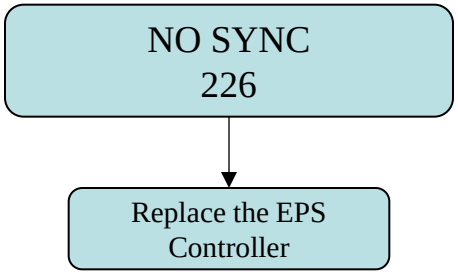
https://truckmanualshub.com/

ALARM #225 on NODE #6 CURRENT GAIN



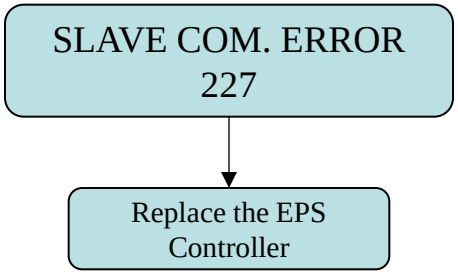
https://truckmanualshub.com/

ALARM #226 on NODE #6 NO SYNC



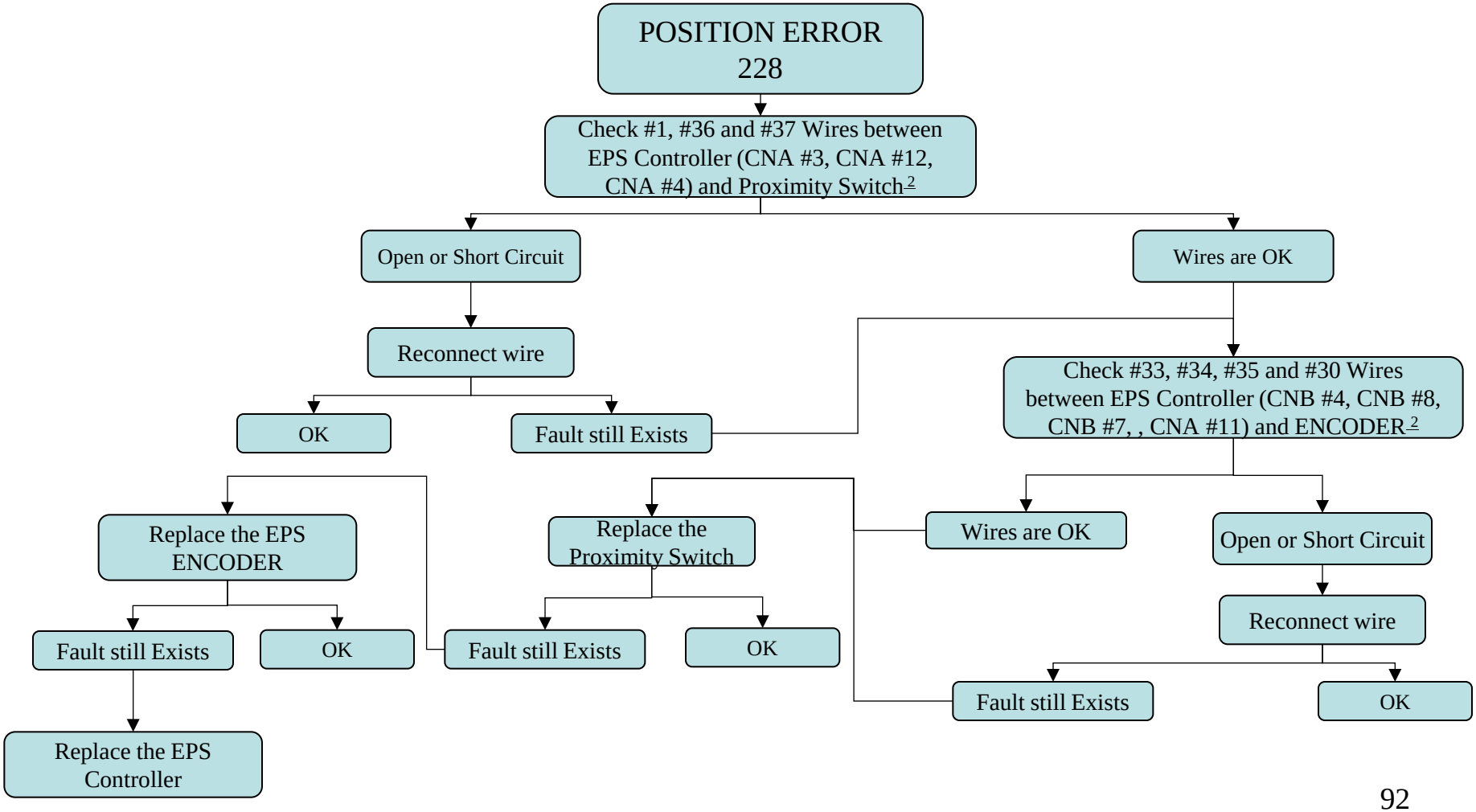
https://truckmanualshub.com/

ALARM #227 on NODE #6 SLAVE COM. ERROR



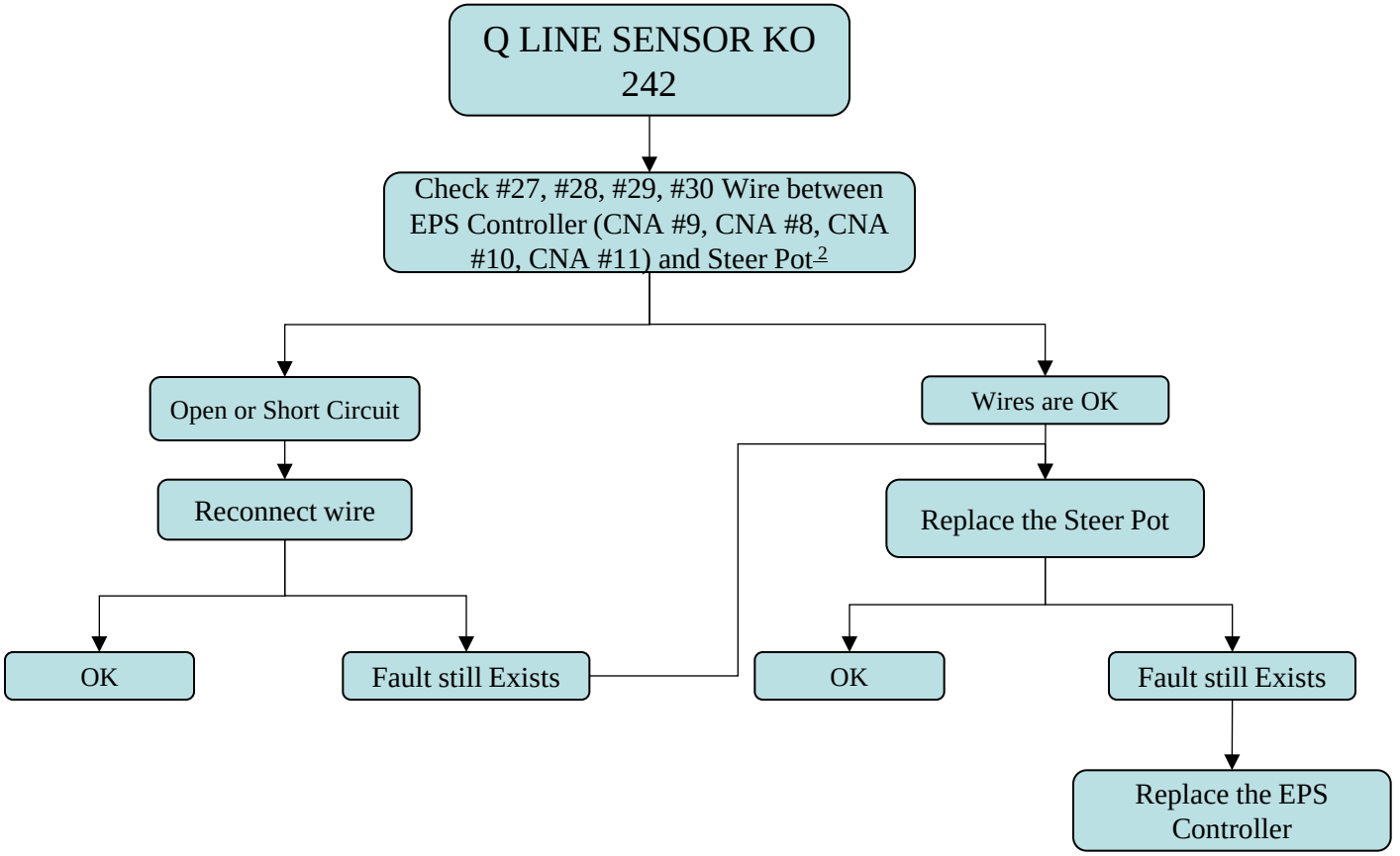
https://truckmanualshub.com/

ALARM #228 on NODE #6 POSITION ERROR



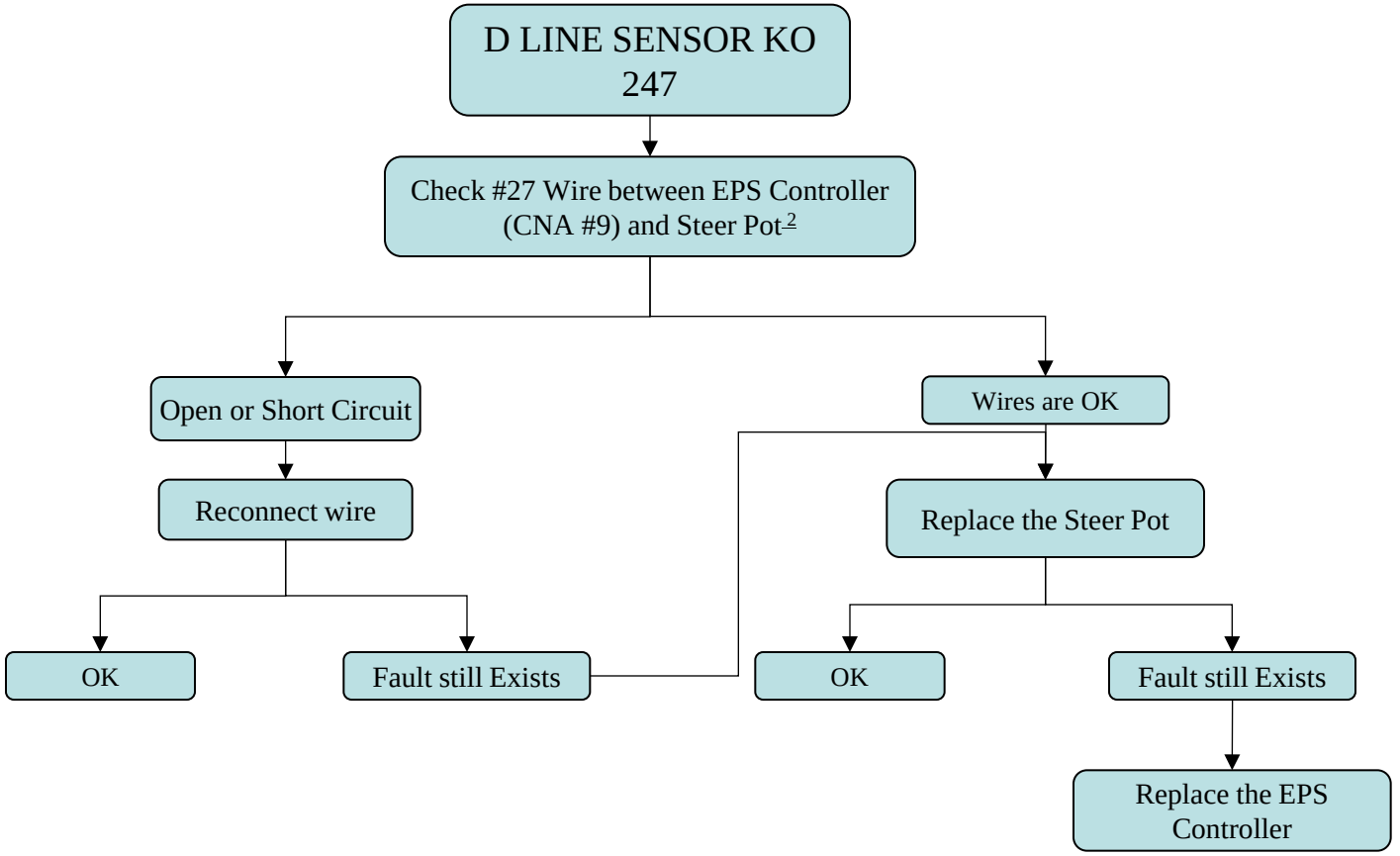
https://truckmanualshub.com/

ALARM #242 on NODE #6 Q LINE SENSOR KO



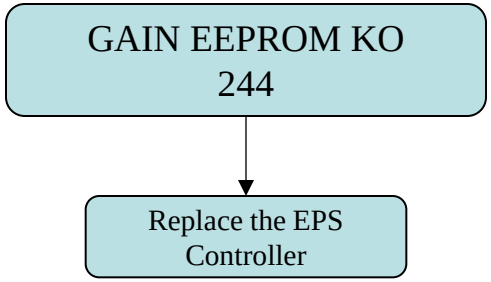
https://truckmanualshub.com/

ALARM #243 on NODE #6 D LINE SENSOR KO



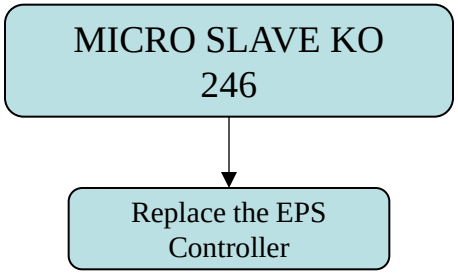
https://truckmanualshub.com/

ALARM #244 on NODE #6 GAIN EEPROM KO



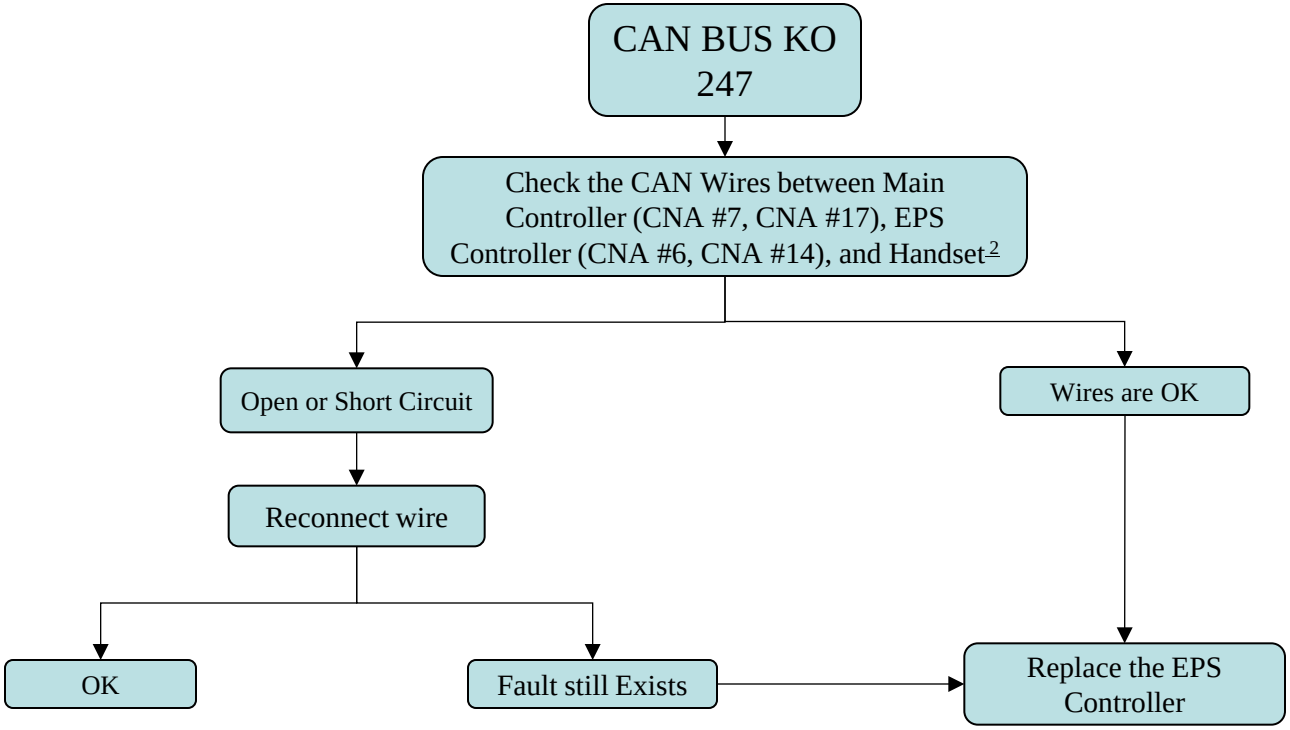
https://truckmanualshub.com/

ALARM #246 on NODE #6 MICRO SLAVE KO



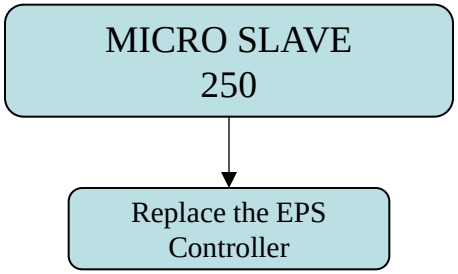
https://truckmanualshub.com/

ALARM #247 on NODE #6 CAN BUS KO



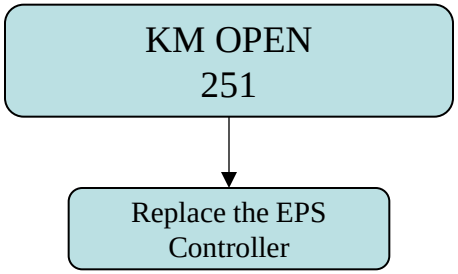
https://truckmanualshub.com/

ALARM #250 on NODE #6 MICRO SLAVE



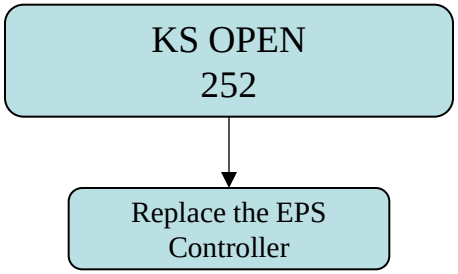
https://truckmanualshub.com/

ALARM #251 on NODE #6 KM OPEN



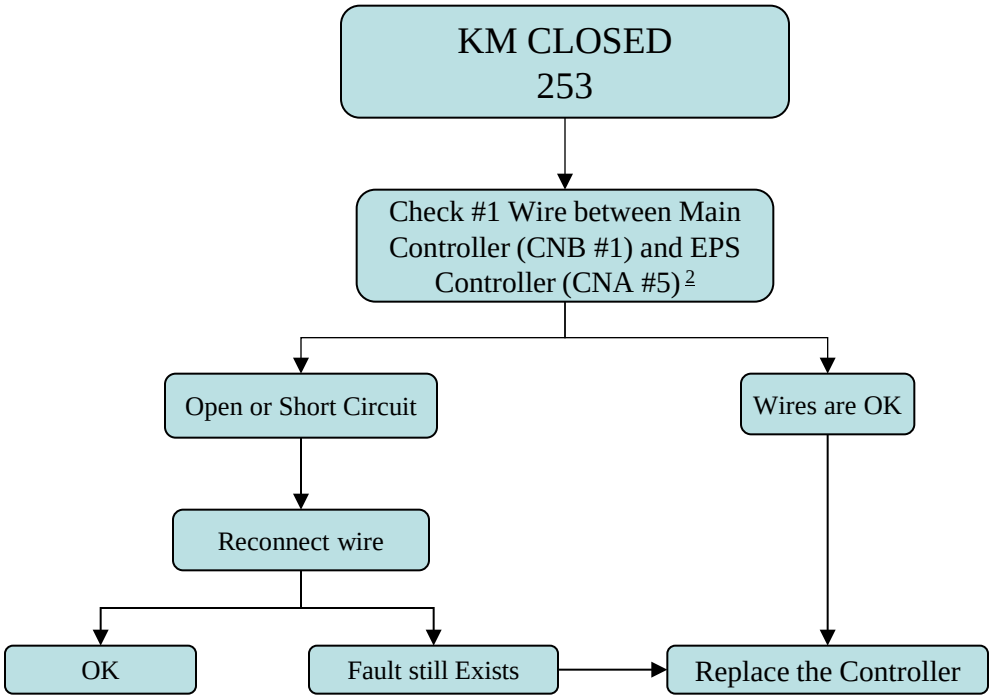
https://truckmanualshub.com/

ALARM #252 on NODE #6 KS OPEN



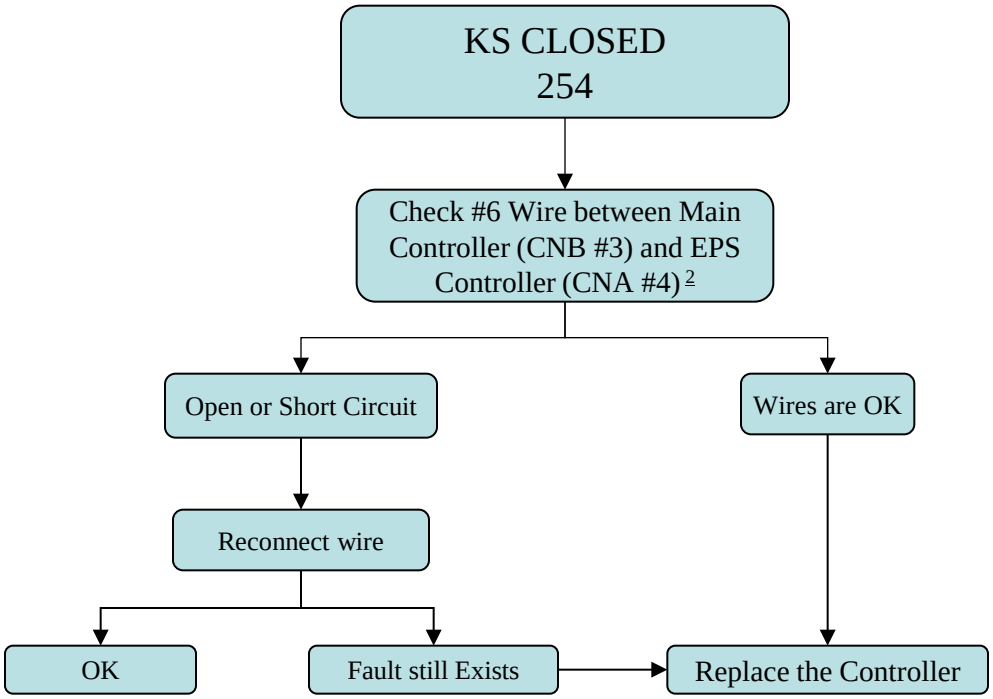
https://truckmanualshub.com/

ALARM #253 on NODE #6 KM CLOSED



https://truckmanualshub.com/

ALARM #254 on NODE #6 KS CLOSED



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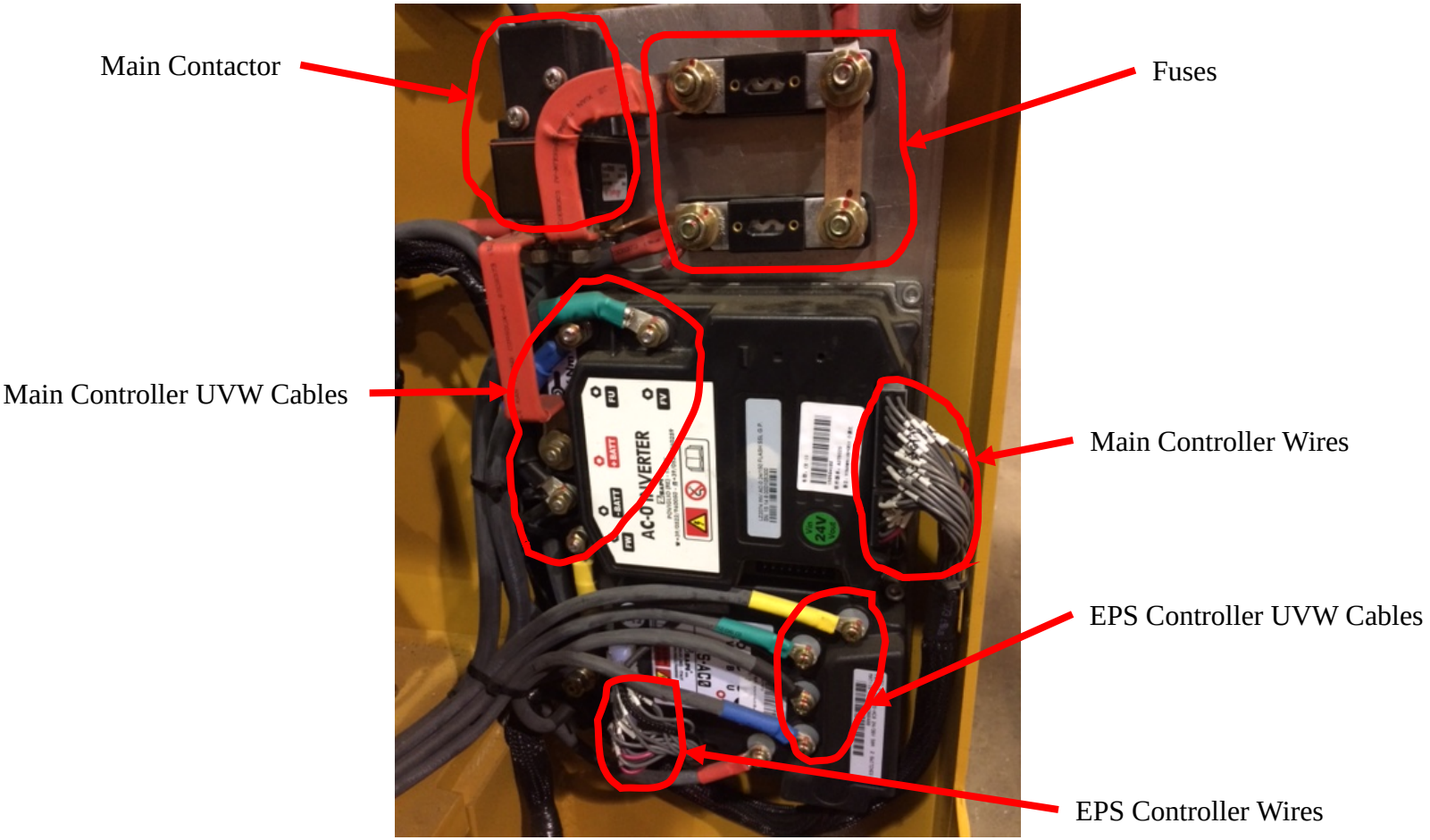
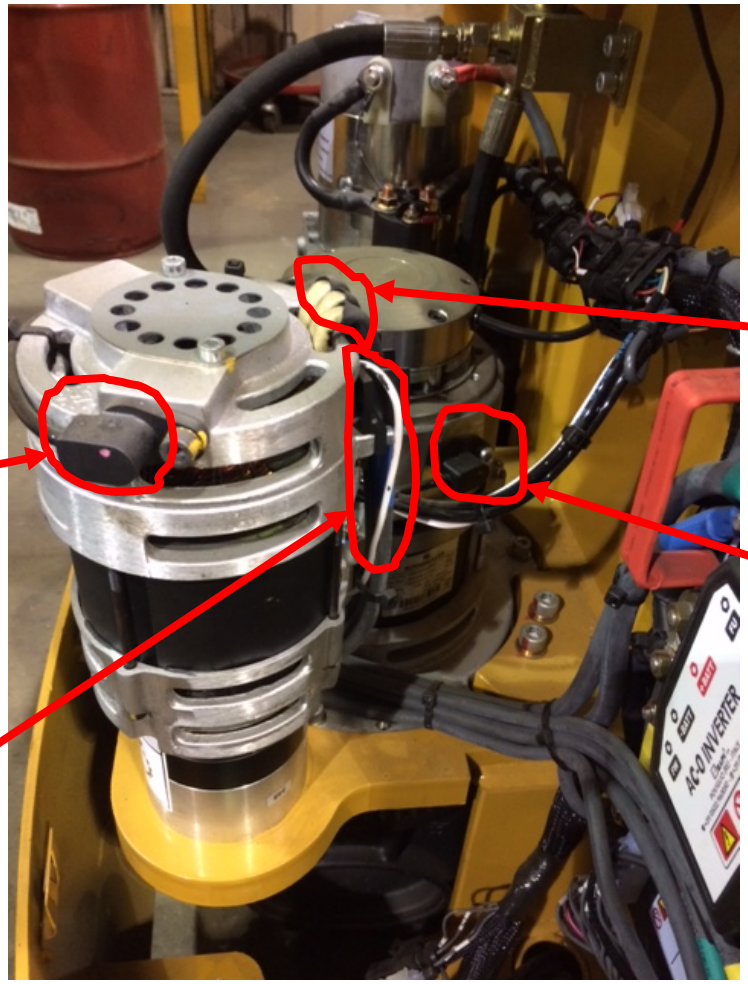
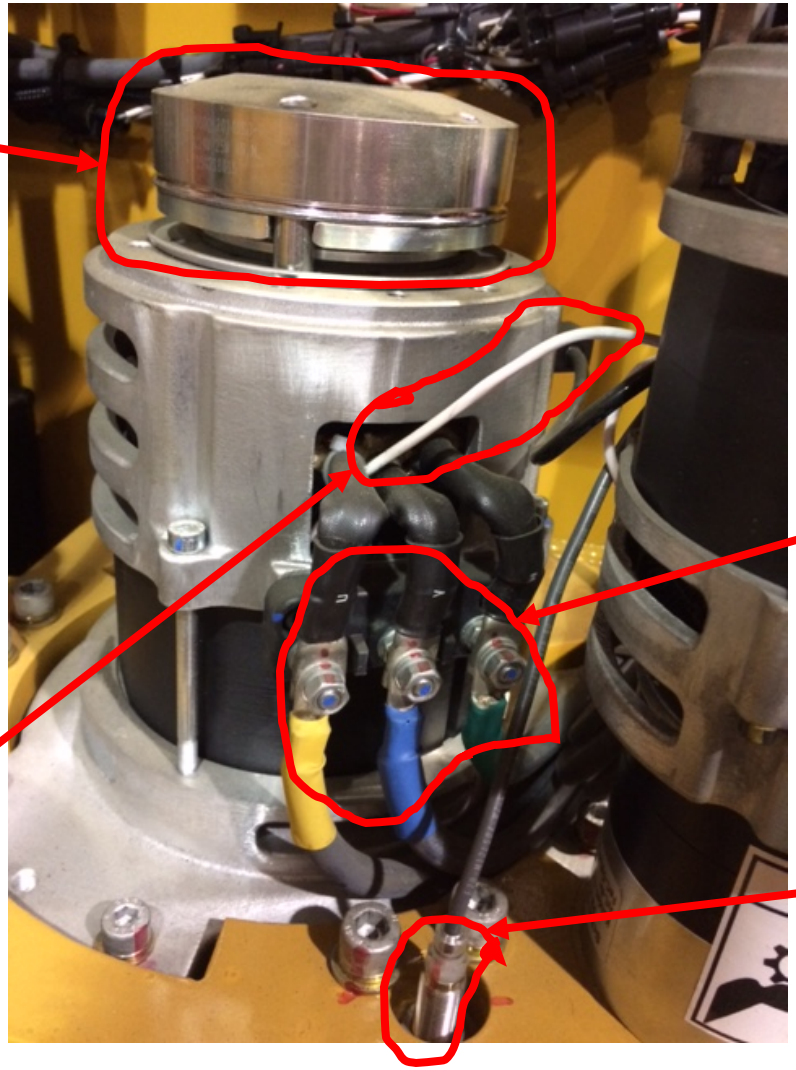
Appendix A




EPS Motor UVW Cables
EPS Motor Encode
Traction Motor Encode
EPS Motor Temperature Sensor (White Wire)


Electrical Brake
Traction Motor UVW Cables
Traction Motor Temperature Sensor (White Wire)
Toggle Switch

Battery Cables

Emergency Stop

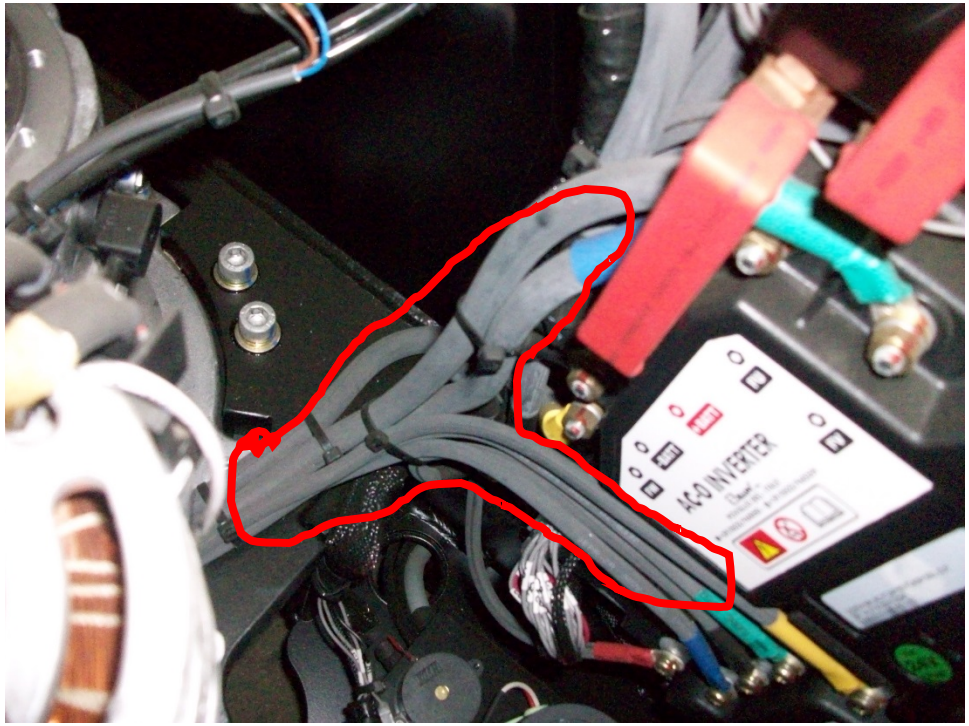
Accelerator

Lift, Lower, Bell Button
and Key Switch

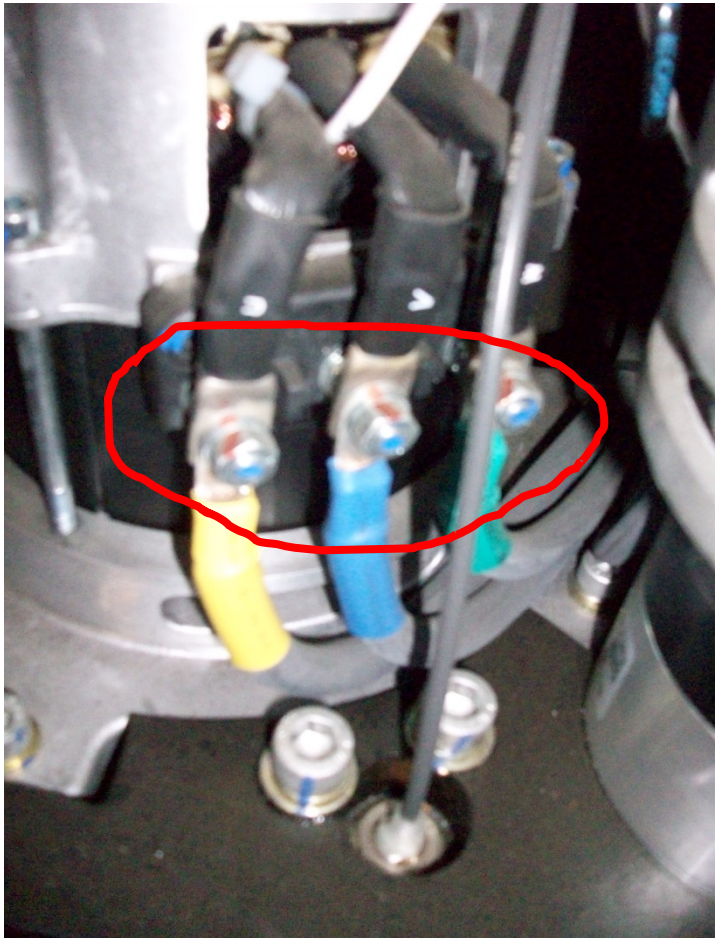
Steel Wheel

Appendix B

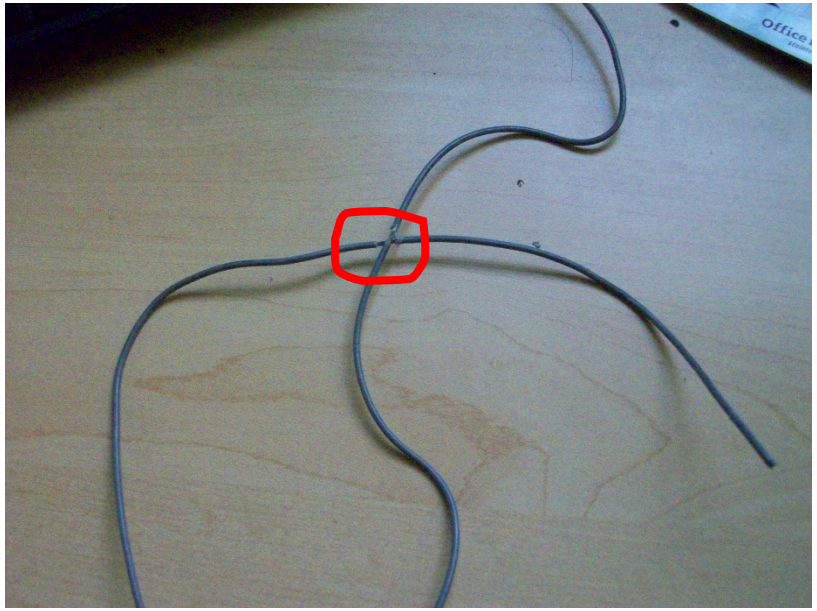
1. Check if cables are opened or shorted. A shorted cable means the cable jacketing is damaged and it is shorting to another cable or it is in contact with a metal object like the frame. An open cable means one of the inside metal wires are cut/damaged. If you are not sure, pleasure measure the resistance of the individual wire or cable. If the resistance is more than 1 ohm, it is open.

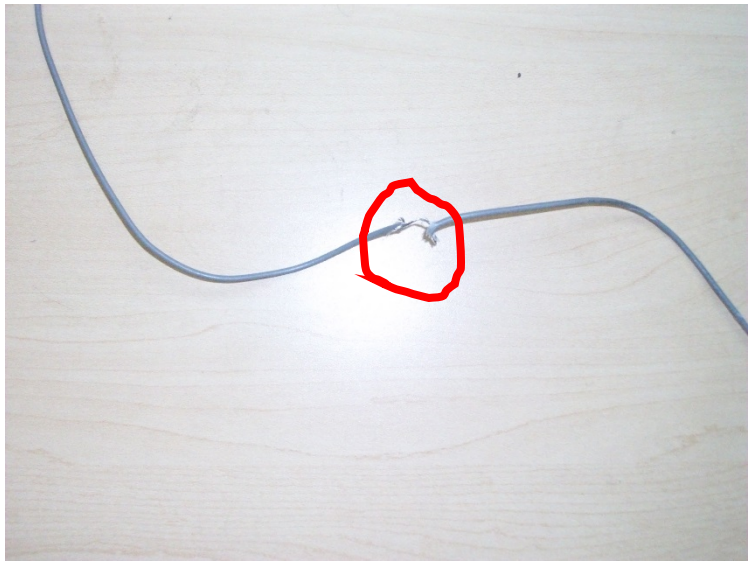


Check the connection points of the motor cables, and controller cables. Check the cable terminals for burn marks. Check if hardware is loose or burned. Ensure connections re tightened properly.

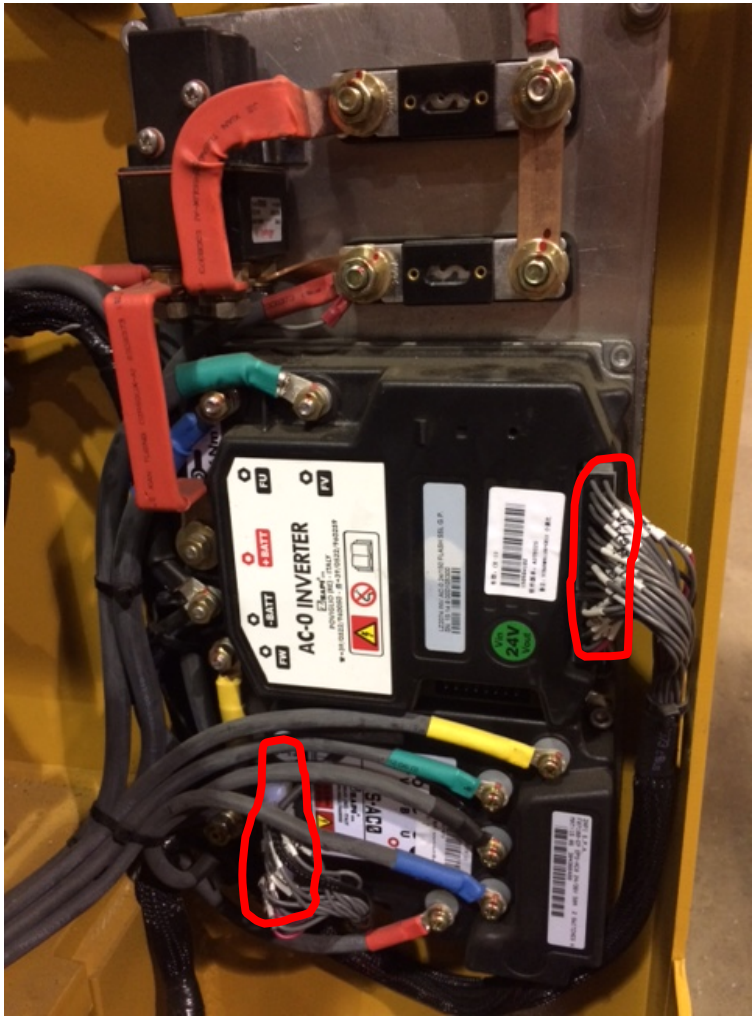


2. Check if cables are opened or shorted. A shorted cable means the cable jacketing is damaged and it is shorting to another cable or it is in contact with a metal object like the frame. An open cable means one of the inside metal wires are cut/damaged. If you are not sure, pleasure measure the resistance of the individual wire or cable. If the resistance is more than 1 ohm, it is open.





Check the connectors and pins on the Controller. Ensure connector locks are not damaged and no pins are broken or pushed out of the connector. Ensure no wires at pin terminations are cut/damaged



Check the connections between Controller wires and switches/sensors. Ensure wires are not cut or damaged.

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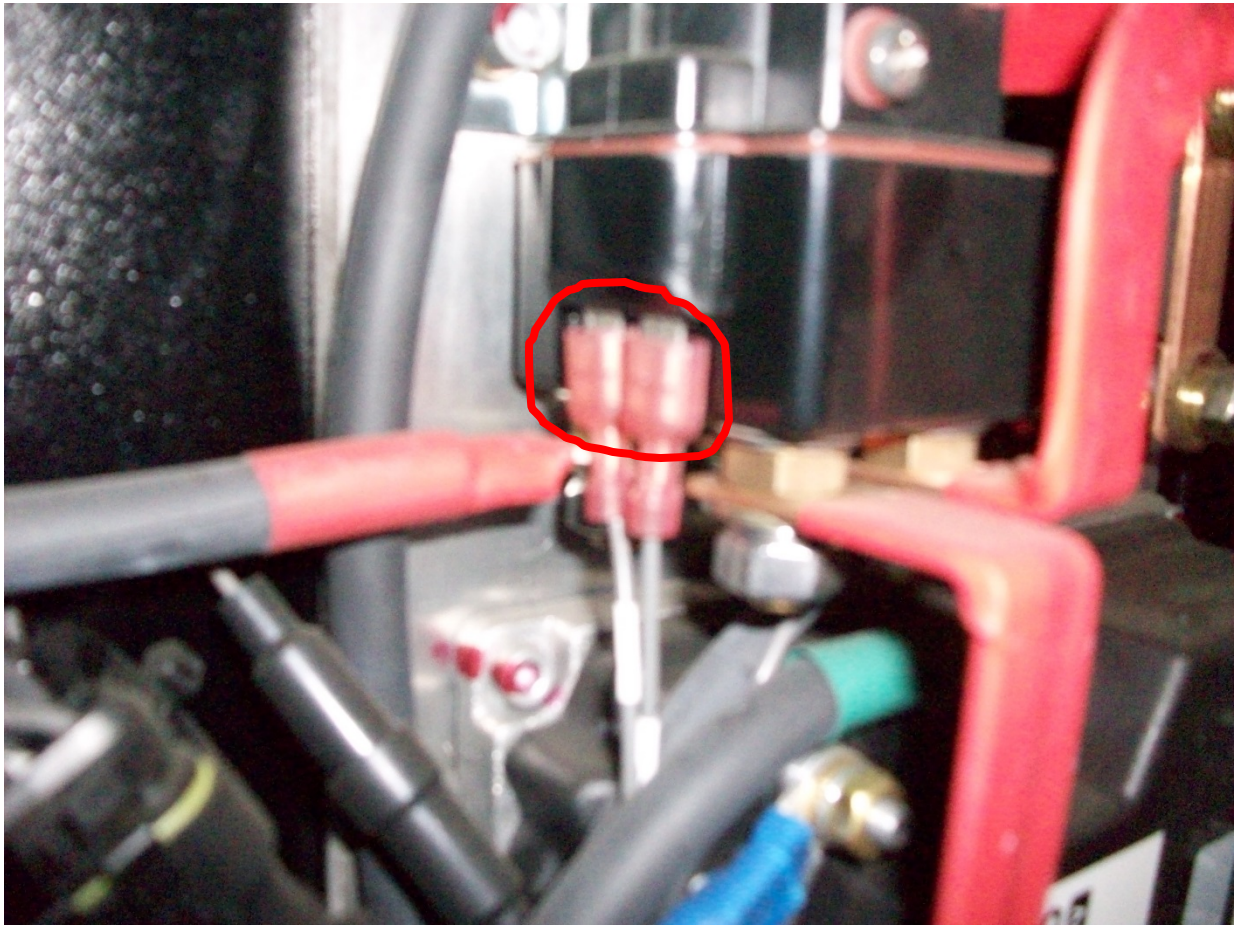
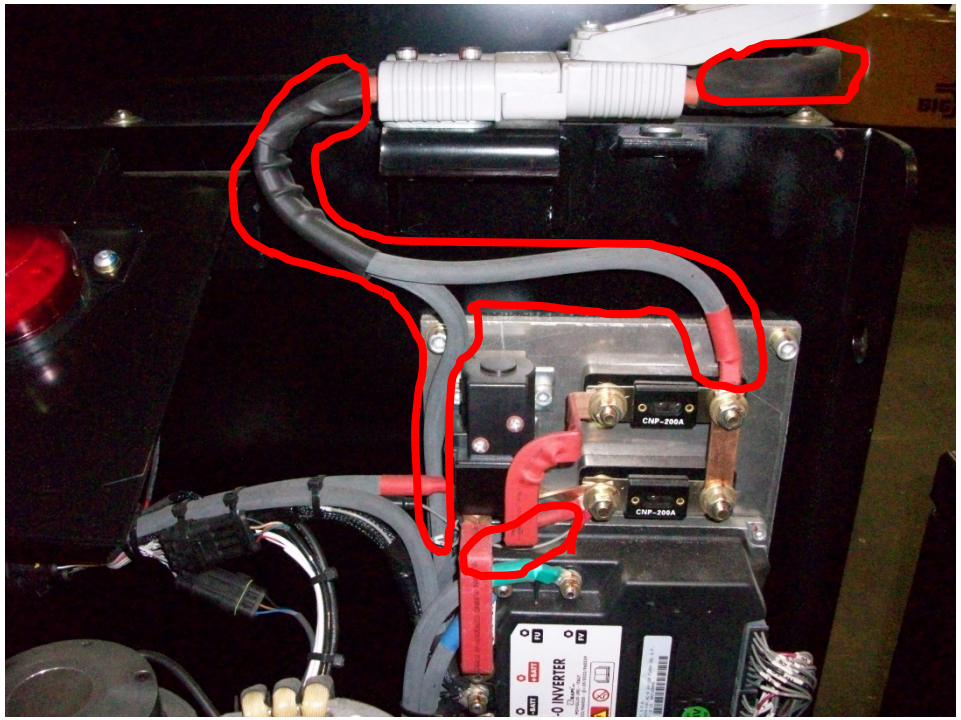
Check if connectors are loose or burned (such as the 2 pin connectors on the Main Contact). Ensure the parts are properly tightened.



3. Check if cables are opened or shorted. A shorted cable means the cable jacketing is damaged and it is shorting to another cable or it is in contact with a metal object like the frame. An open cable means one of the inside metal wires are cut/damaged. If you are not sure, pleasure measure the resistance of the individual wire or cable. If the resistance is more than 1 ohm, it is open



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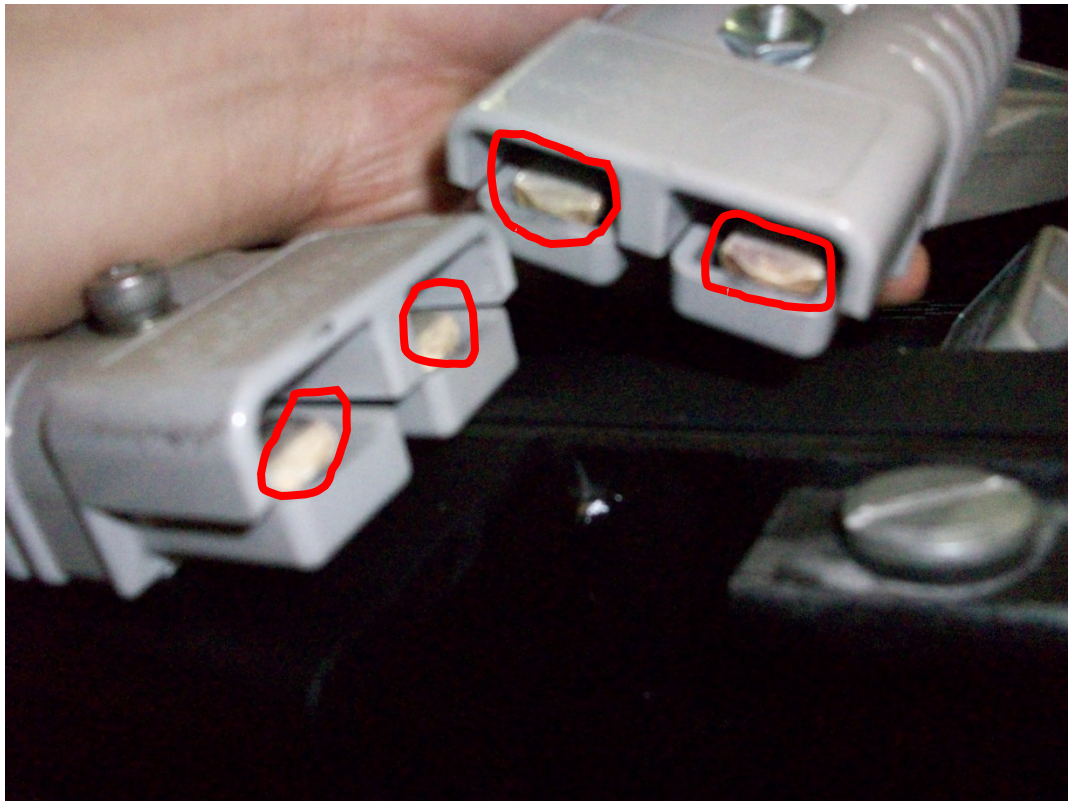
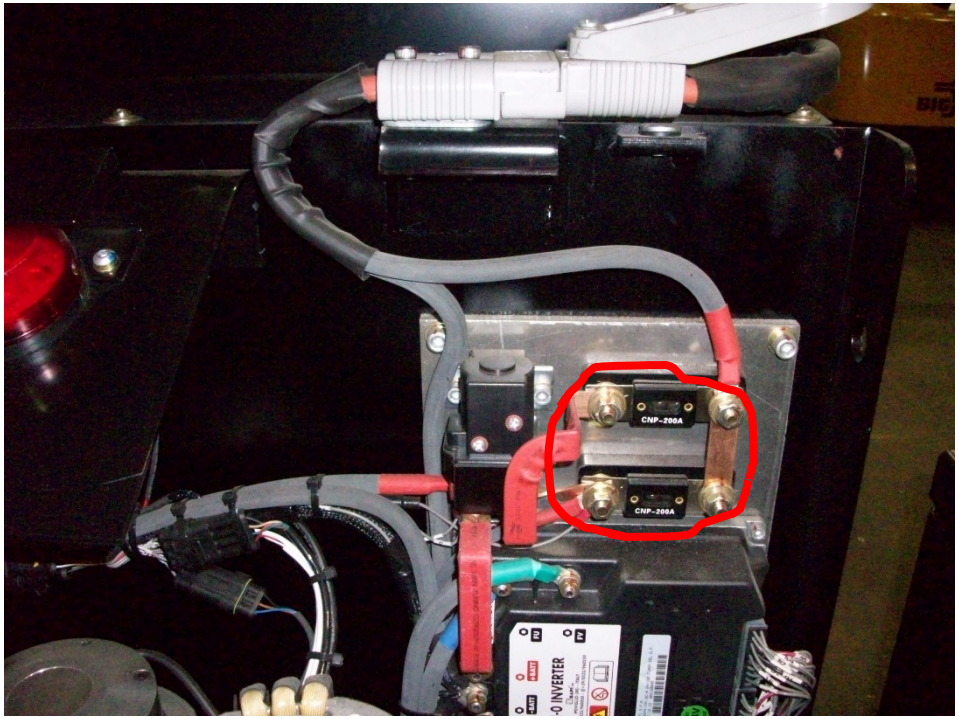
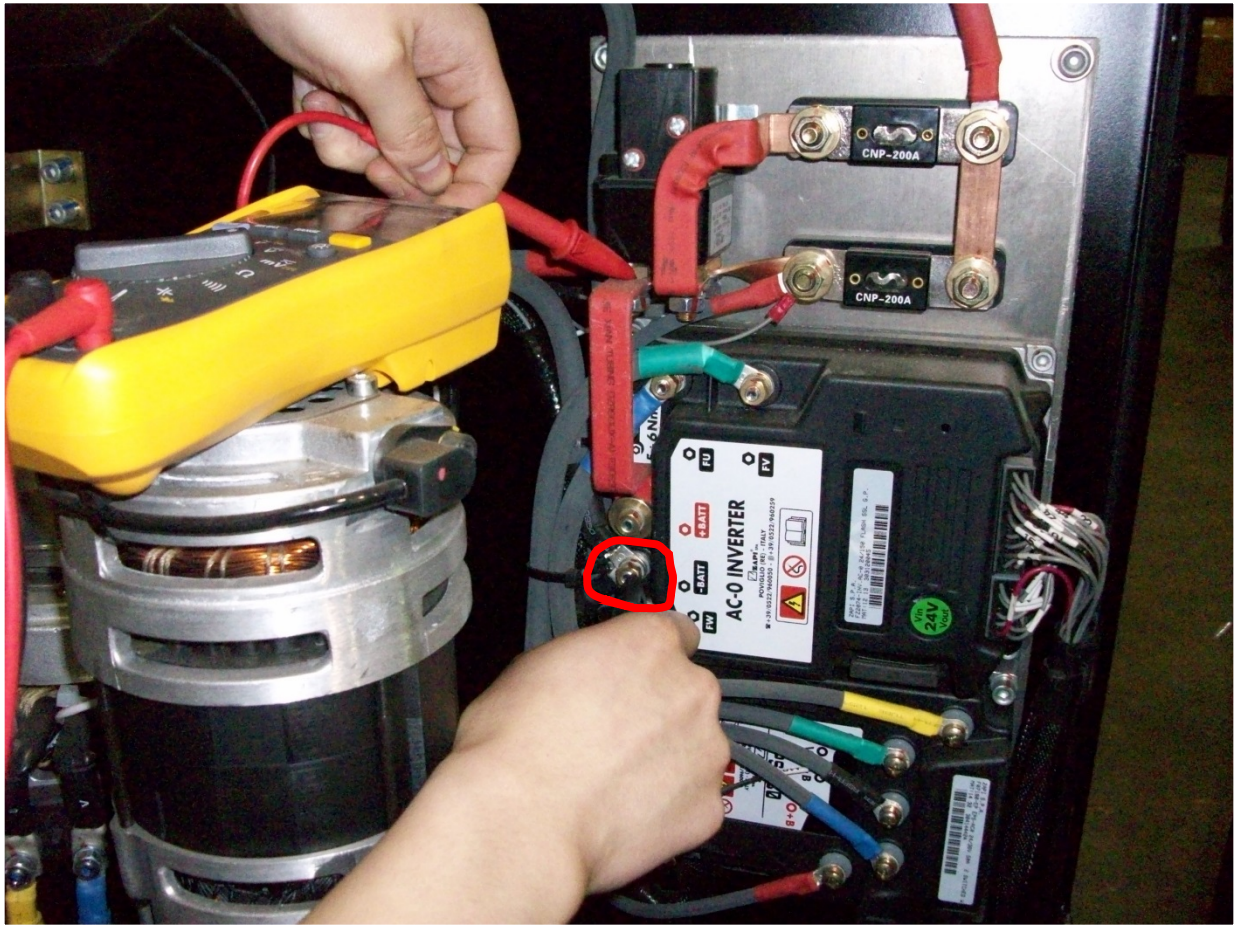
Check the Connectors between Battery and truck to see if they fit loose or are burned (Concentrate on the inside of the connector). If they do not fit correctly, replace cable lugs and/or connector housing to correct the issue.



Check if the fuses are blown out or not.



4. Check the voltage from the wire you want to check to the Controller negative (red circled).



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5. Open the battery case.

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Check the no load battery voltage for every battery.

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- Check the load voltage when the truck is lifting empty.

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- Then check the load voltage when the truck is lifting with a load (red circled load, load should be no more than 150 pound). If the no load voltage is less than 11V, or the voltage difference between the empty lifting and loaded lifting is more than 5V. Please replace battery.